

TOURNAMENT INFORMATION			
SITE:			
Club Campestre Farallones Av. El Banco, Cra 127 Parcelación Alférez Real Cali 11011 Colombia		SURFACE:	Outdoor Clay
		SURFACE BRAND:	Red Clay
		BALL:	Yonex Tour (6 balls)
		PRACTICE COURTS:	Two (2) all on-site
		AVAILABLE FROM:	Saturday 14 September
		STRINGING FEE:	US \$15 (Cash)
		FULLY EQUIPPED GYM:	On Site
		SPECIAL EVENTS:	Pro-AM; Kids Day; Autographs
		LAUNDRY:	On-site
		LAUNDRY COST:	US \$6 (COL \$20,000) per 1 kg
		FOOD:	Restaurant on site, À la carte/menu
		FOOD COST:	At cost, approx. US \$17 (Cash, Credit Card)
		DEPOSIT:	Practice balls and towels: US \$6
		TRANSFERS:	Shuttle bus every 1 hour
		COMBINED:	No
		TIME ZONE:	UTC -5

CONTACTS			
TOURNAMENT DIRECTOR	Jhan Fontalvo	T: + 57 310 415 22 41	jhan.fontalvo@grandsports.com.co
ASSISTANT TD	Isabella Schenk	T: + 57 314 225 79 26	ischenk@grandsports.com.co
HOTEL RESERVATIONS	Melissa Garcia	T: + 57 311 291 85 26	meligarcialzate@gmail.com
TRANSPORTATION	Melissa Garcia	T: + 57 311 291 85 26	meligarcialzate@gmail.com
PRACTICE BOOKING	T: TBC (Name - TBC) via WhatsApp. Available from Friday 13 September		
PLAYERS' DESK	T: TBC via WhatsApp. Available from Saturday 14 September		
INT. EMERGENCY NO	123	POLICE	123
		AMBULANCE	123
		FIRE	123
ATP STAFF ON SITE:			
ATP Supervisor	Rafael Schneider	T: +55 51 981 974 110	rafael.schneider@atptour.com

DRAWS, CUTOFFS & SCHEDULE									
QUALIFYING	Start	Final	Size	DA	WC	Q	SE	JAS	2023 Cut Offs
	Sunday 15 September	-	24	20/18	4	-	-	0/2	785
	Monday 16 September	Sunday 22 September	32	23/19	3	6	0/2	0/2	428
	Tuesday 17 September	Saturday 21 September	16	14	2	-	-	-	603
Main Draw will be made on:			Saturday 14 September at 06:00 PM local time						

ENTRY & SIGN-IN DEADLINES			
Main Draw Singles:	Monday 26 August 2024	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
Qualifying Draw:	Wednesday 28 August 2024	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
Doubles Advance Entry:	Monday 09 September 2024	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
<u>On-site Sign-In Deadlines - via Email or Text Message:</u>	Rafael Schneider	rafael.schneider@atptour.com	T: +55 51 981 974 110 (to be used for sign-in only)
Main Draw Doubles entry deadline:	Saturday 14 September 2024	at 12:00 noon local time	
Preserved Eligibility Deadline:	Saturday 14 September 2024	from 4:00 to 6:00 p.m. local time	
Alternate Sign-In for Qualifying Draw*:	Saturday 14 September 2024	from 4:00 to 6:00 p.m. local time	
On-Site Alternate Sign-In*:	30 minutes before the start of qualifying matches		
*Any player with a PIF ATP Ranking (singles or doubles) and who is on-site may sign in.			
All players must sign-in (Doubles, Alternates, Lucky Losers) and/or preserve eligibility by either sending email or by phone via a text message to the Supervisor/Qual Supervisor on email and number above. The player is responsible for having his request for preserving eligibility and/or entry confirmed by the Supervisor that his e-mail or text was received in a timely manner.			
No other means of contact than those stated on the detail sheet are accepted.			

PIF ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN								
PRIZE MONEY: U.S. Dollars paid through the ATP								
Tax Withheld: 10%								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	75	44	22	12	6	-	4	2
Singles PM	\$11,200	\$6,575	\$3,900	\$2,270	\$1,350	\$800	\$400	\$210
Ranking Points	75	50	30	16	-	-	-	-
Doubles PM	\$4,665	\$2,700	\$1,630	\$950	\$550	-	-	-

HOTEL ACCOMMODATION			
Primary Hotel:			
NH Royal Cali	Distance To Site:	7 km	
Carrera 100B No. 11A-99, Ciudad Jardín	Single Room:	US \$90	
Cali 11011, Colombia	Double Room:	US \$90	
T: + 57 310 428 84 53	Breakfast:	Included for all	
Website	Additional Tax:	0	

RESERVATIONS & COMPLIMENTARY ACCOMMODATION				
IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights.				
Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.				
Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.				
Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.				
A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.				
For any assistance or additional information about your hotel booking contact: TOURNAMENT HOTEL RESERVATIONS person				
Tennis UNO - LINK				
	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 06 September	Thursday 12 September	Saturday 14 September	Check out - the day after the player's last

	11:59 PM local time	11:59 PM local time	Saturday 14 September	match
Singles Main Draw	Friday 06 September 11:59 PM local time	Thursday 12 September 11:59 PM local time	Saturday 14 September	Thursday 19 September check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 11 September 11:59 PM local time	Thursday 12 September 11:59 PM local time	Sunday 15 September	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Saturday 14 September 2024 3:00 PM local time	Saturday 14 September 2024 3:00 PM local time		
Alternates*	Thursday 12 September 11:59 PM local time	Thursday 12 September 11:59 PM local time	as per relevant draw	as per relevant draw

**Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.*

***Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.*

TRANSPORTATION

Nearest Airport: Alfonso Bonilla Aragón International Airport (CLO). Airport pickup is NOT provided. Distance from airport to hotel is 32 km.

Contact for transportation assistance and additional information: **Melissa Garcia** (see email and tel no in CONTACTS section)

AIRPORT TO HOTEL/SITE INSTRUCTION:
Cost of Transfer: US \$20 (or COL \$20,000)
Recommended Transfer: The taxis that are available at the airport are safe and regulated. Alternatively, if you prefer using the Uber platform, the approximate cost for a similar trip is around approx. US \$10 (COL \$10,000). Both options provide comfort and security, so you can choose the one that best suits your needs.

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Colombia

<https://travelhealthpro.org.uk/countries>
<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of Colombia to confirm if they will be permitted to enter the country and if any special authorizations are required.

For visa requirements go to: [WEBSITE LINK](#)

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, **WhatsApp +44 7 596 860 316** or call any of the Tour Managers.