

TOURNAMENT INFORMATION				
SITE: National Tennis Center - Beeline Arena Turan Avenue 4/2 Astana 010000 Kazakhstan T: +7 717 273 83 01				
	SURFACE:	Outdoor Hard	LAUNDRY:	In the hotel
	SURFACE BRAND:	Greenset	LAUNDRY COST:	US \$5 per kg (to be paid in local currency)
	BALL:	Dunlop Australian Open (6 balls)	FOOD:	Existing restaurant on site, À la carte/menu
	PRACTICE COURTS:	Three (3) all on-site	FOOD COST:	At cost, approx. US \$10 -15 (Cash, Cr. Card)
	AVAILABLE FROM:	Thursday 11 July	DEPOSIT:	Practice balls & towels: US \$10 (5000 KZT)
	STRINGING FEE:	US \$15 (Cash, Prize Money Deduction)	TRANSFERS:	Shuttle bus every 30 min
	FULLY EQUIPPED GYM:	On Site	COMBINED:	No
	SPECIAL EVENTS:	No	TIME ZONE:	UTC +5

CONTACTS			
TOURNAMENT DIRECTOR	Dmitriy Savchuk	T: +7 705 585 56 26	dsavchuk26@gmail.com
ASSISTANT TD	Darkhan Zhanmukhambetov	T: +7 701 960 33 67	darkhanzhanmukhambetov@gmail.com
HOTEL RESERVATIONS	Danara Bizatayeva	T: +7 771 268 26 07	d.bizatayeva@ktf.kz
TRANSPORTATION	Danara Bizatayeva	T: +7 771 268 26 07	d.bizatayeva@ktf.kz
PRACTICE BOOKING	T: + 7 771 900 17 12 via WhatsApp. Available from Wednesday 10 July		
PLAYERS' DESK	T: + 7 771 900 17 12 via WhatsApp. Available from Wednesday 10 July		
INT. EMERGENCY NO	112	POLICE	102
		AMBULANCE	103
		FIRE	101
ATP STAFF ON SITE:			
ATP Supervisor	Andrey Kornilov	T: +998 90 1895 113	andrey.kornilov@atptour.com

DRAW, CUTOFFS & SCHEDULE									
	Start	Final	Size	DA	WC	Q	SE	JAS	2023 Cut Offs
QUALIFYING	Sunday 14 July	-	24	20/18	4	-	-	0/2	1626
MAIN DRAW SINGLES	Monday 15 July	Sunday 21 July	32	23/19	3	6	0/2	0/2	647
MAIN DRAW DOUBLES	Tuesday 16 July	Saturday 20 July	16	14	2	-	-	-	970
Main Draw will be made on: Saturday 13 July at 06:00 PM local time									

ENTRY & SIGN-IN DEADLINES			
Main Draw Singles:	Monday 24 June 2024	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
Qualifying Draw:	Wednesday 26 June 2024	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
Doubles Advance Entry:	Monday 08 July 2024	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
<u>On-site Sign-In Deadlines - via Email or Text Message:</u>	Andrey Kornilov	andrey.kornilov@atptour.com	T: +998 90 1895 113 (to be used for sign-in only)
Main Draw Doubles entry deadline:	Saturday 13 July 2024	at 12:00 noon local time	
Preserved Eligibility Deadline:	Saturday 13 July 2024	from 4:00 to 6:00 p.m. local time	
Alternate Sign-In for Qualifying Draw*:	Saturday 13 July 2024	from 4:00 to 6:00 p.m. local time	
On-Site Alternate Sign-In*:	30 minutes before the start of qualifying matches		
<i>*Any player with a PIF ATP Ranking (singles or doubles) and who is on-site may sign in.</i>			
All players must sign-in (Doubles, Alternates, Lucky Losers) and/or preserve eligibility by either sending email or by phone via a text message to the Supervisor/Qual Supervisor on email and number above. The player is responsible for having his request for preserving eligibility and/or entry confirmed by the Supervisor that his e-mail or text was received in a timely manner.			
No other means of contact than those stated on the detail sheet are accepted.			

PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN								
PRIZE MONEY: U.S. Dollars paid through the ATP								
Tax Withheld: 20% Non-Residents, 10% Residents								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	50	25	14	8	4	-	3	1
Singles PM	\$5,660	\$3,350	\$1,960	\$1,155	\$680	\$410	\$220	\$130
Ranking Points	50	30	17	9	-	-	-	-
Doubles PM	\$2,140	\$1,250	\$750	\$440	\$240	-	-	-

HOTEL ACCOMMODATION			
Primary Hotel:			
Park Inn By Radisson	Distance To Site:	2 km	
Saryarka Avenue 8A	Single Room:	approx. US \$42 (18500 KZT)	
Astana, Kazakhstan	Double Room:	approx. US \$58 (26000 KZT)	
T: +7 717 267 0000	Breakfast:	Included for all	
Website	Additional Tax:	Tourist tax 5%	

RESERVATIONS & COMPLIMENTARY ACCOMMODATION				
IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights.				
Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.				
Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.				
Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.				
A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.				
For any assistance or additional information about your hotel booking contact: TOURNAMENT HOTEL RESERVATIONS person				
Tennis UNO - LINK				
	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 05 July	Thursday 11 July	Saturday 13 July	Check out - the day after the player's last match

	11:59 PM local time	11:59 PM local time	Saturday 12 July	Check out the day after the player's last match
Singles Main Draw	Friday 05 July 11:59 PM local time	Thursday 11 July 11:59 PM local time	Saturday 13 July	Thursday 18 July check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 10 July 11:59 PM local time	Thursday 11 July 11:59 PM local time	Sunday 14 July	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Saturday 13 July 2024 3:00 PM local time	Saturday 13 July 2024 3:00 PM local time		
Alternates*	Thursday 11 July 11:59 PM local time	Thursday 11 July 11:59 PM local time	as per relevant draw	as per relevant draw
<i>*Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.</i> <i>**Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.</i>				

TRANSPORTATION

Nearest Airport: Nur-Sultan Nazarbayev Astana International Airport (NQZ). Airport pickup is provided for main draw players ONLY. Distance from airport to hotel is 17 km. Airport pickup available from: Friday 12 July

Airport pickup requests must be made via [Tennis UNO](#)

Contact for transportation assistance and additional information: **Danara Bizatayeva** (see email and tel no in CONTACTS section)

AIRPORT TO HOTEL/SITE INSTRUCTION:
Recommended Transfer: Best option is to take a taxi from the Airport to the Hotel. Cost: approx. US \$10-15

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Kazakhstan

<https://travelhealthpro.org.uk/countries>
<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of Kazakhstan to confirm if they will be permitted to enter the country and if any special authorizations are required.

For visa requirements go to: [WEBSITE LINK](#)

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, [WhatsApp +44 7 596 860 316](#) or call any of the Tour Managers.