



ENTRY REQUIREMENTS FOR CANADA

Entry requirements for Canada:

Please check the government of Canada website to find out if you require a VISA or eTA to enter the country. This link will be able to assist you:
<https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada.html?outside>

While the Canadian government has been working hard to deal with the backlog of VISA applicants, we strongly advise anyone who may consider the Canadian events in their plans to begin this process as soon as possible.

Please see Q1 for further information regarding obtaining a Canadian Visa.

There are no longer any entry requirements related to Covid-19. You will be able to find all up to date information here: <https://travel.gc.ca/travel-covid>

Revised: 13 July 2023

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TOURNAMENT INFORMATION

SCHEDULE

QUALIFYING

Saturday 5 – Sunday 6 August
11:00 am EDT

MAIN DRAW

Monday 7– Thursday 10 August – 11:00 am and 7:00 pm EDT
Friday, 11 August Noon and 7:00 pm EDT
Saturday 12 August– 12:30 pm and 6:00 pm EDT
Sunday 14 August – 1:30 pm Doubles Final, Singles Final NB 4:00 pm

OFFICIAL DRAW

Friday, 4 August, 4:30 pm Park Hyatt Downtown

PRACTICE COURTS:

7 courts available beginning Wednesday, 2 August
T: +1 416 650 7897

SITE

Sobeys Stadium
1 Shoreham Drive
Toronto, ON M3N 3A6

[Tournament Website](#)

SURFACE Outdoor Hard

BALL Wilson US Open Extra Duty

ELC Hawkeye Live on 5 courts

STRINGER Sporting Life, \$30 USD

DRAW BREAKDOWN – 2022 CUT-OFFS – POINTS & PRIZE MONEY

SINGLES ENTRY DEADLINES

MAIN DRAW SINGLES

Monday, 10 July at 12pm EDT (Florida, USA time) through ATP PlayerZone.
Players on the Alternate Lists will be considered a Direct Acceptance from Thursday, 10 AM (Eastern Time, USA) before the tournament. Players who move in from the Alternate Lists to the Main Draw/Qualifying that have not withdrawn by the Thursday deadline will have their withdrawal count the same way as players who were directly accepted.

QUALIFYING SINGLES
Monday, 17 July at 12pm EDT (Florida, USA time) through ATP PlayerZone.

QUALIFYING ALTERNATE SIGN-IN
Friday, 04 August from 4:00pm-6:00pm local time. Qualifying vacancies after the qualifying draw is made shall be filled from the Saturday sign-in, open to any ranked players eligible to compete at the event. The Saturday sign-in deadline is 30 minutes prior to the start of qualifying matches. All sign-ins are to be done by text message to the Qualifying Supervisor, **Cedric Mourier, +33 623 20 30 12** (number to be used for sign-in only). The player is responsible for having his entry confirmed by the Supervisor.

DOUBLES ENTRY DEADLINES

Monday 24 July at 12:00pm EST (Florida, USA time) through ATP PlayerZone.

IMPORTANT: The doubles online on-site alternate sign-in takes place on Friday 04 August from 12:01am - 3:00pm EDT (Florida, USA time) on ATP PlayerZone to populate an Alternate List for any vacancies occurring after the withdrawal deadline and prior to the doubles draw being made. Teams who did not enter through the online on-site alternate sign-in are eligible to sign the daily alternate sign-in and are placed below those teams on the alternate list who did enter through the online method. To be eligible, those teams must sign-in on the first day of the doubles competition.

ATP TOUR POINTS & PRIZE MONEY BREAKDOWN

PRIZE MONEY: USD paid through the ATP. **TAX:** 15% Federal Tax withheld from foreign nationals.

	Ranking Points Singles	Prize Money Singles	Ranking Points Doubles	Prize Money Doubles
WINNER	1000	\$1,1019,335	1000	\$312,740
FINALIST	600	\$556,630	600	\$169,880
SEMI-FINALIST	360	\$304,375	360	\$93,310
QUARTER-FINALIST	180	\$166,020	180	\$51,470
ROUND OF 16	90	\$88,805	90	\$28,310
ROUND OF 32	45	\$47,620	0	\$15,450
ROUND OF 56	10	\$26,380	---	---
QUALIFYING	25	---	---	---
QUALIFYING 2	16	\$13,515	---	---
QUALIFYING 1	0	\$7,080	---	---

DRAW SIZE

MAIN DRAW SINGLES
56
(44DA + 7Q+4WC+1SE)

QUALIFYING SINGLES
28
(24DA+4WC)

MAIN DRAW DOUBLES*
28
(25DA+3WC)

2022 CUT-OFFS*

2022 SINGLES MAIN DRAW CUT-OFF*:
42 – After WD 50

2022 SINGLES QUALIFYING CUT-OFF:
79 – After WD 162

2022 DOUBLES MAIN DRAW CUT-OFF:
89 – On Site 89

***Cut-offs From Montreal**

TOP 13 DOUBLES RULE

For each of the remaining four (4) Masters 1000 events, the top 13 eligible teams in the Team Race at the advanced entry deadline for that event, shall receive automatic Direct Acceptance into that Masters 1000 event (if not included as a Direct Acceptance on their own merit). A player can only be eligible on one team. To qualify for automatic acceptance into the final 4 Masters 1000 events, a team must compete together as a team in each week of the 2023 season where both players were playing doubles in that week. The exception would be when they were both involved in the singles of different events.

PRIZE MONEY

*** Please refer to Q4 for additional information regarding prize money & taxes.**

****Taxes stated do not include those imposed on residents in tax-havens.**

HOTEL AND TRANSPORT RESERVATIONS – ATP STAFF ON SITE

HOTEL ACCOMMODATION

Hilton Toronto

145 Richmond Street W.
Toronto, ON M5H 2L2
CANADA

Rate: USD\$ 327.14 (plus tax,
breakfast included for players)

Rate with breakfast for others
USD\$355.05 plus tax

[Hotel Website](#)

Hilton Markham Suites

8500 Warden Avenue
Markham, ON L6G 1A5
CANADA

Rate: USD\$ 193.42 (plus tax,
breakfast included for players)

Rate with breakfast for others:
USD\$212.48 plus tax

[Hotel Website](#)

HOSPITALITY

Singles Qualifying: Starting Friday 04 August through the night of the player’s last Qualifying match.

Singles Main Draw: Starting Friday 04 August. Minimum of 7 nights.

Doubles Main Draw: Starting Saturday 05 August. Minimum of 2 nights if staying in individual rooms; minimum of 5 nights, if sharing a room with another player. (NB. Sharing rooms is discouraged.)

TRANSPORTATION

Airport Transportation: Pickup provided from Toronto Pearson International Airport (YYZ).

ATP STAFF ON-SITE

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HOTEL BOOKING

Reservations: All bookings to be made via **TennisUNO** beginning 15 June.

Booking deadline: 24 July

Queries:

Christine Henry
E: accommodations@tenniscanada.com
T: +1 416 274 3266

TRANSPORT BOOKING

Airport Transfers:

[TennisUNO.com](https://tennisuno.com)

Opens: 15 June

Queries:

Jason Tsang
Transportation@tenniscanada.com
T: +1 416 650 7097

ACCREDITATION

*Credentials to be requested through [TennisUNO](https://tennisuno.com).

Opens 15 June

The number of PST members eligible to receive tournament accreditation is three (3) per player.

Queries:

Jen Ongaro
jongaro@tenniscanada.com

FAQs

The information herein is intended to convey general information only and not provide, nor be relied upon for, legal advice or opinion. The information presented is to the best of ATP's knowledge at this time and may not reflect the most current legal developments. ATP shall not be held responsible for any inaccuracies or unexpected changes mandated by the local authorities. Players and their support teams are responsible for staying apprised of and understanding and complying with any and all applicable current government regulations.

Q1: WHAT ARE THE VISA REQUIREMENT FOR CANADA?

A1: Please check the government of Canada website to find out if you require a VISA or eTA to enter the country. This link will be able to assist you: <https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada.html?outside>

While our federal government has been working hard to deal with the backlog of VISA applicants, we strongly advise anyone who may consider the Canadian events in their plans to begin this process as soon as possible.

For Visa letters, email Nicole Artuso (nartuso@tenniscanada.com) with the following information:

- Full name
- Country of origin
- Passport number
- Status (player, coach, etc.)

IMPORTANT: Tag your visa application (Form IMM 5257) with the special event code. In the 'Details of Visit to Canada' section, select: 'Other.' For question '1a) Purpose of my visit,' enter the special event code 23NBOR into the free text box in '1b) Other'.

Lastly, please make sure to send everyone's visa application number once submitted to nartuso@tenniscanada.com.

Q2: WHICH DOCUMENTS DO PLAYERS AND THEIR TEAM MEMBERS NEED TO TRAVEL WITH? WHO CAN PROVIDE THESE DOCUMENTS?

A2: ATP can provide all players (and their nominated player support team (PST) members) planning to participate with a tournament letter of invitation, a letter of support from ATP, and proof of travel insurance (AXA) which covers Player plus one PST member (either official coach or physio).

ATP support letters can be downloaded from [TennisUNO](https://tennisuno.com).

Division I and II player members have been sent a Digital ID, which can provide proof of status as a professional player. Players may also be required to travel with appropriate visa documents. It is each player's responsibility to check with the airline which document(s) is required for travel.

To request support letters, proof of insurance, or if you need your Digital ID resent to you, players should email Members@Support.ATPTour.com.

Q3: WHAT OTHER INFORMATION SHOULD PLAYERS BE AWARE OF REGARDING PRIZE MONEY AND TAXES IN CANADA?

A3: In accordance with the Canadian Income Tax Act, all amounts earned in respect of services rendered are subject to 15 % withholding for income tax for non-residents of Canada. In February 2024, all players will receive a tax form from Tennis Canada declaring earnings in Canadian dollars. Tax liability in Canada is the responsibility of each player. Your options are laid out on the " Withholding Tax Declaration " form, available in Finance. To collect your prize money, please visit the Prize Money office in the Player's Lounge at the venue or email prizemoney@tenniscanada.com.

Q4: WHAT ARE THE DETAILS OF THE OFF-COURT COACHING TRIAL?

A4: Coaching is allowed at ATP Tour and Challenger Tour tournaments only scheduled through the end of 2023 on a trial basis with the following conditions:

The coach must sit in the tournament's designated coaches seats on all courts.

Verbal coaching is permitted only when the player is at the same end of the court.

Verbal coaching may consist of a few words and/or short phrases (no conversations are permitted).

Non-verbal coaching (hand signals) is permitted.

Coaching (verbal and non-verbal) is allowed only if it does not interrupt play or create any hindrance to the opponent.

Players may approach their coach or engage in conversation with their coach ONLY during the opposing player's Medical Timeout or a Toilet Break/Change of Attire Break

Coaches may not speak to their player when the player leaves the court for any reason.

Penalties and fines to apply for abuse or misuse of the coaching conditions.

For more details, please refer to "The 2023 ATP Official Rulebook: VIII The Code / I).ii).

Should you have any questions about this trial, please contact and ATP Tour Manager or ATP Supervisor.

FAQs

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Q5: WHAT ARE THE 2023 RULES REGARDING THE NEW COMMITMENT AND BONUS POOL STRUCTURE FOR THE ATP MASTER 1000 & NITTO ATP FINALS?

A5: NEW COMMITMENT STRUCTURE: top 30 players will be eligible for the bonus pool in 2023 based on total Pepperstone ATP Rankings points earned at the ATP Tour Masters 1000 and Nitto ATP Finals events in 2023.

To receive 100% of the bonus pool a player must play all mandatory ATP Tour Masters 1000 events and the Nitto ATP Finals in which such player is a main draw direct acceptance.

A player's Bonus total will be reduced by 25% for every missed Masters 1000 event. Players may fulfil on-site promotional requirements to recover 12.5% of the 25% reduction per tournament. This may be done a maximum of two times per year, and players may recover a maximum of 200,000 USD. See Bonus' reductions below based on the number of ATP Masters 1000s missed:

Number of ATP Tour Masters 1000s Tournaments Missed	Bonus Pool Reduction (no on-site promotional activities)	Bonus Pool Reduction (1 on-site promotional activities requirement fulfilled)	Bonus Pool Reduction (2 on-site promotional activities requirements fulfilled)
1	25%	12.5%	N/A
2	50%	37.5%	25%
3	75%	62.5%	50%
4 or More	100%	100%	100%

OLD COMMITMENT STRUCTURE: under the old structure, players will keep the exemptions they accumulated through 2022. Players will not accumulate further exemptions going forward.

If a player selects the New Commitment Structure, any existing exemption(s) will be removed, and the player moves into the New Commitment Structure.

IMPORTANT: This choice is for bonus compensation only. No new exemptions will be granted moving forward for those electing to keep commitment exemptions earned prior to December 31, 2022. Starting in 2023, each player can only replace Masters 1000 singles main draw results with a better score from an ATP Tour 500 or ATP Tour 250 event, when the replacing score is achieved after the Masters 1000 score that is being replaced. No players will be able to replace zero (0) point ranking penalties for missing Masters 1000 tournaments for any reason.

For a complete rule outline, please refer to the ATP Rulebook, I. Circuit Regulations ; 1.07 H. ATP Masters 1000 & Nitto ATP Finals Bonus Pool (pages 11-14) or click on this [link](#) . Contact the Tour Manager(s) working at the National Bank Open if you have questions..



AUGUST 5-13, 2023
SOBEYS STADIUM - TORONTO

July 1, 2023

To the players,

On behalf of Tennis Canada and our tournament, we are looking forward to welcoming you to Canada and [Toronto](#) for the 2023 National Bank Open presented by Rogers this August!

Several enhancements have been made to the state-of-the-art Sobeys Stadium facility for this year's event, including the expansion of our lower-level player area. You will now have access to an additional gym and an indoor half-court. We've also added a players'-only Mental Timeout Zone, where you are invited to relax using our brand new [Somadome](#) meditation pod. Additionally, our champions in both the singles and doubles draws will receive a custom jacket courtesy of our partners at Nota Bene Bespoke.

We urge you to submit your credential, hotel and transportation requests at your earliest convenience via the [UNO](#) platform. We will be offering all main draw players and doubles teams their own vehicle for the duration of the event. For those who are not comfortable driving, a private driver will be assigned. New this year, breakfast will be included for all players as part of your hotel booking. We encourage you to make your reservation as soon as possible as there are a limited number of rooms available at the Hilton Downtown Toronto at a preferred rate. **Therefore, we strongly suggest you make your hotel booking as soon as possible.**

If you require a [VISA](#) to enter the country, your application should already have been submitted. If you have not provided your application number, **please do so as soon as possible.** If your application has yet to be approved, **please contact us immediately.**

Finally, we will be hosting a welcome reception in downtown Toronto on the evening of Saturday, August 5th. Please [RSVP](#) to our Player Hospitality team to let us know if you will be joining us, as well as how many people will be in your party. If you need anything in the meantime, please do not hesitate to contact us.

See you soon!

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