

TOURNAMENT INFORMATION			
SITE:			
Tennis Club Rot Weiss Troisdorf E. V. Carl-Diem-Str. 2, 53840 Troisdorf Troisdorf 53840 Germany T: +49 2241 764 55 Email: infotct@tcrtw.de			
Tournament Website			
SURFACE:	Outdoor Clay	LAUNDRY:	On-site
SURFACE BRAND:	Red Clay	LAUNDRY COST:	€5 per kg
BALL:	Head Tour XT	FOOD:	Restaurant On-Site
PRACTICE COURTS:	Two (2) On-Site	FOOD COST:	Approx.€14 (Cash, Credit Card)
AVAILABLE FROM:	Saturday 27 May	DEPOSIT:	Practice balls & towels €10
STRINGING FEE:	€20 (Cash, Credit Card)	TRANSFERS:	Shuttle every 30 minutes
FULLY EQUIPPED GYM:	In Hotel + Warm-up/Cool-down Area On-Site	COMBINED:	ITF WTT Women Tournament, ITF Women W25
SPECIAL EVENTS:	Kids Day 30 May, Player Party 2 May	TIME ZONE:	GMT+1

CONTACTS			
TOURNAMENT DIRECTOR	Marc Raffel	+49 172 219 6351	mraffel@mara-sc.de
ASSISTANT TD	Julia Mackowiak	+49 172 750 9852	jmackowiak@mara-sc.de
HOTEL RESERVATIONS	Julia Mackowiak	+49 172 750 9852	jmackowiak@mara-sc.de
TRANSPORTATION	Karsten Focke	+49 172 207 7220	kf1308@googlemail.com
PRACTICE COURT BOOKING	+49 172 750 9852 via WhatsApp or text		
PLAYERS' DESK	+49 172 750 9852 via WhatsApp or text. Available from Saturday 27 May		
INT. EMERGENCY NO	112 and 110	POLICE	110
		AMBULANCE	112
		FIRE	112
ATP STAFF ON SITE:			
ATP Supervisor	Ahmed Abdel-Azim	+201 006 004 081	Ahmed.Abdel-Azim@atptour.com

DRAWS, CUTOFFS & SCHEDULE							
QUALIFYING MAIN DRAW SINGLES MAIN DRAW DOUBLES	Start	Final	Size	DA	WC	Q	SE
	Sunday 28 May	-	24	20/18	4	-	-
	Monday 29 May	Sunday 04 June	32	23/19	3	6	0/2
	Tuesday 30 May	Saturday 03 June	16	14	2	-	-
2022 Cut Offs							
554							
263							
1026							
Main Draw will be made on: Saturday 27 May at 06:00 PM local time							

ENTRY & SIGN-IN DEADLINES	
Main Draw Singles:	Monday 08 May 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Qualifying Draw:	Wednesday 10 May 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Doubles Advance Entry:	Monday 22 May 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
On-site Sign-In Deadlines - via Text Message:	
Main Draw Doubles entry deadline:	
Alternate Sign-In for Qualifying Draw*:	
On-Site Alternate Sign-In:	
<i>*Any player with a Pepperstone ATP Ranking (singles or doubles) and who is on-site may sign in.</i>	
On-site Sign-In Deadlines - via Email:	
Preserved Eligibility Deadline:	
All sign-ins (Doubles, Alternates, Lucky Losers) must be done by phone via text messaging to the Supervisor/Qual Supervisor on number above. The player is responsible for having his entry confirmed by the Supervisor. If a player would like to preserve eligibility, he must notify the Challenger Supervisor via e-mail above and request confirmation that his e-mail was received in a timely manner.	
No other means of contact than those stated on the detail sheet are accepted.	

PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN								
PRIZE MONEY: Euros paid through the ATP								
Tax Withheld: 19%								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	75	50	30	16	7	-	4	2
Singles PM	€ 9,880	€ 5,820	€ 3,450	€ 2,000	€ 1,165	€ 720	€ 360	€ 185
Doubles PM	€ 4,250	€ 2,450	€ 1,480	€ 880	€ 500	-	-	-

HOTEL ACCOMMODATION			
Primary Hotel:	B&B Hotel Troisdorf	Second Hotel:	Hotel Primula
Poststraße 64 Troisdorf 53840, Germany T: +49 2241 9733800 Website		Am Bürgerhaus 16 Troisdorf 53840, Germany T: +49 2241 8750 Website	
Distance To Site:	900m	Distance To Site:	900m
Single Room:	€ 68	Single Room:	€ 66
Double Room:	€ 78	Double Room:	€ 86
Breakfast:	Included for players only. Other: €10.50	Breakfast:	Included for players only. Others: €8

RESERVATIONS & COMPLIMENTARY ACCOMMODATION
2023 NEW: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights.
Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.
Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.

Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.

A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.

For any assistance or additional information about your hotel booking contact: [TOURNAMENT HOTEL RESERVATIONS person](#)
[Tennis UNO - LINK](#)

	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 19 May 11:59 PM local time	Thursday 25 May 11:59 PM local time	Saturday 27 May	Check out - the day after the player's last match
Singles Main Draw	Friday 19 May 11:59 PM local time	Thursday 25 May 11:59 PM local time	Saturday 27 May	Thursday 01 June check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 24 May 11:59 PM local time	Thursday 25 May 11:59 PM local time	Sunday 28 May	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Saturday 27 May 2023 3:00 PM local time	Saturday 27 May 2023 3:00 PM local time		
Alternates*	Thursday 25 May 11:59 PM local time	Thursday 25 May 11:59 PM local time	as per relevant draw	as per relevant draw

*Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.

**Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.

TRANSPORTATION

Nearest Airport: Cologne Bonn (CGN) Airport pickup is **NOT** provided. Distance from airport to hotel is 10km.

For assistance or additional information about transportation contact: [TRANSPORTATION person](#)

AIRPORT TO HOTEL/SITE INSTRUCTION:

By Train: Cologne/Bonn Airport S19 - HENNEF (SIEG) station to TROISDORF station - 10 minutes journey time. Price: €4. Troisdorf train station is next to the official hotel (100m walk).

Train and bus: €4 per ticket. Taxi: €30

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

The number of Player Support Team Members (PST) eligible to obtain an accreditation is strictly limited to two (2) per player.

COVID-19 INFORMATION

Click [HERE](#) for entry and travel requirements for GERMANY

As countries now gradually relax their covid-19 entry regulations, we advise you to check with your airline whether any documentation may be required before boarding.

The ATP will no longer test players/support team members at Challenger tournaments unless they become symptomatic. This includes players/PSTs who have not completed a full covid-19 vaccination schedule. Likewise, the requirement for a pre-competition test is no longer required. Please note local/national authorities may still mandate covid-19 testing for entry into a country or competing. **All PST members are subject to the same protocols as players.**

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of GERMANY to confirm if they will be permitted to enter the country and if any special authorizations are required.

Refer to website for visa information: <https://www.germany-visa.org/>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any COVID-19 restrictions are enforced before travelling.

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, **WhatsApp +44 7 596 860 316** or call any of the Tour Managers.

Released: 16 April 2023

Revised: