



ERSTE BANK OPEN
VIENNA, AUSTRIA # 2023 – 337
MAIN DRAW
23 – 29 OCTOBER 2023
Saturday qualifying start
Prize Money € 2,409,835
Total Financial Commitment € 2.559,790



Revised 18 October 2023

TOURNAMENT INFORMATION

SCHEDULE

QUALIFYING

Saturday 21 & Sunday 22 October
Starting time Saturday : 11 am, Sunday
1.00pm.

MAIN DRAW

Monday 23 – Sunday 29 October.
Starting times: Monday at 2.00pm.
Tuesday – Thursday: 1.00pm. Friday &
Saturday at 2.00pm.
Sunday: doubles final at 11.45am, singles
final at 2.00pm.

OFFICIAL DRAW

Saturday 21 October at 10am at
Heumarkt.

PRACTICE COURTS:

Centre Court and one practice court on
site, and one practice court at Heumarkt
from Thursday, 19 October. One practice
court at La Ville from Friday, 20 October.
+ 43 198100 506 or 507
or
+ 43 6649631929

SITE

Wiener Stadthalle
Roland-Rainer Platz 1
1150 Vienna

Tournament website:

[Tournament Website](#)

SURFACE Indoor Hard

BALL Dunlop ATP

ELC Hawkeye live on 2 courts.

STRINGER € 25

TOURNAMENT CONTACTS

TOURNAMENT DIRECTOR

Herwig Straka
+43 1 5355285
Herwig.straka@emotiongroup.com

OTHER CONTACT

Martina Klammer
+43 664 5651402
Martina.klammer@emotiongroup.com

PLAYER DESK

playerdesk@erstebank-open.com
+ 43 198100 506 or 507
or
+ 43 6649631929

ATP SUPERVISORS

Carlos Sanches
+43 664 9200775
carlos.sanches@atptour.com

Zsolt Beda
+1 409 256 9451
zsolt.beda@atptour.com

ATP TOUR MANAGER

Konstantin Haerle
+1 904 6079890
Konstantin.Haerle@atptour.com



ERSTE BANK OPEN
VIENNA, AUSTRIA # 2023 – 337
MAIN DRAW
23 – 29 OCTOBER 2023
Saturday qualifying start
Prize Money € 2,409,835
Total Financial Commitment € 2.559,790



SINGLES ENTRY DEADLINES

MAIN DRAW SINGLES

Wednesday, 27 September at 12pm EDT (Florida, USA time) through ATP PlayerZone.
NEW: Players on the Alternate Lists will be considered a Direct Acceptance from Thursday, 10 AM (Eastern Time, USA) before the tournament. Players who move in from the Alternate Lists to the Main Draw/Qualifying that have not withdrawn by the Thursday deadline will have their withdrawal count the same way as players who were directly accepted. Commitment players are automatically accepted into the main draw of all ATP Tour 500 events in which they have entered in a proper manner.

QUALIFYING SINGLES

Thursday, 5 October at 12pm EDT (Florida, USA time) through ATP PlayerZone.

QUALIFYING ALTERNATE SIGN-IN

Friday 20 October from 4:00pm-6:00pm local time. Qualifying vacancies after the qualifying draw is made shall be filled from the Saturday sign-in, open to any ranked players eligible to compete at the event. The Saturday sign-in deadline is 30 minutes prior to the start of qualifying matches. All sign-ins are to be done by text message to the Supervisor, **Carlos Sanches +43 6649200775** (number to be used for sign-in only). The player is responsible for having his entry confirmed by the Supervisor.

DOUBLES ENTRY DEADLINES

Monday 9 October at 12:00pm EST (Florida, USA time) through ATP PlayerZone.

IMPORTANT: The doubles online on-site alternate sign-in takes place on Friday 20 October from 12:01am - 3:00pm EDT (Florida, USA time) on ATP PlayerZone to populate an Alternate List for any vacancies occurring after the withdrawal deadline and prior to the doubles draw being made. Teams who did not enter through the online on-site alternate sign-in are eligible to sign the daily alternate sign-in and are placed below those teams on the alternate list who did enter through the online method. To be eligible, those teams must sign-in on the first day of the doubles competition.

