

TOURNAMENT INFORMATION			
SITE:			
Palais Des Sports De Pau Rue Suzanne Bacarisse Pau 64000 France		SURFACE:	Indoor Hard
		SURFACE BRAND:	Greenet
		BALL:	Tecnifibre X One (6 balls)
		PRACTICE COURTS:	Three (3) all on different site(s)
		AVAILABLE FROM:	Wednesday 14 February
		STRINGING FEE:	€18 (Credit Card, Prize Money Deduction)
		FULLY EQUIPPED GYM:	On-Site
		SPECIAL EVENTS:	TBC
		LAUNDRY:	On-site
		LAUNDRY COST:	€6 per kg
		FOOD:	Temporary restaurant, Buffet style
		FOOD COST:	Free for players only, PST approx €15
		DEPOSIT:	No
		TRANSFERS:	Car on request
		COMBINED:	No
		TIME ZONE:	UTC +1
1 x Match Court and 1 x Practice Court: Tennis Club de Pau, Boulevard du Cami Salie, 64000 Pau (100m / 1 min walk from the main site via parking area) 2 x Practice Courts: Tennis Club Lons, 6 Avenue de Pau, 64140 Lons (6 km / 10 min drive from the main site)			

CONTACTS			
TOURNAMENT DIRECTOR	Jeremy Chardy	T: +44 737 504 9888	chardvieremy@hotmail.fr
ASSISTANT TD	Severine Escude	T: +33 652 463 412	sevescude@gmail.com
HOTEL RESERVATIONS	Severine Escude	T: +33 652 463 412	Accommodation.topp@gmail.com
TRANSPORTATION	Cecile Verdier	T: +33 624 335 476	cecile.topp@gmail.com
PRACTICE BOOKING	T: +33 647 376 312 (Chloe Giraudeau) via WhatsApp. Available from Tue 13 February		
PLAYERS' DESK	T: +33 647 376 312 via WhatsApp. Available from Wed 14 February		
INT. EMERGENCY NO	112	POLICE	17
		AMBULANCE	15
		FIRE	18
ATP STAFF ON SITE:			
ATP Supervisor	Anne Lasserre	T: +33 685 446 320	anne.lasserre@atptour.com
ATP Physio on site	Per Bastholt	T: +45 5385 6670	per.basholt@atptour.com
ATP Physio on site	Graham Anderson	T: +44 793 955 7910	graham.anderson@atptour.com

DRAWS, CUTOFFS & SCHEDULE							
	Start	Final	Size	DA	WC	Q	SE
QUALIFYING	Sunday 18 February	-	24	20	4	-	-
MAIN DRAW SINGLES	Monday 19 February	Sunday 25 February	32	23/19	3	6	0/2
MAIN DRAW DOUBLES	Tuesday 20 February	Saturday 24 February	16	14	2	-	-
Main Draw will be made on:							2023 Cut Offs
							409
							193
							254
Saturday 17 February after 06:00 PM local time							

ENTRY & SIGN-IN DEADLINES	
Main Draw Singles:	Monday 29 January 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Qualifying Draw:	Wednesday 31 January 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Doubles Advance Entry:	Monday 12 February 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
On-site Sign-In Deadlines - via Text Message:	
Main Draw Doubles entry deadline:	Saturday 17 February 2024 at 12:00 noon local time
Alternate Sign-In for Qualifying Draw*:	Saturday 17 February 2024 from 4:00 to 6:00 p.m. local time
On-Site Alternate Sign-In*:	30 minutes before the start of qualifying matches
<i>*Any player with a Pepperstone ATP Ranking (singles or doubles) and who is on-site may sign in.</i>	
On-site Sign-In Deadlines - via Email:	
Preserved Eligibility Deadline:	Saturday 17 February 2024 from 4:00 to 6:00 p.m. local time
All sign-ins (Doubles, Alternates, Lucky Losers) must be done by phone via text messaging to the Supervisor/Qual Supervisor on number above. The player is responsible for having his entry confirmed by the Supervisor. If a player would like to preserve eligibility, he must notify the Challenger Supervisor via e-mail above and request confirmation that his e-mail was received in a timely manner.	
No other means of contact than those stated on the detail sheet are accepted.	

PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN								
PRIZE MONEY: Euros paid through the ATP								
Tax Withheld: 15% tax withheld								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	125	64	35	16	8	-	5	3
Singles PM	€ 20,300	€ 11,955	€ 7,075	€ 4,120	€ 2,420	€ 1,465	€ 730	€ 370
Ranking Points	125	75	45	25	-	-	-	-
Doubles PM	€ 8,450	€ 4,870	€ 2,940	€ 1,750	€ 990	-	-	-

HOTEL ACCOMMODATION					
Primary Hotel:		2nd Hotel:		3rd Hotel:	
Hotel Mercure		Hotel Kyriad Prestige Pau		Ibis Pau Lescar	
Palais Des Sports, 106 Avenue De L'Europe		2 Rue Suzanne Lenglen		Rond-Point Route De Bayonne	
Pau 64000, France		Pau, 64000, France		Lescar, 64230, France	
T: +33 559 842 970		T: +33 559 608 491		T: +33 559 629 090	
Website		Website		Website	
Distance To Site:	1 km	Distance To Site:	700 m	Distance To Site:	7 km
Single Room:	€ 99	Single Room:	€ 95	Single Room:	€ 80 (tax not included)
Double Room:	€ 109	Double Room	€ 114	Double Room	€ 90 (tax not included)
Breakfast:	Included for all	Breakfast:	Included for all	Breakfast:	Included for all
Additional Tax:	€ 2.07 Visitor Tax per person	Additional Tax:	€ 2.07 Visitor Tax per person	Additional Tax:	€ 1.67 Visitor Tax per person

RESERVATIONS & COMPLIMENTARY ACCOMMODATION
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IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights.
Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.

Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.

Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.

A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.

For any assistance or additional information about your hotel booking contact:

[TOURNAMENT HOTEL RESERVATIONS person](#)

[Tennis UNO - LINK](#)

	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 09 February 11:59 PM local time	Thursday 15 February 11:59 PM local time	Saturday 17 February	Check out - the day after the player's last match
Singles Main Draw	Friday 09 February 11:59 PM local time	Thursday 15 February 11:59 PM local time	Saturday 17 February	Thursday 22 February check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 14 February 11:59 PM local time	Thursday 15 February 11:59 PM local time	Sunday 18 February	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Saturday 17 February 2024 3:00 PM local time	Saturday 17 February 2024 3:00 PM local time		
Alternates*	Thursday 15 February 11:59 PM local time	Thursday 15 February 11:59 PM local time	as per relevant draw	as per relevant draw

**Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.*

***Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.*

TRANSPORTATION

Nearest Airport: Pau Pyrénées Airport (PUF). Airport pickup is provided for all players. Distance from airport to hotel is 8 km/15 min. Airport pickup available from: Friday 16 February
Airport pickup requests must be made via [Tennis UNO](#)
Contact for transportation assistance and additional information: **Cecile Verdier** (see email and tel no in CONTACTS section)

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to France
<https://travelhealthpro.org.uk/countries>
<https://wwwnc.cdc.gov/travel/destinations/list>
Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.
Before entering this event, all players should check with their local Consular Service of France to confirm if they will be permitted to enter the country and if any special authorizations are required.
For visa requirements go to: [WEBSITE LINK](#)
Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, **WhatsApp +44 7 596 860 316** or call any of the Tour Managers.

Released: 26 January 2024

Revised: