

TOURNAMENT INFORMATION

SITE: Club De Tenis Santa Cruz Avenue Taruma 2120 Santa Cruz Bolivia T: +591 33 53 80 80 Email: atencionalocio@ctsc.com.bo	SURFACE: Outdoor Clay SURFACE BRAND: Red Clay BALL: Dunlop ATP (6 balls) PRACTICE COURTS: Ten (10) all on-site AVAILABLE FROM: Thursday 13 June STRINGING FEE: US \$15 (Cash, Prize Money Deduction) FULLY EQUIPPED GYM: On Site SPECIAL EVENTS: Sports Clinic, Play With Children	LAUNDRY: At hotel reception LAUNDRY COST: US \$4 per kg FOOD: Restaurant on site, A la carte/menu FOOD COST: At cost, approx. US \$8 (Cash, Credit Card, PM Deduction) DEPOSIT: No deposits TRANSFERS: Shuttle bus every 30 minutes COMBINED: No TIME ZONE: UTC -4
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CONTACTS

TOURNAMENT DIRECTOR	Diego Manrique	T: +54 9 11 4069 8559	dmanrique@ctsc.com.bo
HOTEL RESERVATIONS	Paul Melgar	T: +591 70 86 45 45	poomeloar@hotmail.com
TRANSPORTATION	Karen Zabalaga	T: +591 76 00 58 66	Zabalaqakaren50@gmail.com
PRACTICE BOOKING	T: +591 60 09 85 04 (Bruno Zuleta) via call or WhatsApp. Available from Wednesday 12 June		
PLAYERS' DESK	T: +591 14 06 98 559 via WhatsApp. Available from Saturday 15 June		
INT. EMERGENCY NO	110	POLICE 110	AMBULANCE 118 FIRE 119
ATP STAFF ON SITE:			
ATP Supervisor	Rafael Schneider	T: +55 51 981 974 110	rafael.schneider@atptour.com

DRAWS, CUTOFFS & SCHEDULE

	Start	Final	Size	DA	WC	Q	SE	JAS	2023 Cut Offs
QUALIFYING	Sunday 16 June	-	24	20/18	4	-	-	0/2	N/A
MAIN DRAW SINGLES	Monday 17 June	Saturday 22 June	32	23/19	3	6	0/2	0/2	N/A
MAIN DRAW DOUBLES	Tuesday 18 June	Saturday 22 June	16	14	2	-	-	-	N/A

Main Draw will be made on: Saturday 15 June after 6:00 PM local time

ENTRY & SIGN-IN DEADLINES

Main Draw Singles:	Monday 27 May 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Qualifying Draw:	Wednesday 29 May 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Doubles Advance Entry:	Monday 10 June 2024 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
On-site Sign-In Deadlines - via Email or Text Message: Rafael Schneider rafael.schneider@atptour.com T: +55 51 981 974 110 (to be used for sign-in only)	
Main Draw Doubles entry deadline:	Saturday 15 June 2024 at 12:00 noon local time
Preserved Eligibility Deadline:	Saturday 15 June 2024 from 4:00 to 6:00 p.m. local time
Alternate Sign-In for Qualifying Draw*:	Saturday 15 June 2024 from 4:00 to 6:00 p.m. local time
On-Site Alternate Sign-In*:	30 minutes before the start of qualifying matches
*Any player with a PIF ATP Ranking (singles or doubles) and who is on-site may sign in.	
All players must sign-in (Doubles, Alternates, Lucky Losers) and/or preserve eligibility by either sending email or by phone via a text message to the Supervisor/Qual Supervisor on email and number above. The player is responsible for having his request for preserving eligibility and/or entry confirmed by the Supervisor that his e-mail or text was received in a timely manner.	
No other means of contact than those stated on the detail sheet are accepted.	

PEPPERSTONE ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN

PRIZE MONEY: U.S. Dollars paid through the ATP Tax Withheld: 16%								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	50	25	14	8	4	-	3	1
Singles PM	\$5,660	\$3,350	\$1,960	\$1,155	\$680	\$410	\$220	\$130
Ranking Points	50	30	17	9	-	-	-	-
Doubles PM	\$2,140	\$1,250	\$750	\$440	\$240	-	-	-

HOTEL ACCOMMODATION

Primary Hotel: Novotel Santa Cruz De La Sierra Avenue Roca y Coronado 901 Santa Cruz, Bolivia T: +591 33 55 12 12 Website	Distance To Site: 5 kilometers Single Room: US \$105 Double Room: US \$145 Breakfast: Included for all Additional Tax: 0
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RESERVATIONS & COMPLIMENTARY ACCOMMODATION

IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights. Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.				
Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.				
Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.				
A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.				
For any assistance or additional information about your hotel booking contact: TOURNAMENT HOTEL RESERVATIONS person Tennis UNO - LINK				
	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 07 June	Thursday 13 June	Saturday 15 June	Check out - the day after the player's last

	11:59 PM local time	11:59 PM local time		match
Singles Main Draw	Friday 07 June 11:59 PM local time	Thursday 13 June 11:59 PM local time	Saturday 15 June	Thursday 20 June check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 12 June 11:59 PM local time	Thursday 13 June 11:59 PM local time	Sunday 16 June	Through and including the night of the player's last match**
Doubles - On-site Sign-in	Saturday 15 June 2024 3:00 PM local time	Saturday 15 June 2024 3:00 PM local time		
Alternates*	Thursday 13 June 11:59 PM local time	Thursday 13 June 11:59 PM local time	as per relevant draw	as per relevant draw

**Players moving into the Qualifying, Singles Main Draw and Doubles Main Draw-Advance Entry between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.*

***Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.*

TRANSPORTATION

Nearest Airport: Viru Viru International Santa Cruz (VVI). Airport pickup is NOT provided. Distance from airport to hotel is 15 km (approx. 1 hour)

Contact for transportation assistance and additional information: **Karen Zabalaga** (see email and tel no in CONTACTS section)

AIRPORT TO HOTEL/SITE INSTRUCTION:
At the airport, take a taxi authorized to provide transportation service to passengers (Viru Viru Taxi). Approx. cost US \$15 to the hotel.

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Bolivia

<https://travelhealthpro.org.uk/countries>
<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of Bolivia to confirm if they will be permitted to enter the country and if any special authorizations are required.

For visa requirements go to: [WEBSITE LINK](#)

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, [WhatsApp](#) **+44 7 596 860 316** or call any of the Tour Managers.