ATP TOUR POINTS & PRIZE MONEY BREAKDOWN

PRIZE MONEY: EUROS paid through the ATP TAX:
Withholding tax: 20%.

	Ranking Points Singles	Prize Money Singles	Ranking Points Doubles	Prize Money Doubles
WINNER	500	€ 450,650	500	€ 148,020
FINALIST	300	€ 242,480	300	€78,950
SEMI-FINALIST	180	€ 129,225	180	€ 39,940
QUARTER-FINALIST	90	€ 66,025	90	€ 19,970
ROUND OF 16	45	€ 35,245	0	€ 10,340
ROUND OF 32	0	€ 18,795	---	---
QUALIFYING	20	---	45	---
QUALIFYING 2	10	€ 9,635	25	---
QUALIFYING 1	0	€ 5,405	---	---

DRAW SIZE

MAIN DRAW SINGLES

32
23DA + 4Q + 4WC + 1SE

QUALIFYING SINGLES

16
13DA + 3WC

MAIN DRAW DOUBLES

16
13DA + 1Q + 2WC

QUALIFYING DOUBLES

4
3DA + 1WC

2022 CUT-OFFS

SINGLES MAIN DRAW

CUT-OFF:
28 – AFTER W/D 53

SINGLES QUALIFYING

CUT-OFF:
70 – After W/D 75

DOUBLES MAIN DRAW

CUT OFF:
88 – After W/D: 427

PRIZE MONEY

For further information see the prize money office.



ERSTE BANK OPEN
VIENNA, AUSTRIA # 2023 – 337
MAIN DRAW
23 – 29 OCTOBER 2023
Saturday qualifying start
Prize Money € 2,409,835
Total Financial Commitment € 2.559,790



HOTEL ACCOMMODATION

MAIN & QUALIFYING HOTEL

Vienna Marriott
Parking 12A
1010 Vienna

[Vienna Marriott](#)

Rates:
€ 269 / single or double
Including breakfast

HOSPITALITY

Singles Qualifying: Starting Friday 20 October through the night of the player's last Qualifying match.

Singles Main Draw: Starting Friday 20 October. Minimum of 6 nights.

Doubles Main Draw: Starting Saturday 21 October. Minimum of 2 nights if staying in individual rooms; minimum of 5 nights, if sharing a room with another player.

Doubles Qualifying: Starting Saturday through the night of the player's last match.

TRANSPORTATION

Airport/Train Station Pick-Up:

Pick-up / drop-off provided from Wien Schwechat airport (VIE, 25 min drive to the tournament hotel), and Vienna Main Train Station (15 min drive to the tournament hotel).

Traveling to Vienna from TOKYO, STOCKHOLM or ANTWERP:

Tokyo:

•AIRPLANE: Nearest airport: Haneda (HAN, 30 min from the tournament hotel by car) or Narita (NRT, 1h from the tournament hotel by car). Some direct flights to VIE.

Stockholm:

•AIRPLANE: Nearest airport: Stockholm Arlanda (ARN, 40 min from the tournament hotel by car or train). Direct flights to VIE.

•CAR/TRAIN: Not advisable.

Antwerp:

•AIRPLANE: Nearest airport: Brussels (BRU, 45 min from the tournament hotel by car or train). Direct flights to VIE.

•CAR/TRAIN: Not advisable (12h+).

ATP STAFF ON-SITE

SUPERVISOR

Carlos Sanches
Carlos.sanches@atptour.com
T: +43 664 9200775

PR

Martin Dagahs
Martin.dgahs@atptour.com
T: + 49 151 11619996

SUPERVISOR

Zsolt Beda
zsolt.beda@atptour.com
+1 409 256 9451

PR

Maria Garcia Planas
maria.garciaplanas@atptour.com
T: +34 686095233

TOUR MANAGER

Konstantin Haerle
Konstantin.haerle@atptour.com
T: +1 904 6079890

COMMERCIAL

Sara Chamut
Sara.chamut@atptour.com
T: +33 607931190

PHYSIOTHERAPIST

Clay Sniteman
clay.sniteman@atptour.com
+1 (904) 487 8135

IT SUPPORT

Kacper Dworniczek
kacper.dworniczek@atptour.com

PHYSIOTHERAPIST

David Pires
david.pires@atptour.com
+351 (914) 298 150

SECURITY

Dario Valli
valli@protectionstudio.com
+39-329-611-2960

HOTEL BOOKING

Reservations: All bookings to be made via [TennisUNO](#).

Booking deadline:
6 October, as per ATP rules.

Queries:
Beate Roman
T: + TBC
hotel@erstebank-open.com

TRANSPORT BOOKING

Airport Transfers:
[TennisUNO.com](#)

Queries:
Michael Kreuzer
transportation@erstebank-open.com
T: +43 1 98 10 03 60

ACCREDITATION

Credentials to be requested through [TennisUNO](#).

The number of PST members eligible to receive tournament accreditation is two (2) per player.

Queries:
Contact:
Herwig Straka
T: +43 1 5355285
Herwig.straka@emotiongroup.com



ERSTE BANK OPEN
VIENNA, AUSTRIA # 2023 – 337
MAIN DRAW
23 – 29 OCTOBER 2023
Saturday qualifying start
Prize Money € 2,409,835
Total Financial Commitment € 2.559,790



FAQs

The information herein is intended to convey general information only and not provide, nor be relied upon for, legal advice or opinion. The information presented is to the best of ATP's knowledge at this time and may not reflect the most current legal developments. ATP shall not be held responsible for any inaccuracies or unexpected changes mandated by the local authorities. Players and their support teams are responsible for staying apprised of and understanding and complying with any and all applicable current government regulations.

Q1: WHAT ARE THE ENTRY REQUIREMENTS FOR FOREIGN TRAVELERS ENTERING THE COUNTRY?

A1:

It is the player's responsibility to check any additional and individual travel requirements.

Q2: WHICH DOCUMENTS DO PLAYERS AND THEIR TEAM MEMBERS NEED TO TRAVEL WITH? WHO CAN PROVIDE THESE DOCUMENTS?

A2: ATP can provide all players (and their nominated player support team (PST) members) planning to participate with a tournament letter of invitation, a letter of support from ATP, and proof of travel insurance (CHUBB) which covers Player plus one PST member (either official coach or physio).

All letters can be downloaded from [TennisUNO](https://tennis.uno).

Division I and II player members have been sent a Digital ID, which can provide proof of status as a professional player. Players may also be required to travel with appropriate visa documents. It is each player's responsibility to check with the airline which document(s) is required for travel.

If you need your Digital ID resent to you, players should email Members@Support.ATPTour.com.

Q3: WHAT ARE THE DETAILS OF THE OFF-COURT COACHING TRIAL ?

A3: Coaching is allowed at ATP Tour and Challenger Tour tournaments through the end of 2023 on a trial basis with the following conditions:

- The coach must sit in the tournament's designated coaches' seats
- Verbal coaching is permitted only when the player is at the same end of the court
- Verbal coaching may consist of a few words and/or short phrases (no conversations are permitted)
- Non-verbal coaching (hand signals) is permitted
- Coaching (verbal and non-verbal) is allowed only if it does not interrupt play or create any hindrance to the opponent
- Players may approach their coach or engage in conversation with their coach ONLY during the opposing player's Medical Timeout or a Toilet Break/Change of Attire Break
- Coaches may not speak to their player, when the player leaves the court or any reason
- Penalties and fines to apply for abuse or misuse of the coaching conditions

For more details please refer to the "2023 ATP Official Rulebook : VIII The Code / L. I) ii)."

Should you have any questions about this trial, please contact an ATP Tour Manager or Supervisor.

Q4: HOW DOES THE 2023 ATP 500 BONUS POOL WORK?

A4: Total compensation of \$1,300,000 will be distributed to the Top 5 players with the most points earned at the ATP 500 category in 2023. Players must be in good standing and meet commitment requirements.

The distribution will be as follows:

- Rank 1: \$600,000
- Rank 2: \$300,000
- Rank 3: \$200,000
- Rank 4: \$125,000
- Rank 5: \$ 75,000