

TOURNAMENT INFORMATION			
SITE:			
Conde Jackson Tennis Maspalomas Av. Touroperador Tjaereborg, 9 Maspalomas San Bartolomé De Tirajana 35100 Spain T: +34 928 91 60 43		SURFACE: Outdoor Clay	LAUNDRY: In the hotel
		SURFACE BRAND: Red Clay	LAUNDRY COST: €30 for 10kg.
		BALL: Wilson Roland Garros Clay Court	FOOD: On site / in the hotel - buffet style
		PRACTICE COURTS: Two (2) On-Site	FOOD COST: At cost, approx. €17 per person (Cash, Credit Card)
		AVAILABLE FROM: Friday 24 November	DEPOSIT: Towels and practice balls - €5
		STRINGING FEE: €15 (Cash, Credit Card)	TRANSFERS: At walking distance
		FULLY EQUIPPED GYM: On-Site / In the hotel	COMBINED: No
		SPECIAL EVENTS: No	TIME ZONE: UTC +1

CONTACTS			
TOURNAMENT DIRECTOR	Oti Santana	+34 639 619 204	condejacksonw60@gmail.com
ASSISTANT TD	Dominic Conde	+34 678 706 070	dominic@condejackson.com
HOTEL RESERVATIONS	Elias Martin	+34 628 738 898	hospitalitymaspalomas@gmail.com
TRANSPORTATION	TBC	TBC	TBC
PRACTICE BOOKING	+34 699 436 766 via WhatsApp		
PLAYERS' DESK	+34 699 436 766 via WhatsApp. Available from Saturday 25 November		
INT. EMERGENCY NO	112	POLICE	+34 928 723 429
		AMBULANCE	112
		FIRE	+34 928 727 614
ATP STAFF ON SITE:			
ATP Supervisor	Carl Baldwin	+44 7939 057 511	carl.baldwin@atptour.com

DRAWS, CUTOFFS & SCHEDULE							
QUALIFYING	Start	Final	Size	DA	WC	Q	SE
	Sunday 26 November	-	24	20/18	4	-	-
	Monday 27 November	Sunday 03 December	32	23/19	3	6	0/2
	Tuesday 28 November	Saturday 02 December	16	14	2	-	-
MAIN DRAW SINGLES							2022 Cut Offs
							933
MAIN DRAW DOUBLES							339
							716
Main Draw will be made on: Saturday 25 November at 06:00 PM local time							

ENTRY & SIGN-IN DEADLINES	
Main Draw Singles:	Monday 06 November 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Qualifying Draw:	Wednesday 08 November 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Doubles Advance Entry:	Monday 20 November 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
On-site Sign-In Deadlines - via Text Message:	
Main Draw Doubles entry deadline:	Saturday 25 November 2023 at 12:00 noon local time
Alternate Sign-In for Qualifying Draw*:	Saturday 25 November 2023 from 4:00 to 6:00 p.m. local time
On-Site Alternate Sign-In:	30 minutes before the start of qualifying matches
<i>*Any player with a Pepperstone ATP Ranking (singles or doubles) and who is on-site may sign in.</i>	
On-site Sign-In Deadlines - via Email:	
Preserved Eligibility Deadline:	Saturday 25 November 2023 from 4:00 to 6:00 p.m. local time
All sign-ins (Doubles, Alternates, Lucky Losers) must be done by phone via text messaging to the Supervisor/Qual Supervisor on number above. The player is responsible for having his entry confirmed by the Supervisor. If a player would like to preserve eligibility, he must notify the Challenger Supervisor via e-mail above and request confirmation that his e-mail was received in a timely manner.	
No other means of contact than those stated on the detail sheet are accepted.	

PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN								
PRIZE MONEY: Euros paid through the ATP								
Tax Withheld: Spanish citizens (DNI number required) 15%, EU citizens: 19%, non-EU citizens: 24%								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	75	50	30	16	7	-	4	2
Singles PM	€ 9,880	€ 5,820	€ 3,450	€ 2,000	€ 1,165	€ 720	€ 360	€ 185
Doubles PM	€ 4,250	€ 2,450	€ 1,480	€ 880	€ 500	-	-	-

HOTEL ACCOMMODATION	
Primary Hotel:	Second Hotel:
Eó Suite Hotel Jardin Dorado	Eó Maspalomas Resort
Av. Touroperador Tjaereborg, 6	Av. Touroperador Neckermann, 3
Maspalomas	Maspalomas
Las Palmas De Gran Canaria 35100	Las Palmas De Gran Canaria 35100
Spain	Spain
T: +34 92 87 79 933	T: +34 92 87 79 933
Website	Website
Distance To Site: 10 meters	Distance To Site: 5 meters
Single Room: € 94	Single Room: € 82
Double Room: € 115	Double Room: € 89
Breakfast: Included for all	Breakfast: Included for all

RESERVATIONS & COMPLIMENTARY ACCOMMODATION
2023 NEW: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights.
Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.

Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.

Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.

A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.

For any assistance or additional information about your hotel booking contact:

[TOURNAMENT HOTEL RESERVATIONS person](#)

[Tennis UNO - LINK](#)

	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 17 November 11:59 PM local time	Thursday 23 November 11:59 PM local time	Saturday 25 November	Check out - the day after the player's last match
Singles Main Draw	Friday 17 November 11:59 PM local time	Thursday 23 November 11:59 PM local time	Saturday 25 November	Thursday 30 November check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 22 November 11:59 PM local time	Thursday 23 November 11:59 PM local time	Sunday 26 November	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Saturday 25 November 2023 3:00 PM local time	Saturday 25 November 2023 3:00 PM local time		
Alternates*	Thursday 23 November 11:59 PM local time	Thursday 23 November 11:59 PM local time	as per relevant draw	as per relevant draw

**Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.*

***Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.*

TRANSPORTATION

Nearest Airport: Gran Canaria Airport (LPA). Airport pickup is not provided. Distance from airport to hotel is 34 km (24 min)

For assistance or additional information about transportation contact:

[TRANSPORTATION person](#)

AIRPORT TO HOTEL/SITE INSTRUCTION:

Take bus no. 66 from Gran Canaria airport towards "Faro de Maspalomas" station. Get off at the eó Hotels Maspalomas Resort stop. From there walk 500m to the Conde Jackson Tennis club and official hotel. Journey time approx. 35 minutes and cost €6.

Taxi from the airport to hotel: €35-40

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Spain

<https://travelhealthpro.org.uk/countries>

<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any COVID-19 restrictions are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of SPAIN to confirm if they will be permitted to enter the country and if any special authorizations are required.

For VISA information, please visit:

<https://gran-canaria-airport.com/entry-requirements-for-gran-canaria/>

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, **WhatsApp +44 7 596 860 316** or call any of the Tour Managers.

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Revised: