



IBAGUE OPEN  
IBAGUE, COLOMBIA (2929)  
24 - 29 JUNE 2024 (SATURDAY FINAL)  
ATP Challenger 50  
Prize Money: \$41,000



| TOURNAMENT INFORMATION                                                                                                    |                            |                                                           |                      |                                   |
|---------------------------------------------------------------------------------------------------------------------------|----------------------------|-----------------------------------------------------------|----------------------|-----------------------------------|
| <b>SITE:</b><br>Complejo Raquetas Parque Deportivo<br>Av. Pedro Tafur<br>Ibagué, Tolima<br>Colombia<br>T: +57 301 3731888 | <b>SURFACE:</b>            | Outdoor Clay <b>(HIGH ALTITUDE)</b>                       | <b>LAUNDRY:</b>      | On-site                           |
|                                                                                                                           | <b>SURFACE BRAND:</b>      | Red Clay                                                  | <b>LAUNDRY COST:</b> | US \$6 per kg                     |
|                                                                                                                           | <b>BALL:</b>               | Wilson US Open High Altitude (6 balls)                    | <b>FOOD:</b>         | Deliveries on site, Buffet style  |
|                                                                                                                           | <b>PRACTICE COURTS:</b>    | Two (2) all on-site                                       | <b>FOOD COST:</b>    | At cost, approx.TBC (Cash)        |
|                                                                                                                           | <b>AVAILABLE FROM:</b>     | Friday 21 June                                            | <b>DEPOSIT:</b>      | Practice balls and towels: US\$10 |
|                                                                                                                           | <b>STRINGING FEE:</b>      | US \$15 (Cash only)                                       | <b>TRANSFERS:</b>    | Shuttle bus every hour            |
|                                                                                                                           | <b>FULLY EQUIPPED GYM:</b> | At both hotels + Warm-up area on site                     | <b>COMBINED:</b>     | No                                |
|                                                                                                                           | <b>SPECIAL EVENTS:</b>     | Kids Day Sunday 23rd<br>Autographs TBC<br>ProAM Sunday 23 | <b>TIME ZONE:</b>    | UTC -5                            |

| CONTACTS                   |                                                                                 |                      |                                                                                        |
|----------------------------|---------------------------------------------------------------------------------|----------------------|----------------------------------------------------------------------------------------|
| <b>TOURNAMENT DIRECTOR</b> | Jhan Fontalvo                                                                   | T: + 57 310 415 2241 | <a href="mailto:jhan.fontalvo@grandsports.com.co">jhan.fontalvo@grandsports.com.co</a> |
| <b>ASSISTANT TD</b>        | Isabela Schenk                                                                  | T: + 57 314 225 7926 | <a href="mailto:ischenk@grandsports.com.co">ischenk@grandsports.com.co</a>             |
| <b>HOTEL RESERVATIONS</b>  | Melissa Garcia                                                                  | T: + 57 311 291 8526 | <a href="mailto:meligarcialzate@gmail.com">meligarcialzate@gmail.com</a>               |
| <b>TRANSPORTATION</b>      | Melissa Garcia                                                                  | T: + 57 311 291 8526 | <a href="mailto:meligarcialzate@gmail.com">meligarcialzate@gmail.com</a>               |
| <b>PRACTICE BOOKING</b>    | T: +57 317 371 8185 (Diego Bernal ) via WhatsApp. Available from Friday 21 June |                      |                                                                                        |
| <b>PLAYERS' DESK</b>       | T: +57 317 371 8185 via WhatsApp. Available from Friday 21 June                 |                      |                                                                                        |
| <b>INT. EMERGENCY NO</b>   | 911                                                                             | <b>POLICE</b> 123    | <b>AMBULANCE</b> 123                                                                   |
|                            |                                                                                 | <b>FIRE</b>          | 123                                                                                    |
| <b>ATP STAFF ON SITE:</b>  |                                                                                 |                      |                                                                                        |
| <b>ATP Supervisor</b>      | Jaime Chavez                                                                    | T: +52 449 8042 546  | <a href="mailto:jaime.chavez@atptour.com">jaime.chavez@atptour.com</a>                 |

| DRAWS, CUTOFFS & SCHEDULE                                                 |                 |                  |             |           |           |          |           |
|---------------------------------------------------------------------------|-----------------|------------------|-------------|-----------|-----------|----------|-----------|
| <b>QUALIFYING</b><br><b>MAIN DRAW SINGLES</b><br><b>MAIN DRAW DOUBLES</b> | <b>Start</b>    | <b>Final</b>     | <b>Size</b> | <b>DA</b> | <b>WC</b> | <b>Q</b> | <b>SE</b> |
|                                                                           | Sunday 23 June  | -                | 24          | 20/18     | 4         | -        | 0/2       |
|                                                                           | Monday 24 June  | Saturday 29 June | 32          | 23/19     | 3         | 6        | 0/2       |
|                                                                           | Tuesday 25 June | Saturday 29 June | 16          | 14        | 2         | -        | -         |
| <b>2023 Cut Offs</b>                                                      |                 |                  |             |           |           |          |           |
| Main Draw will be made on: Saturday 22 June at 6:00pm local time          |                 |                  |             |           |           |          |           |

| ENTRY & SIGN-IN DEADLINES                                                                                                                                                                                                                                                                                                                                                                  |                        |                                                                  |                                                                        |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------|------------------------------------------------------------------------|
| Main Draw Singles:                                                                                                                                                                                                                                                                                                                                                                         | Monday 03 June 2024    | at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone |                                                                        |
| Qualifying Draw:                                                                                                                                                                                                                                                                                                                                                                           | Wednesday 05 June 2024 | at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone |                                                                        |
| Doubles Advance Entry:                                                                                                                                                                                                                                                                                                                                                                     | Monday 17 June 2024    | at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone |                                                                        |
| On-site Sign-In Deadlines - via Email or Text Message:                                                                                                                                                                                                                                                                                                                                     |                        | Jaime Chavez                                                     | <a href="mailto:jaime.chavez@atptour.com">jaime.chavez@atptour.com</a> |
| Main Draw Doubles entry deadline:                                                                                                                                                                                                                                                                                                                                                          |                        | Sunday 23 June 2024                                              | at 12:00 noon local time                                               |
| Preserved Eligibility Deadline:                                                                                                                                                                                                                                                                                                                                                            |                        | Saturday 22 June 2024                                            | from 4:00 to 6:00 p.m. local time                                      |
| Alternate Sign-In for Qualifying Draw*:                                                                                                                                                                                                                                                                                                                                                    |                        | Saturday 22 June 2024                                            | from 4:00 to 6:00 p.m. local time                                      |
| On-Site Alternate Sign-In*:                                                                                                                                                                                                                                                                                                                                                                |                        | 30 minutes before the start of qualifying matches                |                                                                        |
| *Any player with a PIF ATP Ranking (singles or doubles) and who is on-site may sign in.                                                                                                                                                                                                                                                                                                    |                        |                                                                  |                                                                        |
| All players must sign-in (Doubles, Alternates, Lucky Losers) and/or preserve eligibility by either sending email or by phone via a text message to the Supervisor/Qual Supervisor on email and number above. The player is responsible for having his request for preserving eligibility and/or entry confirmed by the Supervisor that his e-mail or text was received in a timely manner. |                        |                                                                  |                                                                        |
| No other means of contact than those stated on the detail sheet are accepted.                                                                                                                                                                                                                                                                                                              |                        |                                                                  |                                                                        |

| PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN |               |                 |                      |                  |             |            |          |           |
|----------------------------------------------------------|---------------|-----------------|----------------------|------------------|-------------|------------|----------|-----------|
| PRIZE MONEY: U.S. Dollars paid through the ATP           |               |                 |                      |                  |             |            |          |           |
| Tax Withheld: 10%                                        |               |                 |                      |                  |             |            |          |           |
|                                                          | <b>Winner</b> | <b>Finalist</b> | <b>Semi-Finalist</b> | <b>Quarter-F</b> | <b>R/16</b> | <b>R32</b> | <b>Q</b> | <b>Q2</b> |
| <b>Ranking Points</b>                                    | 50            | 25              | 14                   | 8                | 4           | -          | 3        | 1         |
| <b>Singles PM</b>                                        | \$5,660       | \$3,350         | \$1,960              | \$1,155          | \$680       | \$410      | \$220    | \$130     |
| <b>Ranking Points</b>                                    | 50            | 30              | 17                   | 9                | -           | -          | -        | -         |
| <b>Doubles PM</b>                                        | \$2,140       | \$1,250         | \$750                | \$440            | \$240       | -          | -        | -         |

