

TOURNAMENT INFORMATION			
SITE: Abama Tennis Academy Calle María Zambrano 3 Carretera General TF47, KM9 Guía de Isora 38687 Santa Cruz De Tenerife Spain T: +39 327 079 8143 Tournament Website		SURFACE: Outdoor Hard SURFACE BRAND: Greenset BALL: Dunlop ATP (4 balls) PRACTICE COURTS: Three (3) - all on-site AVAILABLE FROM: Friday 12 January STRINGING FEE: € 20 (Cash, Credit Card, Prize Money) FULLY EQUIPPED GYM: On-Site SPECIAL EVENTS: TBC	LAUNDRY: On-site LAUNDRY COST: € 6 per kg FOOD: Tagara Restaurant on site, À la carte/menu FOOD COST: At cost, approx. approx € 25 (Cash, Cr. Card) DEPOSIT: Towels - € 5 per towel TRANSFERS: Shuttle bus every hour COMBINED: No TIME ZONE: UTC +0 (Western European Time)

CONTACTS							
TOURNAMENT DIRECTOR	Marcello Marchesini		T: +39 392 525 0271		info@meftennisevents.com		
ASSISTANT TD	Elena Marchesini		T: +39 392 525 0271		desk@meftennisevents.com		
HOTEL RESERVATIONS	Federica Marchesini		T: +39 327 079 8143		accommodation@meftennisevents.com		
TRANSPORTATION	Federica Marchesini		T: +39 327 079 8143		transportation@meftennisevents.com		
PRACTICE BOOKING	T: +39 392 525 0271 (Elena Marchesini) via WhatsApp. Available from Fri 12 January						
PLAYERS' DESK	T: +39 392 525 0271 via WhatsApp. Available from Fri 12 January						
INT. EMERGENCY NO	112	POLICE	112	AMBULANCE	112	FIRE	112
ATP STAFF ON SITE:							
ATP Supervisor	Anne Bees		T: +1 604 880 9439		10sreferee@gmail.com		
Players' Relations	Juanjo Martin		T: +34 618 123 685		juanjo.martin@atptour.com		
ATP Physio on site	Roberto Serrano		T: +34 653 341 802		roberto.serrano@atptour.com		

DRAWS, CUTOFFS & SCHEDULE							
QUALIFYING MAIN DRAW SINGLES MAIN DRAW DOUBLES	Start	Final	Size	DA	WC	Q	SE
	Sunday 14 January	-	24	20	4	-	-
	Monday 15 January	Sunday 21 January	32	23/19	3	6	0/2
	Tuesday 16 January	Saturday 20 January	16	14	2	-	-
2023 Cut Offs							
							344
							231
							384
Main Draw will be made on: Saturday 13 January at 06:00 PM local time							

ENTRY & SIGN-IN DEADLINES	
Main Draw Singles:	Monday 25 December 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Qualifying Draw:	Wednesday 27 December 2023 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Doubles Advance Entry:	Monday 08 January 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
On-site Sign-In Deadlines - via Text Message: <i>Anne Bees, T: +1 604 880 9439 (to be used for sign-in only)</i>	
Main Draw Doubles entry deadline: Saturday 13 January 2024 at 12:00 noon local time	
Alternate Sign-In for Qualifying Draw*: Saturday 13 January 2024 from 4:00 to 6:00 p.m. local time	
On-Site Alternate Sign-In: 30 minutes before the start of qualifying matches	
<i>*Any player with a Pepperstone ATP Ranking (singles or doubles) and who is on-site may sign in.</i>	
On-site Sign-In Deadlines - via Email: 10sreferee@gmail.com	
Preserved Eligibility Deadline: Saturday 13 January 2024 from 4:00 to 6:00 p.m. local time	
All sign-ins (Doubles, Alternates, Lucky Losers) must be done by phone via text messaging to the Supervisor/Qual Supervisor on number above. The player is responsible for having his entry confirmed by the Supervisor. If a player would like to preserve eligibility, he must notify the Challenger Supervisor via e-mail above and request confirmation that his e-mail was received in a timely manner.	
No other means of contact than those stated on the detail sheet are accepted.	

PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN								
PRIZE MONEY: Euros paid through the ATP								
Tax Withheld: 15% Spanish Players and Spain Residents. 19% European Community Players. 24% Non-European Community Players. IVA Is Included In Prize Money								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	100	50	25	14	7	-	4	2
Singles PM	16,550	9,705	5,740	3,340	1,960	1,200	600	300
DbI Ranking Points	100	60	36	20	-	-	-	-
Doubles PM	6,845	4,050	2,400	1,420	800	-	-	-

HOTEL ACCOMMODATION	
Primary Hotel: Allegro Isora Avenida La Gaviota 1 Playa De La Arena Guía De Isora 38686, Spain T: +39 327 079 8143 Website	Distance To Site: 9 km (13 mins) Single Room: € 130 Double Room: € 160 Breakfast: Included for all

RESERVATIONS & COMPLIMENTARY ACCOMMODATION
IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights. Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier. Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week. Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.

A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.

For any assistance or additional information about your hotel booking contact:

[TOURNAMENT HOTEL RESERVATIONS person](#)

[Tennis UNO - LINK](#)

	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 05 January 11:59 PM local time	Thursday 11 January 11:59 PM local time	Saturday 13 January	Check out - the day after the player's last match
Singles Main Draw	Friday 05 January 11:59 PM local time	Thursday 11 January 11:59 PM local time	Saturday 13 January	Thursday 18 January check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 10 January 11:59 PM local time	Thursday 11 January 11:59 PM local time	Sunday 14 January	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Saturday 13 January 2024 3:00 PM local time	Saturday 13 January 2024 3:00 PM local time		
Alternates*	Thursday 11 January 11:59 PM local time	Thursday 11 January 11:59 PM local time	as per relevant draw	as per relevant draw

*Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.

**Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.

TRANSPORTATION

Nearest Airport: Tenerife South-Reina Sofia Airport (TFS). Airport pickup is NOT provided. Distance from airport to hotel is 41km (35 minutes).

For assistance or additional information about transportation contact:

[TRANSPORTATION person](#)

AIRPORT TO HOTEL/SITE INSTRUCTION:

Recommended Transfer:

- 1) Collective private bus that leaves approx. every 40 minutes from the airport and stops directly to the Hotel. Booking mandatory via www.canaryshuttle.es in due time. It's necessary to insert flight number and destination as "Hotel Allegro Isora Avenida La Gaviota 1 Playa De La Arena, Guia de Isora 38686". Reservation confirmed via email. Cost approx. €9.40
- 2) Public bus: Take Line 40 from Tenerife Sur Airport to Los Cristianos and Line 473 from Los Cristianos to El Varadero (Hotel bus stop). Departure every half an hour from 7:30 am to 9:30 pm. Travel 1.50 hrs - € 6/10.
- 3) Taxi approximately € 60/€ 80
- 4) Car rental available

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Spain

<https://travelhealthpro.org.uk/countries>

<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of Spain to confirm if they will be permitted to enter the country and if any special authorizations are required.

For visa requirements go to:

[WEBSITE LINK](#)

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, [WhatsApp +44 7 596 860 316](#) or call any of the Tour Managers.

Released: 18 December 2023

Revised: