

TOURNAMENT INFORMATION				
SITE: Estadio Municipal Germán Becker Av. Pablo Neruda 1110 Temuco 4780000 Araucanía Chile T: +56 452 973 542	SURFACE:	Outdoor Hard	LAUNDRY:	On-site
	SURFACE BRAND:	Laykold	LAUNDRY COST:	US \$10 (10.000 CLP) per bag (max 3kg)
	BALL:	Yonex Tour (6 balls)	FOOD:	Temporary restaurant, À la carte/menu
	PRACTICE COURTS:	Two (2) both on different site(s)	FOOD COST:	Approx.US \$16 (15.000 CLP) - Cash, CC
	AVAILABLE FROM:	Saturday 23 November	DEPOSIT:	Practice balls + towels: US \$10 or 10.000 CLP
	STRINGING FEE:	US \$15 (Cash, Credit Card, PM Deduction)	TRANSFERS:	Shuttle bus every hour
	FULLY EQUIPPED GYM:	In Hotel + Warm-up/Cool-down Area on site	COMBINED:	No
	SPECIAL EVENTS:	Kids Day - Monday To Wednesday	TIME ZONE:	UTC -3
TWO (2) PRACTICE COURTS: Centro de Tenis Padre de las Casas, Pje. Sta. Sofia 1069, Padre las Casas (7km / 15 min from main site)				

CONTACTS							
TOURNAMENT DIRECTOR	Javier Colaneri			T: +54 911 580 005 88	javicolaneri@gmail.com		
ASSISTANT TD	Octavio Cattaneo			T: +54 911 497 912 96	cattaneooctavio1@gmail.com		
HOTEL RESERVATIONS	Octavio Cattaneo			T: +54 911 497 912 96	cattaneooctavio1@gmail.com		
TRANSPORTATION	Benjamin Pizarro			T: +56 992 328 910	bpizarroaranda@gmail.com		
PRACTICE BOOKING	T: +56 992 328 910 (Benjamin Pizarro) via WhatsApp. Available from Saturday 23 November						
PLAYERS' DESK	T: +56 992 328 910 via WhatsApp. Available from Saturday 23 November						
INT. EMERGENCY NO	911	POLICE	911	AMBULANCE	911	FIRE	911
<u>ATP STAFF ON SITE:</u>							
ATP Supervisor	Rafael Schneider			T: +55 51 981 974 110	rafael.schneider@atptour.com		
ATP Physio on site	Nahuel Zabala			T: +54 935 175 097 30	nahuel.zabala@atptour.com		

DRAWS, CUTOFFS & SCHEDULE							
QUALIFYING MAIN DRAW SINGLES MAIN DRAW DOUBLES	Start	Final	Size	DA	WC	Q	SE
	Sunday 24 November	-	24	20	4	-	-
	Monday 25 November	Sunday 01 December	32	23/19	3	6	0/2
	Tuesday 26 November	Saturday 30 November	16	14	2	-	-
2023 Cut Offs 1437 511 603							
Main Draw will be made on: Saturday 23 November at 06:00 PM local time							

ENTRY & SIGN-IN DEADLINES			
Main Draw Singles:	Monday 04 November 2024	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
Qualifying Draw:	Wednesday 06 November 2024	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
Doubles Advance Entry:	Monday 18 November 2024	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
<u>On-site Sign-In Deadlines - via Email or Text Message:</u>		Rafael Schneider	rafael.schneider@atptour.com
Main Draw Doubles entry deadline:		Saturday 23 November 2024 at 12:00 noon local time	
Preserved Eligibility Deadline:		Saturday 23 November 2024 from 4:00 to 6:00 p.m. local time	
Alternate Sign-In for Qualifying Draw*:		Saturday 23 November 2024 from 4:00 to 6:00 p.m. local time	
On-Site Alternate Sign-In*:		30 minutes before the start of qualifying matches	
*Any player with a PIF ATP Ranking (singles or doubles) and who is on-site may sign in.			
All players must sign-in (Doubles, Alternates, Lucky Losers) and/or preserve eligibility by either sending email or by phone via a text message to the Supervisor/Qual Supervisor on email and number above. The player is responsible for having his request for preserving eligibility and/or entry confirmed by the Supervisor that his e-mail or text was received in a timely manner.			
No other means of contact than those stated on the detail sheet are accepted.			

PIF ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN								
PRIZE MONEY: U.S. Dollars paid through the ATP Tax Withheld: 20%								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	100	50	25	14	7	-	4	2
Singles PM	\$18,230	\$10,730	\$6,340	\$3,690	\$2,175	\$1,310	\$655	\$330
Ranking Points	100	60	36	20	-	-	-	-
Doubles PM	\$7,580	\$4,400	\$2,650	\$1,570	\$880	-	-	-

HOTEL ACCOMMODATION			
Primary Hotel:			
Best Western Ferrat	Distance To Site:	1.2 km	
Juan Reusch 445	Single Room:	approx. US \$57 (54.000 CLP)	
Temuco 4780000, Chile	Double Room:	approx. US \$66 (62.000 CLP)	
T: +56 452 887 200	Breakfast:	Included for all	
Website	Additional Tax:	19%	

RESERVATIONS & COMPLIMENTARY ACCOMMODATION			
IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights. Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.			
Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.			
Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.			
A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.			
For any assistance or additional information about your hotel booking contact: TOURNAMENT HOTEL RESERVATIONS person			
Tennis UNO - LINK			
Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date

Qualifying	Friday 15 November 11:59 PM local time	Thursday 21 November 11:59 PM local time	Saturday 23 November	Check out - the day after the player's last match
Singles Main Draw	Friday 15 November 11:59 PM local time	Thursday 21 November 11:59 PM local time	Saturday 23 November	Thursday 28 November check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 20 November 11:59 PM local time	Thursday 21 November 11:59 PM local time	Sunday 24 November	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Saturday 23 November 2024 3:00 PM local time	Saturday 23 November 2024 3:00 PM local time		
Alternates*	Thursday 21 November 11:59 PM local time	Thursday 21 November 11:59 PM local time	as per relevant draw	as per relevant draw
<i>*Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.</i> <i>**Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.</i>				

TRANSPORTATION
Nearest Airport: Aeropuerto Araucanía (ZCO). Airport pickup is NOT provided. Distance from airport to hotel is 25 km (30min). Contact for transportation assistance and additional information: Benjamín Pizarro (see email and tel no in CONTACTS section) AIRPORT TO HOTEL/SITE INSTRUCTION: Cost of Transfer: Uber or Taxi approx. US \$25 (25.000 CLP) Recommended Transfer: The Airport has a different options to take, Taxi or Uber are available

ACCREDITATIONS
All credential requests must be made via Tennis UNO

TRAVEL HEALTH ADVISORY
All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Chile https://travelhealthpro.org.uk/countries https://wwwnc.cdc.gov/travel/destinations/list Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any COVID-19 restrictions are enforced before travelling.

VISA
PLEASE NOTE: Border restrictions may apply. Before entering this event, all players should check with their local Consular Service of Chile to confirm if they will be permitted to enter the country and if any special authorizations are required. For visa requirements go to: WEBSITE LINK Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com. WhatsApp +44 7 596 860 316 or call any of the Tour Managers.