| HOTEL ACCOMMODATION                                                                                                                                |                  |                                                                                                                                                                  |                  |
|----------------------------------------------------------------------------------------------------------------------------------------------------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| <b>Primary Hotel:</b><br><b>Sonesta Ibague</b><br>Cra. 8 57, Ibagué, Tolima<br>Ibagué, Colombia<br>T: + 57 318 330 0485<br><a href="#">Website</a> |                  | <b>Second Hotel:</b><br><b>Hotel Estelar Altamira</b><br>Cra. 1A Sur 45-50, Ibagué, Tolima<br>Ibagué, Colombia<br>T: +57 608 266 6111<br><a href="#">Website</a> |                  |
| <b>Distance To Site:</b>                                                                                                                           | 5.5 km           | <b>Distance To Site:</b>                                                                                                                                         | 5.5km            |
| <b>Single Room:</b>                                                                                                                                | US \$110         | <b>Single Room:</b>                                                                                                                                              | US \$110         |
| <b>Double Room:</b>                                                                                                                                | US \$110         | <b>Double Room:</b>                                                                                                                                              | US \$110         |
| <b>Breakfast:</b>                                                                                                                                  | Included for all | <b>Breakfast:</b>                                                                                                                                                | Included for all |
| <b>Additional Tax:</b>                                                                                                                             | 22%              | <b>Additional Tax:</b>                                                                                                                                           | 22%              |

| RESERVATIONS & COMPLIMENTARY ACCOMMODATION                                                                                                                                                                                                                                                                                                               |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <b>IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below.</b> This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights.<br>Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier. |  |
| Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.                                                                                                                                                                                               |  |

Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.

A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.

For any assistance or additional information about your hotel booking contact:

[TOURNAMENT HOTEL RESERVATIONS person](#)

[Tennis UNO - LINK](#)

|                           | Reservation Deadline                      | Amendment & Cancellation Deadline         | Compl. Accommod. Start Date | Compl. Accommod. Finish Date                                                                         |
|---------------------------|-------------------------------------------|-------------------------------------------|-----------------------------|------------------------------------------------------------------------------------------------------|
| Qualifying                | Friday 14 June<br>11:59 PM local time     | Thursday 20 June<br>11:59 PM local time   | Saturday 22 June            | Check out - the day after the player's last match                                                    |
| Singles Main Draw         | Friday 14 June<br>11:59 PM local time     | Thursday 20 June<br>11:59 PM local time   | Saturday 22 June            | Thursday 27 June<br>check out OR the day after the player's last match check out, whichever is later |
| Doubles - Advance Entry   | Wednesday 19 June<br>11:59 PM local time  | Thursday 20 June<br>11:59 PM local time   | Sunday 23 June              | Through and including the night of the player's last match**                                         |
| Doubles - On-site Sign-in | Sunday 23 June 2024<br>3:00 PM local time | Sunday 23 June 2024<br>3:00 PM local time |                             |                                                                                                      |
| Alternates*               | Thursday 20 June<br>11:59 PM local time   | Thursday 20 June<br>11:59 PM local time   | as per relevant draw        | as per relevant draw                                                                                 |

\*Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.

\*\*Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.

## TRANSPORTATION

**Nearest Airport:** Aeropuerto Nacional Perales - Ibagué (IBE). Airport pickup is NOT provided. Distance from airport to hotel is 5.6 km (approx. 20min)

Contact for transportation assistance and additional information: **Melissa Garcia** (see email and tel no in CONTACTS section)

### AIRPORT TO HOTEL/SITE INSTRUCTION:

Cost of Transfer: Taxi approx US \$10-\$15 (subject to change based on traffic and time of day).

Recommended Transfer: Taxi, taxi stands are located just outside the terminal.

## ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

## TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Colombia

<https://travelhealthpro.org.uk/countries>

<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

## VISA

**PLEASE NOTE: Border restrictions may apply.**

Before entering this event, all players should check with their local Consular Service of Colombia to confirm if they will be permitted to enter the country and if any special authorizations are required.

For visa requirements go to: [WEBSITE LINK](#)

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at [Members@Support.ATPTour.com](mailto:Members@Support.ATPTour.com), [WhatsApp](#) +44 7 596 860 316 or call any of the Tour Managers.

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Revised: