

TOURNAMENT INFORMATION				
SITE: Padiglione Conza Via Campo Marzio Lugano 6900 Switzerland Tournament Website	SURFACE:	Indoor Hard	LAUNDRY:	On-site
	SURFACE BRAND:	Ecoplas	LAUNDRY COST:	€20 per bag
	BALL:	Treton Serie+ Tour (4 balls)	FOOD:	Restaurant on site, À la carte/menu
	PRACTICE COURTS:	Two (2) both on different site (see below)	FOOD COST:	At cost, approx.€22 (20 CHF) for a full menu (Cash, Credit Card)
	AVAILABLE FROM:	Friday 01 March	DEPOSIT:	Practice Balls and Towels: €5
	STRINGING FEE:	€15 (Cash, Credit Card, Prize Money Deduction)	TRANSFERS:	to site: car on request for PM matches to practice site: minimubuses on request
	FULLY EQUIPPED GYM:	At different location (see below) + Warm-up/Cool-down Area on site	COMBINED:	No
	SPECIAL EVENTS:	Sponsor Dinner On Thursday Evening	TIME ZONE:	UTC +1
PRACTICE COURTS: Scuola Tennis by Margaroli, via Dassone 2, 6965 Lugano (6 km / 13 min from the main site)				
GYM SITE: City Lugano, Via Pasquale Lucchini 7, 6900 Lugano (400m from the site and 200m from the hotels)				

CONTACTS			
TOURNAMENT DIRECTOR	Riccardo Margaroli	T: +41 792 403 605	riccardo.margaroli@gmail.com
HOTEL RESERVATIONS	Federica Marchesini	T: +39 327 079 8143	accommodation@meftennisevents.com
TRANSPORTATION	Nora Fries	T: +39 346 315 4308	transportation@meftennisevents.com
PRACTICE BOOKING	T: +39 327 079 8143 (Federica Marchesini) via WhatsApp. Available from Thursday 01 March		
PLAYERS' DESK	T: +39 327 079 8143 via WhatsApp. Available from Thursday 29 February		
INT. EMERGENCY NO	112	POLICE	144
		AMBULANCE	117
		FIRE	118
ATP STAFF ON SITE:			
ATP Supervisor	Carmelo Di Dio	T: +39 349 0849 663	carmelo.didio@atptour.com

DRAWS, CUTOFFS & SCHEDULE							
QUALIFYING MAIN DRAW SINGLES MAIN DRAW DOUBLES	Start	Final	Size	DA	WC	Q	SE
	Sunday 03 March	-	24	20/18	4	-	-
	Monday 04 March	Sunday 10 March	32	23/19	3	6	0/2
	Tuesday 05 March	Saturday 09 March	16	14	2	-	-
2023 Cut Offs 384 227 253							
Main Draw will be made on: Saturday 02 March at 06:30 PM local time							

ENTRY & SIGN-IN DEADLINES	
Main Draw Singles:	Monday 12 February 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Qualifying Draw:	Wednesday 14 February 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Doubles Advance Entry:	Monday 26 February 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
On-site Sign-In Deadlines - via Text Message:	
Main Draw Singles entry deadline:	Carmelo Di Dio, T: +39 349 0849 663 (to be used for sign-in only)
Alternate Sign-In for Qualifying Draw*:	Sunday 03 March 2024 at 12:00 noon local time
On-Site Alternate Sign-In*:	Saturday 02 March 2024 from 4:00 to 6:00 p.m. local time
*Any player with a Pepperstone ATP Ranking (singles or doubles) and who is on-site may sign in.	
On-site Sign-In Deadlines - via Email:	
Preserved Eligibility Deadline:	carmelo.didio@atptour.com
Saturday 02 March 2024 from 4:00 to 6:00 p.m. local time	
All sign-ins (Doubles, Alternates, Lucky Losers) must be done by phone via text messaging to the Supervisor/Qual Supervisor on number above. The player is responsible for having his entry confirmed by the Supervisor. If a player would like to preserve eligibility, he must notify the Challenger Supervisor via e-mail above and request confirmation that his e-mail was received in a timely manner.	
No other means of contact than those stated on the detail sheet are accepted.	

PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN							
PRIZE MONEY: Euros paid through the ATP							
Tax Withheld: 0% residents, 15% Non-residents							
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q
Ranking Points	75	44	22	12	6	-	4
Singles PM	€ 10,200	€ 6,015	€ 3,565	€ 2,070	€ 1,200	€ 745	€ 370
Ranking Points	75	50	30	16	-	-	-
Doubles PM	€ 4,250	€ 2,450	€ 1,480	€ 880	€ 500	-	-

HOTEL ACCOMMODATION			
Primary Hotel: Hotel Zurigo Downtown Corso Enrico Pestalozzi 13 Lugano 6900, Switzerland T: +41 91 923 43 43 Website	2nd Hotel: Hotel Ceresio Via S.Balestra 19 Lugano 6900, Switzerland T: +41 91 923 10 44 Website	3rd Hotel: Hotel Pestalozzi Piazza Dell'Indipendenza 9 Lugano 6900, Switzerland T: +41 91 921 46 46 Website	
Distance To Site: 700m	Distance To Site: 700m	Distance To Site: 700m	
Single Room: Approx €118 (110 CHF)	Single Room: Approx €86 (80 CHF)	Single Room: Approx €140 (129 CHF)	
Double Room: Approx €118 (110 CHF)	Double Room: Approx €86 (80 CHF)	Double Room: Approx €151 (141 CHF)	
Breakfast: Included for all	Breakfast: Included for all	Breakfast: Included for all	
Additional Tax: 3.40 CHF city tax	Additional Tax: 3.40 CHF city tax	Additional Tax: 3.40 CHF city tax	

RESERVATIONS & COMPLIMENTARY ACCOMMODATION
IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights. Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.

Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.

Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.

A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.

For any assistance or additional information about your hotel booking contact:

[TOURNAMENT HOTEL RESERVATIONS person](#)

[Tennis UNO - LINK](#)

	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 23 February 11:59 PM local time	Thursday 29 February 11:59 PM local time	Saturday 02 March	Check out - the day after the player's last match
Singles Main Draw	Friday 23 February 11:59 PM local time	Thursday 29 February 11:59 PM local time	Saturday 02 March	Thursday 07 March check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 28 February 11:59 PM local time	Thursday 29 February 11:59 PM local time	Sunday 03 March	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Sunday 03 March 2024 3:00 PM local time	Sunday 03 March 2024 3:00 PM local time		
Alternates*	Thursday 29 February 11:59 PM local time	Thursday 29 February 11:59 PM local time	as per relevant draw	as per relevant draw

*Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.

**Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.

TRANSPORTATION

Nearest Airport: Milano Malpensa (MXP) - international airport or Lugano Airport (LUG) - regional airport . Airport pickup is NOT provided. Distance from MXP airport to hotel is 70km, from LUG 4km..

Contact for transportation assistance and additional information: **Nora Fries** (see email and tel no in CONTACTS section)

AIRPORT TO HOTEL/SITE INSTRUCTION:

Cost of Transfer: Train cost approx. €20

Direct train from Milano Malpensa Airport to Lugano (1h20 travel time). For timetable and prices see www.ffs.ch

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Switzerland

<https://travelhealthpro.org.uk/countries>

<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of Switzerland to confirm if they will be permitted to enter the country and if any special authorizations are required.

For visa requirements go to: [WEBSITE LINK](#)

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, **WhatsApp +44 7 596 860 316** or call any of the Tour Managers.

Released: 31 January 2024

Revised: