



SECURITY & COVID-19 MEASURES

Entry requirements: Everyone must present a certificate of full vaccination **which must be validated (at least one week in advance of travel) at mevacuno.gob.cl before entering Chile (see Q1 for important information on this process)**, a negative PCR test (no older than 72 hours prior to departure), and Covid-19 health insurance.

All travellers arriving into Chile will be required to take a PCR test at the airport and quarantine in hotel room until a negative result. Results expected within 6 hours.

Testing Procedure: Local players and PST will test upon arrival at Clinica Alemana. Further details in [FAQs-Q5](#).

Everyone must be fully vaccinated in order to access the tournament site.

TOURNAMENT CONTACTS

DIRECTOR

Catalina Fillol
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E: catafillol@hotmail.com

OTHER CONTACT

Martin Rodriguez
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PRESS ROOM

Rodrigo Paut
T. + 569 9318 3325
E: rpaut@pautacom.cl

PLAYER DESK

T. TBC

ATP SUPERVISOR

Jorge Mandl
T. +54 9 11 2155 8361
E: jorge.mandl@atptour.com

ATP TOUR MANAGER

Pablo Juarez
T. +1 904 671 3466
E: Pablo.Juarez@ATPTour.com

TOURNAMENT INFORMATION

SCHEDULE

QUALIFYING

Saturday 19 - Sunday 20 February
Start times: 12:00 pm

MAIN DRAW

Monday 21 - Sunday 27 February
Start times: 11:30 am & 7:00 pm

OFFICIAL DRAW

Saturday 19 February
Time: TBD

SITE

Club Deportivo Universidad
Catolica CDUC
Camino Las Flores 13000

[Tournament Website](#)

SURFACE Clay

BALL Wilson Clay Court Roland
Garros

ELC N/A

STRINGER Wilson US\$20

PRACTICE COURTS

Four (4) practice courts
available from 16
February.

T.+569 6281 7068

SINGLES ENTRY DEADLINES

MAIN DRAW SINGLES

Monday 24 January at 12pm EST (Florida, USA time) through ATP PlayerZone.

NEW: Players on the Alternate Lists will be considered a Direct Acceptance from Thursday, 10 AM (Eastern Time, USA) before the tournament. Players who move in from the Alternate Lists to the Main Draw/Qualifying that have not withdrawn by the Thursday deadline will have their withdrawal count the same way as players who were directly accepted.

QUALIFYING SINGLES

Monday 31 January 2022 at 12pm EST (Florida, USA time) through ATP PlayerZone.

QUALIFYING ALTERNATE SIGN-IN DEADLINE

Friday 18 February 2022 from 4:00pm-6:00pm local time. Qualifying vacancies after the qualifying draw is made shall be filled from the Saturday sign-in, open to any ranked players eligible to compete at the event. The Saturday sign-in deadline is 30 minutes prior to the start of qualifying matches. All sign-ins are to be done by text message to the Supervisor, **Jorge Mandl, T. +54 9 11 2155 8361** (number to be used for sign-in only). The player is responsible for having his entry confirmed by the Supervisor.

DOUBLES ENTRY DEADLINE

DOUBLES ENTRY DEADLINE

Monday 7 February 2022 at 12:00pm EST (Florida, USA time) through ATP PlayerZone.

IMPORTANT: The Main Draw doubles list will have an entirely advanced protocol of entry. The online on-site doubles entries will still be conducted on Friday 18 February from 12:01am - 3:00pm EST (Florida, USA time) through ATP PlayerZone but only to populate an Alternate List for any vacancies occurring after the respective tournament withdrawal deadline and prior to the doubles draw being made.

ATP TOUR POINTS & PRIZE MONEY BREAKDOWN

PRIZE MONEY: USD paid through the ATP. TAX Withholding: 10% Chilean citizens, 20% foreigners.** Prize money based on limited ticketed spectators on-site*.

	RANKING POINTS SINGLES	SINGLES \$	RANKING POINTS DOUBLES	DOUBLES \$
WINNER	250	\$51,045	250	\$18,100
FINALIST	150	\$35,735	150	\$13,000
SEMI-FINALIST	90	\$23,660	90	\$8,340
QUARTER-FINALIST	45	\$15,780	45	\$5,570
ROUND 16	20	\$10,210	0	\$3,250
ROUND 28	0	\$5,570	---	---
QUALIFYING	12	---	---	---
QUALIFYING 2	6	\$2,785	---	---
QUALIFYING 1	0	\$1,390	---	---

DRAW SIZE

MAIN DRAW SINGLES

28
(19DA+ 4Q+ 3WC+ 2SE)

QUALIFYING SINGLES

16
(11DA + 3 RA * + 2WC)

*See FAQs

MAIN DRAW DOUBLES

16
(14DA + 2WC)

2021 CUT-OFFS

2021 SINGLES MAIN DRAW CUT-OFF

99- After WD: 135

2021 SINGLES QUALIFYING CUT-OFF (32 DRAW)

181 - After WD: 379

2021 DOUBLES MAIN DRAW CUT-OFF

191 Adv. / 191 On-Site

PRIZE MONEY

*Prize Money stated is based on the tournament's restriction to have limited ticketed spectators. Amounts are subject to change per further local easing of restrictions that may allow attendance of fans.

**Taxes stated do not include those imposed on residents in tax-havens. Please enquire with the Tournament Prize Money desk for further information.

HOTEL ACCOMMODATION

MAIN DRAW AND QUALIFYING HOTEL

Pullman Hotel El Bosque

Roger de Flor 2770, Las Condes

7630578 SANTIAGO

Tel: +56 2 29 47 36 00

[Hotel website](#)

Rate

Approx. USD\$60

*Rate includes breakfast and taxes

HOSPITALITY

Singles Qualifying: Starting Friday 18 February through the night of the player's last Qualifying match.

Singles Main Draw: Starting Saturday 19 February. Minimum of 5 nights.

Doubles Main Draw: Starting Saturday 19 February Minimum of 2 nights if staying in individual rooms; minimum of 5 nights, if sharing a room with another player. (NB. Sharing rooms is strongly discouraged due to Covid-19)

TRANSPORTATION

Airport Transportation: Airport pick-ups are available for all players from Santiago Merino Benitez (SCL) from Thursday 17 February. Transport is available between 8:00am and 10:00pm. For arrivals outside these hours, please contact Angela Fillol: angela.fillol@sacsevento.cl.

ATP STAFF ON-SITE

SUPERVISOR

Jorge Mandl

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TOUR MANAGER

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PHYSIOTHERAPIST

Lysander Spellisay

E: lysander.spellisay@atptour.com

atptour.com

IT SUPPORT

Stanislaw Borsa

E: Stanislaw.Borsa@ATPTour.com

ATPTour.com

HOTEL BOOKING

Reservations: To be made via [Tennis UNO](#)

Queries: Natalia Fillol

E. natalia.fillol@sacsevento.cl

Booking deadline: 10 February 2022

VISA

Valid passport. Letter of invitation available for download on [TennisUNO](#) for those who need Visas.

TRANSPORT BOOKING

Airport transfers:

To be made via [Tennis UNO](#)

Queries: Angela Fillol

E. angela.fillol@sacsevento.cl

T/WhatsApp. +569 61101008

ACCREDITATION

Accreditation requests to be made via [Tennis UNO](#)

DEADLINE: 10 February 2022

Queries: Natalia Fillol

E. natalia.fillol@sacsevento.cl

The number of PST members eligible to receive tournament accreditation is strictly limited to two (2) per player. Singles and Doubles players still competing at the start of the day of singles quarter-finals matches will be allowed to bring on-site and at the tournament hotel two (2) additional PST members. All PST members are subject to the same testing protocols and guidelines as players.

FAQS

Q1: WHAT ARE THE ENTRY REQUIREMENTS FOR FOREIGN TRAVELLERS ENTERING CHILE?

A1: Players and their PST's travelling to Chile must present a **negative COVID-19 PCR test taken no more than 72 hours before departure.**

IMPORTANT: Everyone must present a certificate of full vaccination which must be validated at mevacuno.gob.cl before entering Chile. Instructions included at end of the detail sheet. The confirmation email must be sent to the tournament in order to expedite. Please complete this step ASAP. Cannot guarantee validation less than one week prior to arrival.

AFFIDAVIT. Everyone travelling to Chile must complete an Affidavit within the 48-hours prior to travel. LINK: [C19.cl](https://c19.cl)

All travellers entering Chile must have health insurance with a minimum coverage of USD\$30,000 that includes coverage for any expenses arising from Covid-19.

Q2: WHICH DOCUMENTS DO PLAYERS AND THEIR TEAM MEMBERS NEED TO TRAVEL WITH? WHO CAN PROVIDE THESE DOCUMENTS?

A2: ATP can provide all players (and their nominated player support team (PST) members) planning to participate with the tournament invitation letter, a letter of support from ATP, and proof of travel insurance.

Division I and II player members have been sent a Digital ID, which can provide proof of status as a professional player. Players may also be required to travel with appropriate visa documents. It is each player's responsibility to check with the airline which document(s) is required for travel.

Please note that all documents can be downloaded from TennisUno.com

Q3: WILL THERE BE SPECTATORS IN ATTENDANCE AT THE CHILE DOVE MEN+CARE OPEN?

A3: The Chile Dove Men + Care Open will have a limited number of spectators. .

Q4: FROM WHICH DATE CAN PLAYERS PRACTICE?

A4: **Thursday 17 February.** Once a player or PST member has been cleared by virtue of a negative PCR test, they will be permitted to access the courts for practice, as well as the players' areas of the tournament site.

Q5: WHEN WILL TESTING BE ADMINISTERED?

A5: Arrival testing (PCR) will be conducted at the airport for those players and PSTs arriving from outside Chile. **Those individuals must remain in their hotel room until a negative test result is received** (approximately 6 hour turnaround). Negative test result must be presented in order to collect accreditation.

Testing for local players and PSTs will be at Clinica Alemana. Please contact Alejandra Oneto to schedule your PCR test : alejandraonetov@gmail.com.

Tournament will cover initial test for local players and PSTs. International arriving players and PSTs will be tested at the airport upon arrival.

Testing times

Please contact Alejandra Oneto to schedule your PCR test : alejandraonetov@gmail.com

PCR tests are available at Clinica Aleman for any player needing a test to depart Chile.

Q6: WHAT IS THE PROTOCOL IN CHILE FOR PERSONS WHO HAVE A POSITIVE TEST RESULT AND IDENTIFIED CLOSE CONTACTS?

A6: *Please be advised that this is purely informative and is subject to change. Local health officials have the authority to decide the protocol to follow on each case.

Positive Test Result

A person who returns a positive test will undergo a mandatory 7 day quarantine.

Close Contact

Vaccinated individuals who come in close contact with a person who tested positive for Covid-19 should continue physical distancing and hygiene measures. Continued monitoring of symptoms is recommended for 10 days, which may include additional testing.

Q7: WHAT ARE THE DETAILS OF THE ATP TESTING EXEMPTION PROGRAM TO BE APPLIED IN SANTIAGO?

- A7:
- Initial exemption from ATP COVID testing is for 90 days from the date of the first positive PCR test. (For example, a player who tested positive for COVID-19 with a valid laboratory PCR test on December 10, 2021, would receive an exemption from ATP testing until March 10, 2022). This exemption can only occur after submitting the test via email to Todd Ellenbecker: Todd.Ellenbecker@ATPTour.com.
 - At that time, the individual returns to the ATP testing programme.
 - This exemption programme is the same for players, player support team members, and tournament staff.
 - **Fully vaccinated individuals are required to be tested only upon arrival at the tournament and are exempt from follow up testing unless they develop symptoms consistent with COVID-19.**

If you have any questions or need clarification of this exemption programme, please email Todd Ellenbecker: Todd.Ellenbecker@ATPTour.com.

Q8: WHAT ARE THE NEW LIST MANAGEMENT PROCEDURES?

A8: Since February 2021 ATP has adjusted the List Management procedures for all Tour and Challenger level events due to an increase in government-imposed travel restrictions.

KEY INFORMATION

- Once the acceptance lists are finalised, lists will be frozen until **Tuesday, 12 Noon, Eastern Time, USA** the week before the tournament
- Any player that cannot enter the tournament's country by the Freeze Deadline because of government-issued travel restrictions will be allowed to enter and compete at another event in the same week.
- After the Freeze Deadline, the lists will move as per normal until the withdrawal deadline on **Friday, 10AM, Eastern Time, USA** the week before the tournament

Vacancies before the Freeze Deadline at the Tour and Challenger level will be filled in the following manner:

- The highest-ranked player from the Main Draw (MDS Acceptance List Ranking) withdrawn due to government-imposed travel restrictions introduced after the entry deadline
- The highest-ranked player from the original main draw alternate list or players from the Tour Qualifying that were also entered on the Main Draw alternate list, withdrawn because of government-imposed travel restrictions introduced after the entry deadline
- Players may be moved to another tournament's Main Draw if there is a spot available because of withdrawals/unused Special Exempt (SE) positions and if their ranking would have qualified them as a Direct Acceptance on the original entry list

Players whose ranking would not have made them a Direct Acceptance at other Tournament in the same week will be added to the Main Draw/Qualifying Alternate Lists or the Reserve Acceptance* (RA) positions in the Qualifying

SPECIAL EXEMPTS

- Special Exempts remain reserved for players that perform well in the previous week. However, any unused Special Exempt spots will be kept available for players that would need to switch from one tournament to another due to travel restrictions
- The criteria described above will fill out unused Special Exempts spots

Instructivo Validación Vacunas puestas en el Extranjero

Instructions for Validation of Vaccines received Abroad



INFORMACIÓN IMPORTANTE

IMPORTANT INFORMATION

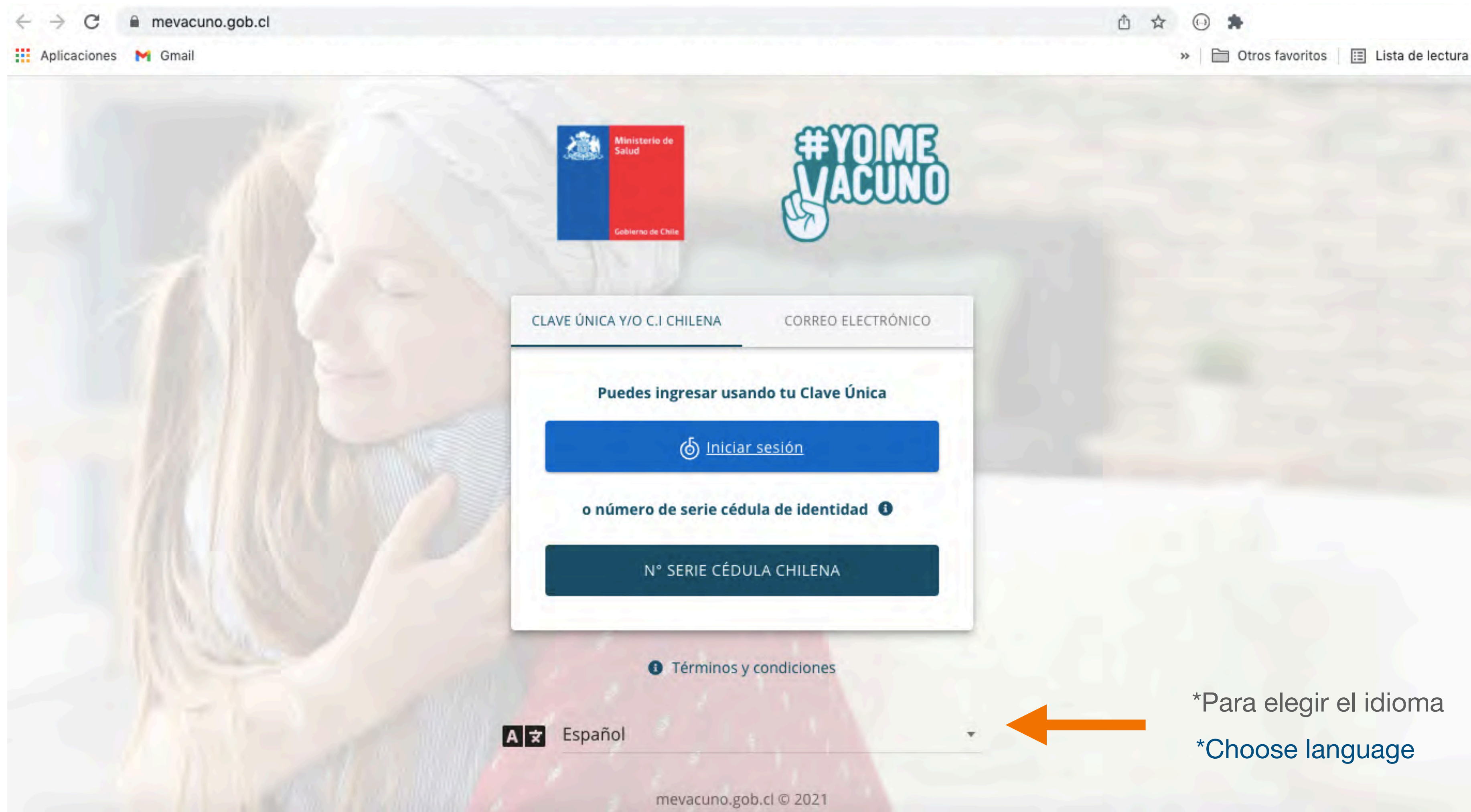
- Cada persona debe realizar el proceso de validación de forma individual.
- Each person must do the validation process individually.
- Es importante confirmar que el número de documento que se está usando para la validación, sea el mismo al que está vinculado el carnet de vacunación.
- It's important to confirm that the document number you are using for the validation process is the same as the one associated to the vaccination documents.
- **Importante:** deben subir el registro de todas las vacunas. No sirve el comprobante de solo la ultima dosis.
- **Important:** For the validation process, you must upload the information of all the received vaccines. It won't be validated if you upload the information of only one dose.
- La duración del proceso completo de validación va a depender de los antecedentes adjuntados, donde podría demorar hasta 2 semanas. Se sugiere hacer el trámite lo antes posible para evitar cualquier inconveniente.
- The process of validation can take up to 2 weeks, depending on the files and documents uploaded. We suggest you do the validation as soon as possible, in order to avoid any inconvenience.

Si tienen cualquier duda o problema, pueden contactar a **Jaime Fillol: jfillol@casateran.com** , para que los asista.

If you have any questions or problems, please contact **Jaime Fillol: jfillol@casateran.com** , for help and assistance.

Paso 1: Entrar a la página web **mevacuno.gob.cl**

Step 1: Enter to website **mevacuno.gob.cl**



The screenshot shows the mevacuno.gob.cl website in a browser. The page features the Chilean government logo (Ministerio de Salud, Gobierno de Chile) and the #YO ME VACUNO campaign logo. A login form is centered on the page with two tabs: "CLAVE ÚNICA Y/O C.I. CHILENA" (selected) and "CORREO ELECTRÓNICO". The form prompts users to log in using their "Clave Única" or "Número de serie cédula de identidad". It includes a blue "Iniciar sesión" button and a dark blue button labeled "N° SERIE CÉDULA CHILENA". Below the form is a link for "Términos y condiciones". At the bottom, there is a language selector showing "Español" with a dropdown arrow. An orange arrow points to this dropdown menu.

mevacuno.gob.cl © 2021

*Para elegir el idioma

*Choose language

Paso 2: Elegir opción **correo electrónico**

Step 2: Choose option **email**



The screenshot shows the MeVacuno login interface. At the top, there is a logo for the 'Ministerio de Salud' and the '#YOIME VACUNO' campaign. Below this, there are two tabs: 'CLAVE ÚNICA Y/O C.I. CHILENA' and 'CORREO ELECTRÓNICO'. The 'CORREO ELECTRÓNICO' tab is highlighted with an orange border. Under this tab, the heading 'Ingresa con email y contraseña' is followed by two input fields: 'Email' (with an '@' icon) and 'Contraseña' (with a key icon). Below these fields is a dark blue 'ACCEDER' button. At the bottom, there is a link 'Recuperar contraseña' and a link '¿No tienes cuenta en MeVacuno?' followed by a 'CREAR NUEVA CUENTA' button.

Paso 3: Crear nueva cuenta

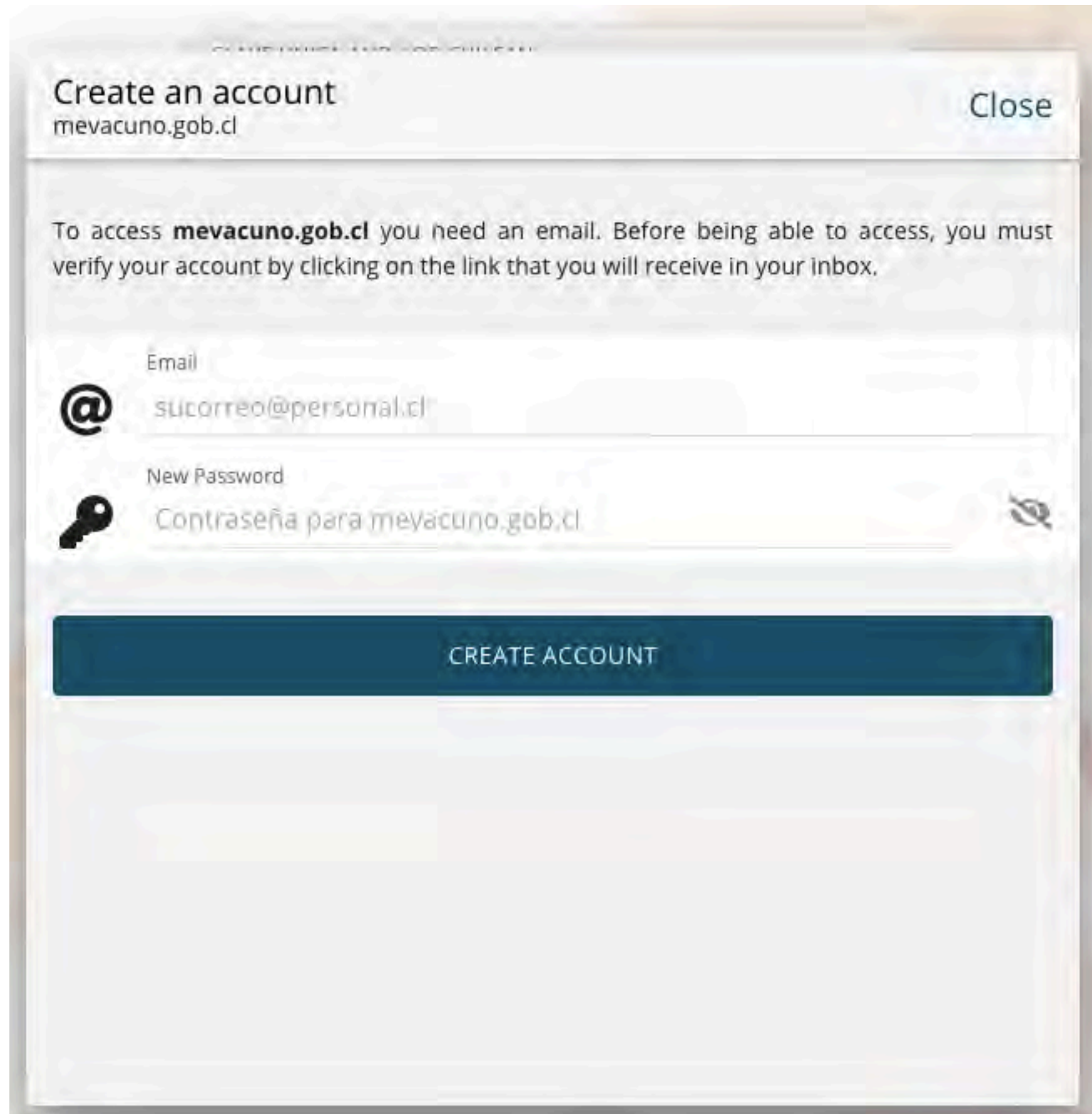
Step 3: Create new account



This screenshot shows the same MeVacuno login interface as the previous one. In this view, the 'CORREO ELECTRÓNICO' tab is still selected, but the 'CREAR NUEVA CUENTA' button at the bottom is highlighted with an orange border. The rest of the interface, including the 'Ingresa con email y contraseña' section and the 'ACCEDER' button, remains the same.

Paso 4: Llenar mail + contraseña para crear cuenta

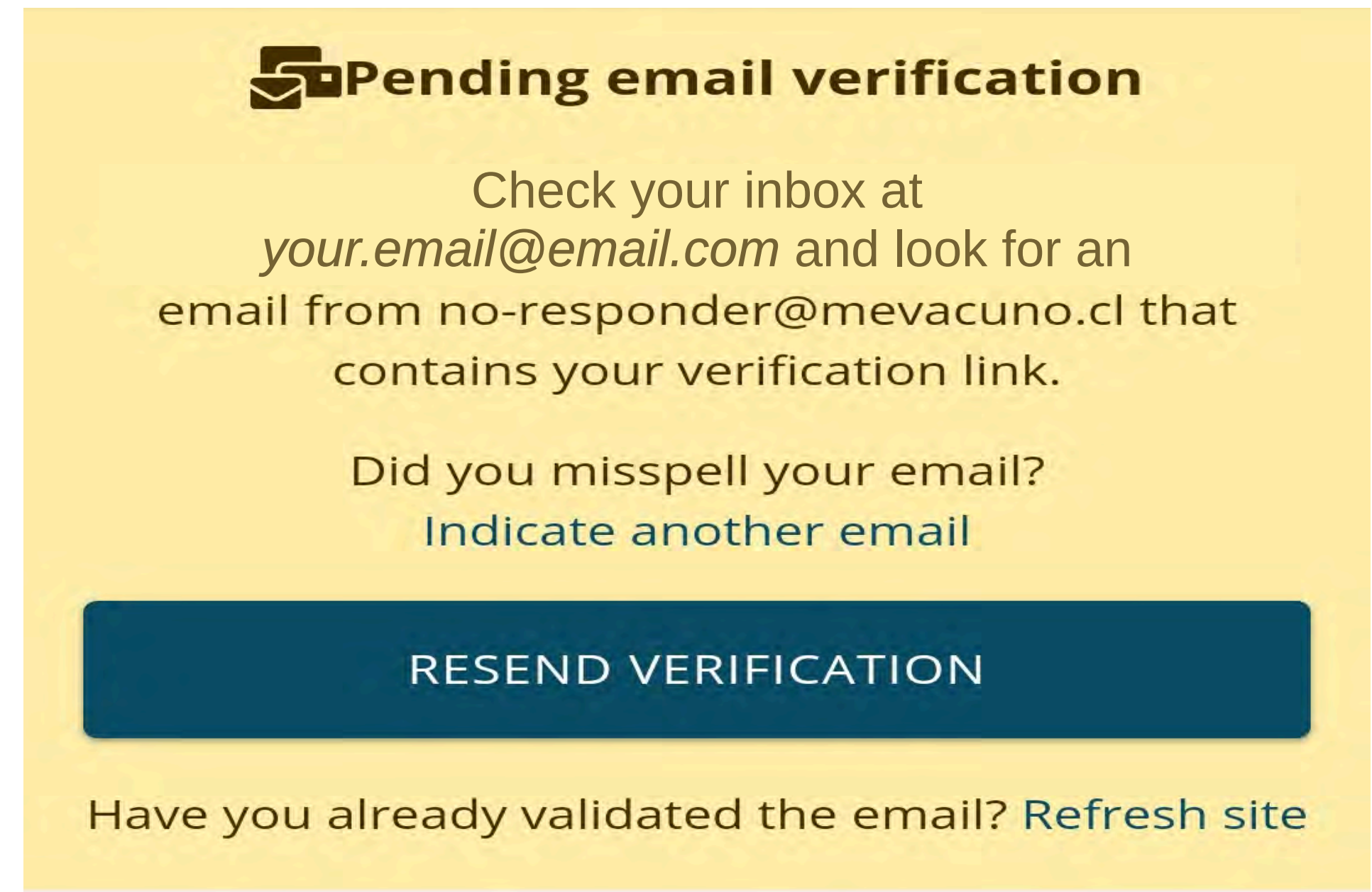
Step 4: Add email + password to create new account



The screenshot shows a web form titled "Create an account" for the website "mevacuno.gob.cl". The form includes a "Close" button in the top right corner. Below the title, there is a message: "To access **mevacuno.gob.cl** you need an email. Before being able to access, you must verify your account by clicking on the link that you will receive in your inbox." The form has two input fields: "Email" with a placeholder "@ sucorreo@personal.cl" and "New Password" with a placeholder "Contraseña para mevacuno.gob.cl". A key icon is visible next to the password field, and a small eye icon is on the right side of the password field. Below the input fields is a dark blue button labeled "CREATE ACCOUNT".

Paso 5: Validar tu correo electrónico para ingresar a tu cuenta

Step 5: Validate your email to have access to your account



The screenshot shows a yellow background with a dark blue header bar. The header bar contains a mail icon and the text "Pending email verification". Below the header, the text reads: "Check your inbox at *your.email@email.com* and look for an email from *no-responder@mevacuno.cl* that contains your verification link." Below this, there is a link: "Did you misspell your email? Indicate another email". At the bottom, there is a dark blue button labeled "RESEND VERIFICATION". Below the button, the text reads: "Have you already validated the email? Refresh site".

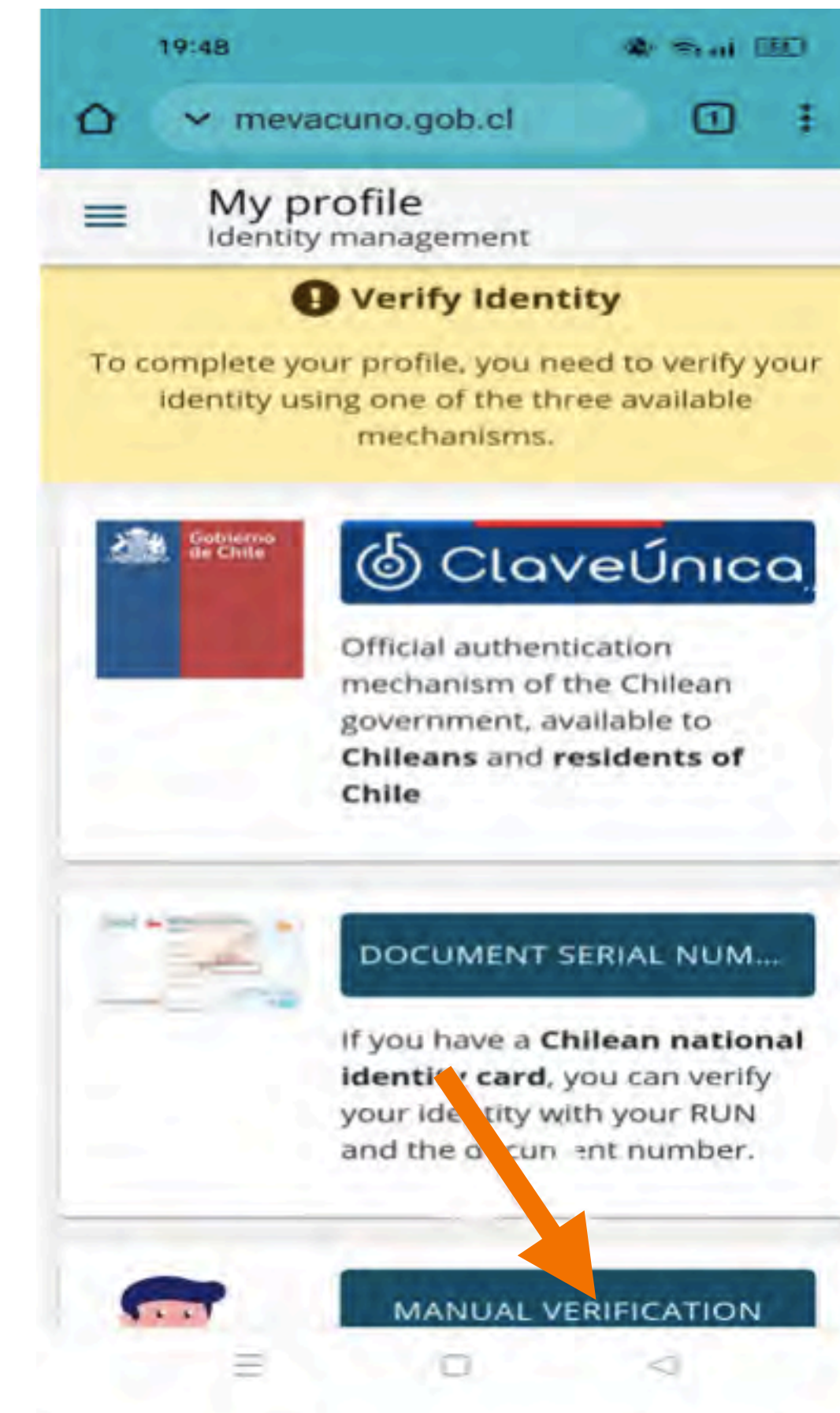
Paso 6: Valida tu correo electrónico

Step 6: Validate your email



Paso 7: Verificar identidad con la opción **Verificación Manual**

Step 7: Verify your identity with the **Manual Verification** option



Paso 8: Llenar formulario

Step 8: Fill out the form

1.- Nationality.

Country of nationality
Italy

2.- Type of document of identity

RUN PASAPORTE OTRO

3.- Demographic data.

PAS - International passport

Document number

Names

Names

Surname

Last name 1

Second surname

Last name 2

Sex (Why biological sex?)

Indicate biological sex

Date of birth

Paso 9: Seleccionar la opción **Validación** en el menú

Step 9: Go to **Validation** section on the menu

5.- Explain your situation.

☐ I got vaccinated in Chile and I want to see my vaccinations.

☒ I am going to travel to Chile and I want to validate vaccines from abroad

☐ Other reason (specify in the box below)

Current state of affairs

Explain your situation here

6.- Indicates a contact phone number.

Phone number

+56

Authorization

☐ I authorize the upload of this application

Undeclared Identity

@gmail.com

My profile
Identity & contact

My Campaigns
Statement of intent

My agenda
Manage your hours

My Vaccines
Proof of vaccination

Validation
International vaccines

My Polls
Adverse effects

C19
Entrance to the country

About
mevacuno.gob.cl

Step 10: Upload vaccines information and required documents

Adding vaccine

Cancel

In which country did you receive

Italy

What vaccine did you receive? *

When did you get the vaccine? *

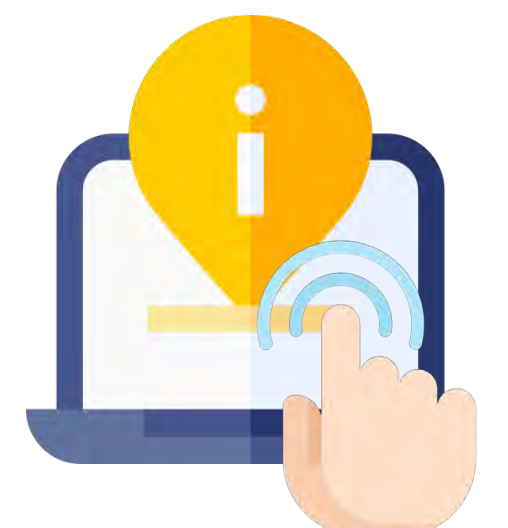
Vaccination establishment

Lot Number

SAVE VACCINE

Anyone who was vaccinated in the USA, who does not have a QR Code, must just submit the document given.

<https://bit.ly/3569IBI>



Paso 11: Enviar comprobante de proceso finalizado

Step 11: Send the confirmation email

Una vez que recibas el correo confirmando que la solicitud fue ingresada correctamente, por favor enviar un correo a Jaime Fillol [**jfillol@casateran.com**](mailto:jfillol@casateran.com) para poder hacerle seguimiento y agilizar el proceso en caso de ser necesario.

Agregar la siguiente información:

- Nombre Completo
- Documento de Identificación
- Número de documento usado en el registro
- Correo con el que realizó la solicitud
- Solicitud (qué dosis está pidiendo homologar - Esquema completo y/o vacuna de refuerzo)
- Fecha en la cual se hizo la validación.

Once you receive the confirmation email that the request has been entered correctly, please send an email to Jaime Fillol: [**jfillol@casateran.com**](mailto:jfillol@casateran.com) so we can do a follow up and help speed up the process if required.

Please include the following information:

- Full name
- Identification document
- ID number used for the request.
- Email address used in the request
- Vaccines requested for validation (Full vaccination and/or with the booster)
- Date when the request was sent.



PROTOCOLO PARA PODER ENTRAR A CHILE

THINGS TO DO BEFORE ARRIVING TO CHILE

1

Validar vacunas

Validate vaccines

2

Llenar formulario C19
48 horas antes de volar
www.c19.cl

Fill out the C19 form,
no earlier than 48 hours before your flight to Chile.
www.c19.cl

3

Hazte un PCR.
Se requerirá un resultado negativo
antes de abordar el avión a Chile

Get tested for COVID.
A negative PCR test is required
to board your plane to Chile.

EJEMPLOS DE DOCUMENTOS - PREVIO A VIAJAR

EXAMPLE OF DOCUMENTS - READY BEFORE FLIGHT



Ministerio de Salud
Chile's Digital Vaccination Pass
Campaña SARS-CoV-2

SOLO USO NACIONAL

Apellidos / Last Name:

Nombres / First and Middle Name:

N° de Documento / Document ID:

Fecha de Nacimiento / Date of Birth:



Escaneando este QR se verifica el estado del Pase de Movilidad

Esquema: Internacional (2)

1° dosis

Laboratorio fabricante / Manufacturer:
Pfizer BioNTech
Vacuna administrada / Vaccine product:
(INTER)Comirnaty
Lote o serie / Lot or series:
EW9127

Fecha de vacunación / Vaccination date:
23 abril 2021
Vacunatorio / Vaccination center:
Centro de Registros de Vacunas COVID, Santiago Region Metropolitana de Santiago

2° dosis

Laboratorio fabricante / Manufacturer:
Pfizer BioNTech
Vacuna administrada / Vaccine product:
(INTER)Comirnaty
Lote o serie / Lot or series:
FA7083

Fecha de vacunación / Vaccination date:
26 mayo 2021
Vacunatorio / Vaccination center:
Centro de Registros de Vacunas COVID, Santiago Region Metropolitana de Santiago

Internacionales:

1° dosis

Laboratorio fabricante / Manufacturer:
Pfizer BioNTech
Vacuna administrada / Vaccine product:
(INTER)Comirnaty
Lote o serie / Lot or series:
FM9088

Fecha de vacunación / Vaccination date:
19 enero 2022
Vacunatorio / Vaccination center:
Centro de Registros de Vacunas COVID, Santiago Region Metropolitana de Santiago

Hospital Digital

1/1

CERTIFICADO DIGITAL DE INGRESO A CHILE

Digital certificate of entry to Chile

Nombre y Apellidos / Name and Surname

Tipo de pasajero y Nacionalidad / Passenger type and Nationality

VIAJERO / Chile

Nº y tipo de documento / Number and type of document

Fecha de creación / Date of issue

14/01/2022 15:31:23

Documentos adjuntos / Documents attached

PCR, SEGURO

Dirección de cuarentena [1] / Quarantine address

Teléfono / Phone number

Estado de vacunación / Vaccination status

ESQUEMA PRIMARIO COMPLETO

Días en cuarentena / Quarantine days

HASTA OBTENER EL RESULTADO NEGATIVO DEL EXAMEN PARA COVID REALIZADO AL INGRESO

Cargas / Dependants

PAGADO

C19

Pasaporte Sanitario

Ministerio de Salud

Gobierno de Chile

Fecha de emisión / Date of issue: 14/01/2022 15:31:23 - Válido hasta / Valid until: 16/01/2022 15:31:23

Usted ha realizado su Declaración Jurada Internacional. Este comprobante estará vigente para el Control Sanitario al ingreso de la República de Chile por 48 horas desde su emisión. Este comprobante será solicitado a su llegada a Chile por la Autoridad Sanitaria junto con el resto de los documentos necesarios para realizar su viaje.

You have made your International Affidavit. This voucher will be valid for Sanitary Control upon entry into the Republic of Chile for 48 hours from its issuance. This voucher will be requested upon arrival in Chile by the Health Authority along with the rest of the documents necessary for your trip.

[1] En caso de resultar positivo en el test al ingreso a Chile, deberá cumplir cuarentena por el tiempo que determine la autoridad sanitaria. - If you test positive on entry to Chile, you must comply with the quarantine for the time determined by the health authority.

Condiciones particulares de la póliza

Todas las cantidades monetarias están expresadas en euros

ARAG VIAJEROS PLUS

Condiciones generales modelo: 02310 (0420)

934 857 438 / 912 971 170 - Asistencia jurídica telefónica (de 9 a 19 horas, de lunes a viernes)

933 001 050 - Asistencia en viaje (24 horas)

Garantías comunes a todos los riesgos

Art.	Garantías contratadas	Límite máximo gastos
7.1	Asistencia médica y sanitaria	
7.1.1	Asistencia médica y sanitaria	250.000,00 euros
7.1.2	Gastos odontológicos	Hasta 250,00 euros
7.2	Repatriación o transporte sanitario de heridos o enfermos	La totalidad de su coste
7.3	Repatriación o transporte de los demás asegurados	La totalidad de su coste
7.4	Repatriación o transporte de hijos menores o con discapacidad	La totalidad de su coste
7.5	Desplazamiento de un familiar o acompañante en caso de hospitalización	
7.5.1	Desplazamiento de un familiar en caso de hospitalización Periodo de hospitalización superior a 5 días	La totalidad de su coste
7.5.2	Gastos de estancia en caso de hospitalización	Hasta 1.000,00 euros (100,00 euros x 10 días)
7.5.3	Gastos desplazamiento de un familiar para acompañamiento de hijos menores o con discapacidad	La totalidad de su coste
7.6	Convalecencia en hotel	Hasta 1.000,00 euros (100,00 euros x 10 días)
7.7	Ayuda a los familiares en el domicilio del asegurado hospitalizado	Hasta 120,00 euros
7.8	Repatriación o transporte del asegurado fallecido	La totalidad de su coste
7.9	Desplazamiento de un familiar en caso de fallecimiento	
7.9.1	Desplazamiento de un familiar en caso de fallecimiento	La totalidad de su coste
7.9.2	Gastos de estancia en caso de fallecimiento	Hasta 1.000,00 euros (100,00 euros x 10 días)
7.10	Regreso anticipado por fallecimiento de un familiar	La totalidad de su coste
7.11	Regreso anticipado por hospitalización de un familiar	La totalidad de su coste
7.12	Regreso anticipado por siniestro grave en el hogar o local profesional del asegurado	La totalidad de su coste
7.13	Búsqueda, localización y envío de equipajes extraviados	La totalidad de su coste
7.14	Envío de objetos olvidados o robados durante el viaje	Hasta 120,00 euros
7.15	Demora en la entrega del equipaje facturado	Hasta 120,00 euros
7.16	Robo y daños materiales al equipaje	1.200,00 euros
7.17	Demora del viaje en la salida del medio de transporte y pérdida de servicios	
7.17.1	Demora en la salida del medio de transporte	Hasta 300,00 euros (50,00 euros cada 6 horas)
7.17.2	Extensión de viaje obligada	Hasta 300,00 euros (50,00 euros por día)
7.17.3	Demora en la llegada del medio de transporte	Hasta 300,00 euros (50,00 euros cada 6 horas)
7.18	Cambio de servicios inicialmente contratados	
7.18.1	Salida de un vuelo no previsto	Hasta 180,00 euros (30,00 euros cada 6 horas)
7.18.2	Salida de un medio de transporte alternativo no previsto	Hasta 180,00 euros (30,00 euros cada 6 horas)
7.18.3	Cambio de hoteles/apartamentos	Hasta 180,00 euros (30,00 euros x día)
7.19	Gastos de anulación de viaje	No contratado

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Certificado de Vacunas Validadas

Validated Vaccines Certificate

Formulario C19 | C19 form

Seguro | Insurance



¡BIENVENIDOS AL CHILE DOVE MEN+CARE OPEN 2022!

ESTAMOS FELICES QUE SEAS PARTE DE NUESTRO TORNEO Y ESPERAMOS QUE VIVAS UNA EXPERIENCIA INOLVIDABLE.

¡NOS VEMOS EN SANTIAGO DE CHILE!

WELCOME TO THE CHILE DOVE MEN+CARE OPEN 2022!

WE ARE THRILLED TO HAVE YOU AS PART OF OUR TOURNAMENT THIS YEAR. WE HOPE YOU HAVE AN INCREDIBLE EXPERIENCE.

SEE YOU IN SANTIAGO DE CHILE!



Instructivo Validación Vacunas puestas en el Extranjero

Instructions for Validation of Vaccines received Abroad

