

TOURNAMENT INFORMATION

SITE: Complexo de Ténis do Jamor Estrada Da Costa 1495-751 Cruz Quebrada Oeiras 1495-751, Lisboa Portugal T: +351 210 523 273				SURFACE: Indoor Hard	LAUNDRY: On-site
				SURFACE BRAND: Greenset	LAUNDRY COST: € 6 per kg
				BALL: Wilson Roland Garros All Court (4 balls)	FOOD: On site. Buffet style
				PRACTICE Three (3) all on-site	FOOD COST: At cost, approx. € 15 (Cash, Prize Money Deduction)
				AVAILABLE FROM: Saturday 30 December	DEPOSIT: Practice Balls € 10
				STRINGING FEE: €15 (Cash, Prize Money Deduction)	TRANSFERS: Cars on request
				FULLY EQUIPPED On site	COMBINED: No
				SPECIAL EVENTS: TBC	TIME ZONE: UTC + 1

CONTACTS

TOURNAMENT DIRECTOR	José Costa	+351 962 141 450	jose.s.costa@fptenis.pt
ASSISTANT TD	Filomena Graça	+351 962 141 454	filomenagrace@fptenis.pt
HOTEL RESERVATIONS	Mariana Macedo	+351 962 141 456	marianamacedo@fptenis.pt
TRANSPORTATION	Mariana Macedo	+351 962 141 456	marianamacedo@fptenis.pt
PRACTICE BOOKING	+351 910 258 394 via Call. Available from Thu 28 December		
PLAYERS' DESK	+351 910 258 394 via Call. Available from Sat 30 December		
INT. EMERGENCY NO	112	POLICE	1111
		AMBULANCE	1111
		FIRE	1111
ATP STAFF ON SITE:			
ATP Supervisor	Jorge Mandl	+385 91 161 7318	jorge.mandl@atptour.com

DRAWS, CUTOFFS & SCHEDULE

	Start	Final	Size	DA	WC	Q	SE	JAS	2023 Cut Offs
QUALIFYING	Sunday 31 December	-	24	20/18	4	-	-	0/2	560
MAIN DRAW SINGLES	Monday 01 January	Sunday 07 January	32	23/19	3	6	0/2	0/2	324
MAIN DRAW DOUBLES	Tuesday 02 January	Saturday 06 January	16	14	2	-	-	-	613

Main Draw will be made on: Saturday 30 December at 06:00 PM local time

ENTRY & SIGN-IN DEADLINES

Main Draw Singles:	Monday 11 December 2023	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Qualifying Draw:	Wednesday 13 December 2023	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Doubles Advance Entry:	Monday 25 December 2023	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone

On-site Sign-In Deadlines - via Text Message: **Jorge Mandl, +385 91 161 7318 (to be used for sign-in only)**
Main Draw Doubles entry deadline: **Saturday 30 December 2023** at 12:00 noon local time
Alternate Sign-In for Qualifying Draw*: **Saturday 30 December 2023** from 4:00 to 6:00 p.m. local time
On-Site Alternate Sign-In: 30 minutes before the start of qualifying matches
**Any player with a Pepperstone ATP Ranking (singles or doubles) and who is on-site may sign in.*

On-site Sign-In Deadlines - via Email: **jorge.mandl@atptour.com**
Preserved Eligibility Deadline: **Saturday 30 December 2023** from 4:00 to 6:00 p.m. local time

All sign-ins (Doubles, Alternates, Lucky Losers) must be done by phone via text messaging to the Supervisor/Qual Supervisor on number above. The player is responsible for having his entry confirmed by the Supervisor. If a player would like to preserve eligibility, he must notify the Challenger Supervisor via e-mail above and request confirmation that his e-mail was received in a timely manner.

No other means of contact than those stated on the detail sheet are accepted.

PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN

PRIZE MONEY: Euros paid through the ATP								
Tax Withheld: 25%								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	50	25	14	8	4	-	3	1
Singles PM	€ 5,080	€ 3,050	€ 1,800	€ 1,030	€ 620	€ 370	€ 190	€ 110
Doubles PM	€ 1,900	€ 1,090	€ 660	€ 390	€ 230	-	-	-

HOTEL ACCOMMODATION

Primary Hotel: Hotel Vila Galé Estoril Av. Marginal, 49 Estoril 2766-901, Portugal T: +351 214 648 400 Website	Distance To Site: 17 km Single Room: € 82.50 Double Room: € 82.50 Breakfast: Included for all Additional Tax: €2 city tax
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RESERVATIONS & COMPLIMENTARY ACCOMMODATION

IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights.

Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.

Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.

Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.

A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.

For any assistance or additional information about your hotel booking contact:

[TOURNAMENT HOTEL RESERVATIONS person](#)

[Tennis UNO - LINK](#)

	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 22 December 11:59 PM local time	Thursday 28 December 11:59 PM local time	Saturday 30 December	Check out - the day after the player's last match
Singles Main Draw	Friday 22 December 11:59 PM local time	Thursday 28 December 11:59 PM local time	Saturday 30 December	Thursday 05 January check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 27 December 11:59 PM local time	Thursday 28 December 11:59 PM local time	Sunday 31 December	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Saturday 30 December 2023 3:00 PM local time	Saturday 30 December 2023 3:00 PM local time		
Alternates*	Thursday 28 December 11:59 PM local time	Thursday 28 December 11:59 PM local time	as per relevant draw	as per relevant draw

*Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.

**Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.

TRANSPORTATION

Nearest Airport: Lisboa Humberto Delgado (LIS). Airport pickup is NOT provided. Distance from airport to hotel is 30 km.

For assistance or additional information about transportation contact: [TRANSPORTATION person](#)

AIRPORT TO HOTEL/SITE INSTRUCTION:

Cost of Transfer: Uber € 30. Train (Lisboa downtown-Estoril) € 7

Recommended Transfer: Uber or Metro + train

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Portugal

<https://travelhealthpro.org.uk/countries>

<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of Portugal to confirm if they will be permitted to enter the country and if any special authorizations are required.

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, [WhatsApp](#) +44 7 596 860 316 or call any of the Tour Managers.

Released: 11 December 2023

Revised: 12 December 2023 - singles final changed from Saturday to Sunday