



ERSTE BANK OPEN
VIENNA, AUSTRIA # 2024 – 337
MAIN DRAW
21 – 27 OCTOBER 2024
Saturday qualifying start
Prize Money € 2,470,310
Total Financial Commitment € 2,626,045



revised 16 October 2024

TOURNAMENT INFORMATION

SCHEDULE

QUALIFYING

Saturday 19 & Sunday 20 October
Starting time : 11 am.

MAIN DRAW

Monday 21 – Sunday 27 October.
Starting times: Monday at 2.00pm.
Tuesday & Wednesday, Friday & Saturday
at : 1.00pm. Thursday at noon. Evening
sessions Tuesday – Friday NB 6.00pm.
Sunday: doubles final at 11.45am, singles
final at 2.00pm.

OFFICIAL DRAW

Saturday 19 October at noon at Steffl
shopping center.

PRACTICE COURTS:

Centre Court and one practice court on
site; Second match court and one practice
court at Heumarkt; one additional
practice court off site (La Ville).
Available from Thursday, 17 October.
+43 660 5977099

SITE

Main site:
Wiener Stadthalle
Roland-Rainer Platz 1
1150 Vienna

Secondary site:
Heumarkt
Wiener Eislauf Verein, Heumarkt 4-6,
1030 Vienna

Tournament website:
[Tournament Website](#)

SURFACE Indoor Hard Rebound Ace

BALL Dunlop ATP

ELC Hawkeye live on 2 courts.

STRINGER € 25

TOURNAMENT CONTACTS

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SINGLES ENTRY DEADLINES

MAIN DRAW SINGLES

Wednesday, 25 September at 12pm EDT (Florida, USA time) through ATP PlayerZone.
NEW: Players on the Alternate Lists will be considered a Direct Acceptance from Thursday, 10 AM (Eastern Time, USA) before the tournament. Players who move in from the Alternate Lists to the Main Draw/Qualifying that have not withdrawn by the Thursday deadline will have their withdrawal count the same way as players who were directly accepted. Commitment players are automatically accepted into the main draw of all ATP Tour 500 events in which they have entered in a proper manner.

QUALIFYING SINGLES

Thursday, 3 October at 12pm EDT (Florida, USA time) through ATP PlayerZone.

QUALIFYING ALTERNATE SIGN-IN

Friday 18 October from 4:00pm-6:00pm local time. Qualifying vacancies after the qualifying draw is made shall be filled from the Saturday sign-in, open to any ranked players eligible to compete at the event. The Saturday sign-in deadline is 30 minutes prior to the start of qualifying matches. All sign-ins are to be done by text message to the Supervisor, **Carlos Sanches +43 6649200775** (number to be used for sign-in only). The player is responsible for having his entry confirmed by the Supervisor.

DOUBLES ENTRY DEADLINES

Monday 7 October at 12:00pm EST (Florida, USA time) through ATP PlayerZone.

IMPORTANT: The doubles online on-site alternate sign-in takes place on Friday 18 October from 12:01am - 3:00pm EDT (Florida, USA time) on ATP PlayerZone to populate an Alternate List for any vacancies occurring after the withdrawal deadline and prior to the doubles draw being made. Teams who did not enter through the online on-site alternate sign-in are eligible to sign the daily alternate sign-in and are placed below those teams on the alternate list who did enter through the online method. To be eligible, those teams must sign-in on the first day of the doubles competition.

ATP TOUR POINTS & PRIZE MONEY BREAKDOWN

PRIZE MONEY: EUROS paid through the ATP TAX:
Withholding tax: 20%.

Prize Money from this event will be paid through the new ATP partner platform – OFX
Please complete your OFX setup and registration on PlayerZone under My Profile/My Prize Money/OFX Bank details
For questions, please contact the ATP Hotline: Members@Support.ATPTour.com

	Ranking Points Singles	Prize Money Singles	Ranking Points Doubles	Prize Money Doubles
WINNER	500	€ 461,920	500	€ 151,740
FINALIST	330	€ 248,540	300	€80,930
SEMI-FINALIST	200	€ 132,470	180	€ 40,950
QUARTER-FINALIST	100	€ 67,680	90	€ 20,470
ROUND OF 16	50	€ 36,130	0	€ 10,600
ROUND OF 32	0	€ 19,270	---	---
QUALIFYING	25	---	45	---
QUALIFYING 2	13	€ 9,875	25	---
QUALIFYING 1	0	€ 5,540	---	---

DRAW SIZE

MAIN DRAW SINGLES

32
23DA + 4Q + 4WC + 1SE

QUALIFYING SINGLES

16
13DA + 3WC

MAIN DRAW DOUBLES

16
13DA + 1Q + 2WC

QUALIFYING DOUBLES

4
3DA + 1WC

2023 CUT-OFFS

SINGLES MAIN DRAW CUT-OFF:

45– AFTER W/D 51

SINGLES QUALIFYING CUT-OFF:

70– After W/D 142

DOUBLES MAIN DRAW CUT OFF:

78– After W/D:78

PRIZE MONEY

For further information contact:

Beate Roman
+ 43 6764509063
hotel@erstebank-open.com



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HOTEL ACCOMMODATION

MAIN & QUALIFYING HOTEL

Vienna Marriott
Parking 12A
1010 Vienna

[Vienna Marriott](#)

Rates:
€ 279 / single or double
Including breakfast

HOSPITALITY

Singles Qualifying: Starting Friday 18 October through the night of the player’s last Qualifying match.
Singles Main Draw: Starting Friday 18 October. Minimum of 6 nights.
Doubles Main Draw: Starting Saturday 19 October. Minimum of 2 nights if staying in individual rooms; minimum of 5 nights, if sharing a room with another player.
Doubles Qualifying: Starting Friday through the night of the player’s last match.
Lucky Loser: The number one (1) lucky loser to sign in the Lucky Loser list each day shall receive accommodation through each night he is eligible to be inserted into the draw.
Doubles 500 Lucky Loser: The top lucky loser team to sign in the Lucky Loser list each day shall receive accommodation through each night they are eligible to be inserted into the draw.

TRANSPORTATION

Airport/Train Station Pick-Up:

Pick-up / drop-off provided from Wien Schwechat airport (VIE, 25 min drive to the tournament hotel), and Vienna Main Train Station (15 min drive to the tournament hotel).

Traveling to Vienna from ALMATY, ANTWERP & STOCKHOLM

Almaty:

•AIRPLANE: Nearest airport: Almaty (ALA). No direct flights to VIE, change in Baku, Doha, Dubai, Istanbul.

Stockholm:

•AIRPLANE: Nearest airport: Stockholm Arlanda (ARN, 40 min from the tournament hotel by car or train). Direct flights to VIE.

Antwerp:

•AIRPLANE: Nearest airport: Brussels (BRU, 45 min from the tournament hotel by car or train). Direct flights to VIE.

ATP STAFF ON-SITE

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HOTEL BOOKING

Reservations: All bookings to be made via [TennisUNO](#).

Queries:
Beate Roman
+ 43 6764509063
hotel@erstebank-open.com

TRANSPORT BOOKING

Airport Transfers:
[TennisUNO.com](#)

Queries:
Michael Kreuzer
transportation@erstebank-open.com
T: +43 1 98 10 03 60

ACCREDITATION

Credentials to be requested through [TennisUNO](#).

The number of PST members eligible to receive tournament accreditation is two (2) per player.

Queries:
Contact:
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T: +43 1 5355285
Herwig.straka@emotiongroup.com



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FAQs

The information herein is intended to convey general information only and not provide, nor be relied upon for, legal advice or opinion. The information presented is to the best of ATP’s knowledge at this time and may not reflect the most current legal developments. ATP shall not be held responsible for any inaccuracies or unexpected changes mandated by the local authorities. Players and their support teams are responsible for staying apprised of and understanding and complying with any and all applicable current government regulations.

Q1: WHICH DOCUMENTS DO PLAYERS AND THEIR TEAM MEMBERS NEED TO TRAVEL WITH? WHO CAN PROVIDE THESE DOCUMENTS?

A1: ATP can provide all players (and their nominated player support team (PST) members) planning to participate with a tournament letter of invitation, a letter of support from ATP, and proof of travel insurance (AXA) which covers Player plus one PST member (either official coach or physio).

All letters can be downloaded from [Tennis UNO](#) .

Division I and II player members have been sent a Digital ID, which can provide proof of status as a professional player. Players may also be required to travel with appropriate visa documents. It is each player’s responsibility to check with the airline which document(s) is required for travel.

If you need your Digital ID resent to you, players should email Members@Support.ATPTour.com.

Q2: WHAT ARE THE NEW LIST MANAGEMENT PROCEDURES?

A2: Once the acceptance lists are finalized, lists will be frozen until Tuesday, 12 Noon, Eastern Time, USA the week before the tournament (except for Masters 1000 MDS lists). At that time, lists will be dropped for withdrawals and move as per normal until the Friday Withdrawal Deadline (10 AM, Eastern Time, USA).

Q3: WHAT ARE THE DETAILS OF THE OFF-COACHING TRIAL?

A3: Coaching is allowed at ATP Tour and Challenger Tour tournaments through the end of 2024 on a trial basis with the following conditions:

- The coach must sit in the tournament’s designated coaches’ seats
- Verbal coaching is permitted only when the player is at the same end of the court
- Verbal coaching may consist of a few words and/or short phrases (no conversations are permitted)
- Non-verbal coaching (hand signals) is permitted
- Coaching (verbal and non-verbal) is allowed only if it does not interrupt play or create any hindrance to the opponent
- Players may approach their coach or engage in conversation with their coach during an opposing player’s Medical Timeout or a Toilet Break/ Change of Attire Break or another break approved by the Chair Umpire during which the players remain on court
- Coaches may not speak to their player, when the player leaves the court for any reason
- Penalties and fines to apply for abuse or misuse of the coaching conditions

For more details, please refer to the [2024 Official ATP Rulebook](#): VIII The Code / L. I) ii).

Should you have any questions about this trial, please contact an ATP Supervisor.

Q4: HOW DOES THE 2024 ATP 500 BONUS POOL WORK?

A4: Total compensation of \$1,340,000 will be distributed to the Top 5 players with the most PIF ATP Rankings points earned at the ATP Tour 500* category in 2024. Players must be in good standing and meet platinum benefits eligibility and commitment requirements. The distribution will be as follows:

1. Rank 1: \$615,000
2. Rank 2: \$310,000
3. Rank 3: \$205,000
4. Rank 4: \$130,000
5. Rank 5: \$80,000