

TOURNAMENT INFORMATION				
SITE:				
Jan Group Arena Nationales Leistungszentrum Swiss Tennis Roger-Federer-Allee 1 Biel/Bienne 2501	SURFACE:	Indoor Hard	LAUNDRY:	In The Hotel
	SURFACE BRAND:	Rebound Ace	LAUNDRY COST:	10 CHF per 5kg hotel plastic bag
	BALL:	Wilson US Open Swiss Tennis	FOOD:	Restaurant On-Site
	PRACTICE COURTS:	Three (3) On-Site	FOOD COST:	Approx.20-25 CHF (US \$22-28) - Cash, Credit Card
Switzerland	AVAILABLE FROM:	Saturday 18 March	TRANSFERS:	Shuttle Bus schedule will be posted daily in the hotel and on site
T: +41 32 344 07 07	STRINGING FEE:	20 CHF (approx.US \$22) - Cash, Credit Card	DEPOSIT:	10 CHF (approx US \$11) for Practice Balls and Towels
Tournament Website	FULLY EQUIPPED GYM:	On-Site	COMBINED:	No
	SPECIAL EVENTS:	Saturday 25 March: Kids Day	TIME ZONE:	GMT+1

CONTACTS			
TOURNAMENT DIRECTOR	Alessandro Greco	+41 78 812 32 92	alessandro.greco@swisstennis.ch
ASSISTANT TD	Federica Giovannini	+41 76 481 14 04	federica.giovannini@swisstennis.ch
HOTEL RESERVATIONS	Federica Giovannini	+41 76 481 14 04	federica.giovannini@swisstennis.ch
TRANSPORTATION	Fiammetta Devecchi	+41 78 744 20 92	transportation@swisstennis.ch
PRACTICE BOOKING	+41 76 481 14 04 (Federica Giovannini) via Call or WhatsApp.		
PLAYERS' DESK	+41 76 481 14 04 (Federica Giovannini) via Call or WhatsApp or via email (federica.giovannini@swisstennis.ch).. Available from Saturday 18 March		
INT. EMERGENCY NO	112	POLICE	117
		AMBULANCE	144
		FIRE	118
ATP STAFF ON SITE:			
ATP Supervisor	Carl Baldwin	+44 7939 057 511	carl.baldwin@atptour.com
ATP Physiotherapist	Seif Wardani	1 904 415 4629	seif.wardani@atptour.com

DRAWS, CUTOFFS & SCHEDULE									
QUALIFYING MAIN DRAW SINGLES MAIN DRAW DOUBLES Main Draw will be made on:	Start	Final	Size	DA	WC	Q	SE	JAS	2022 Cut Offs
	Sunday 19 March	-	24	20	4	-	-	-	444
	Monday 20 March	Sunday 26 March	32	23/19	3	6	0/2	0/2	278
	Tuesday 21 March	Saturday 25 March	16	14	2	-	-	-	434
Saturday 18 March at 06:00 PM local time									

ENTRY & SIGN-IN DEADLINES	
Main Draw Singles:	Monday 27 February 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Qualifying Draw:	Wednesday 01 March 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Doubles Advance Entry:	Monday 13 March 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
On-site Sign-In Deadlines - via Text Message: Carl Baldwin, +44 7939 057 511 (to be used for sign-in only)	
Main Draw Doubles entry deadline:	Sunday 19 March 2023 at 12:00 noon local time
Alternate Sign-In for Qualifying Draw*:	Saturday 18 March 2023 from 4:00 to 6:00 p.m. local time
On-Site Alternate Sign-In:	30 minutes before the start of qualifying matches
<i>*Any player with a Pepperstone ATP Ranking (singles or doubles) and who is on-site may sign in.</i>	
On-site Sign-In Deadlines - via Email: carl.baldwin@atptour.com	
Preserved Eligibility Deadline:	Saturday 18 March 2023 from 4:00 to 6:00 p.m. local time
All sign-ins (Doubles, Alternates, Lucky Losers) must be done by phone via text messaging to the Supervisor/Qual Supervisor on number above. The player is responsible for having his entry confirmed by the Supervisor. If a player would like to preserve eligibility, he must notify the Challenger Supervisor via e-mail above and request confirmation that his e-mail was received in a timely manner.	
No other means of contact than those stated on the detail sheet are accepted.	

PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN								
PRIZE MONEY: Euros paid through the ATP								
Tax Withheld: max. 15% for non-Swiss residents								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	100	60	36	20	9	-	5	2
Singles PM	€ 16,020	€ 9,415	€ 5,555	€ 3,240	€ 1,900	€ 1,160	€ 580	€ 290
Doubles PM	€ 6,845	€ 4,050	€ 2,400	€ 1,420	€ 800	-	-	-

HOTEL ACCOMMODATION	
Primary Hotel: Best Western Hotel Plus Bern Zeughausgasse 9 Bern 3011, Switzerland T: +41 31 329 22 22 Website	Distance To Site: 45 km (approx 35 min drive) Single Room: CHF 140 (Approx. US \$152) Double Room: CHF 160 (Approx. US \$174) Breakfast: Included for all Note: Limited twin bed rooms available. All other rooms will be queen size beds

RESERVATIONS & COMPLIMENTARY ACCOMMODATION
2023 NEW: All players must reserve their rooms via Tennis UNO (see link below) by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights. Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier. Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.

Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.

A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.

For any assistance or additional information about your hotel booking contact:

[TOURNAMENT HOTEL RESERVATIONS person](#)

[Tennis UNO - LINK](#)

	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 10 March 11:59 PM local time	Thursday 16 March 11:59 PM local time	Saturday 18 March	Check out - the day after the player's last match
Singles Main Draw	Friday 10 March 11:59 PM local time	Thursday 16 March 11:59 PM local time	Saturday 18 March	Thursday 23 March check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 15 March 11:59 PM local time	Thursday 16 March 11:59 PM local time	Sunday 19 March	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Sunday 19 March 2023 3:00 PM local time	Sunday 19 March 2023 3:00 PM local time		
Alternates*	Thursday 16 March 11:59 PM local time	Thursday 16 March 11:59 PM local time	as per relevant draw	as per relevant draw

*Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.

**A doubles-only player who shares a room with another main draw doubles-only player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.

TRANSPORTATION

Nearest Airport: EuroAirport Basel-Mulhouse-Freiburg (BSL) or Zurich airport (ZRH). Airport pickup is NOT provided. Distance from BSL airport to hotel is 100 km and from ZRH airport to hotel 125 km. Transportation is only provided from provided from Biel train station to the venue

For assistance or additional information about transportation contact:

[TRANSPORTATION person](#)

AIRPORT TO HOTEL/SITE INSTRUCTION:

- BSL Airport: take bus from Basel airport to Basel SBB railway station, then take train to either Biel (station for tennis site) or Bern (station for official hotel).. One way ticket costs CHF 47 (approx.US \$51)
- Zurich Airport: take train via Zurich main station to either Biel (site) or Bern (hotel). One way ticket costs CHF 56 (approx.US \$61) to Bern or CHF 51 (approx.US \$56) to Biel

- Bern: The official hotel is in walking distance from the train station (500m). Tournament will provide a detailed plan for reaching the hotel once you arrive to Bern.

- Biel: Transportation provided from the train station to the venue. Arrival information required 24 hours in advance. Possible wait times are to be expected. There is no luggage storage available at the venue

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

The number of Player Support Team Members (PST) eligible to obtain an accreditation is strictly limited to two (2) per player.

COVID-19 INFORMATION

Click [HERE](#) for entry and travel requirements for SWITZERLAND

As countries now gradually relax their covid-19 entry regulations, we advise you to check with your airline whether any documentation may be required before boarding.

The ATP will no longer test players/support team members at Challenger tournaments unless they become symptomatic. This includes players/PSTs who have not completed a full covid-19 vaccination schedule. Likewise, the requirement for a pre-competition test is no longer required. Please note local/national authorities may still mandate covid-19 testing for entry into a country or competing. **All PST members are subject to the same protocols as players.**

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of SWITZERLAND to confirm if they will be permitted to enter the country and if any special authorizations are required.

Visa required for non-Schengen countries. Refer to official website for visa information: <https://www.eda.admin.ch/eda/en/fdfa.html>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any COVID-19 restrictions are enforced before travelling.

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com.

WhatsApp +44 7 596 860 316 or call any of the Tour Managers.

Released: 14 February 2023

Revised: