

TOURNAMENT INFORMATION

SITE: Tennisclub Zug Neufeldweg 10 Zug 6300 Switzerland Tournament Website	SURFACE:	Outdoor Clay*	LAUNDRY:	In the hotel
	SURFACE BRAND:	*Conipur Tennis Force	LAUNDRY COST:	Approx. €3.20 (3 CHF) per kg
	BALL:	Dunlop ATP Tour (6 balls)	FOOD:	Catering subcontractor, Buffet style
	PRACTICE COURTS:	Two (2) all on-site	FOOD COST:	Players: Free, PSTs: approx. €27 (25 CHF)
	AVAILABLE FROM:	Friday 18 July	DEPOSIT:	No deposits
	STRINGING FEE:	€25 (Prize Money Deduction)	TRANSFERS:	Car on request
	FULLY EQUIPPED GYM:	At different location + WU/CD on site	COMBINED:	No
	ELECTR. LINE CALLING	Not provided	TIME ZONE:	UTC +1
	SPECIAL EVENTS:	20 July - Kids day		
FULLY EQUIPPED GYM:		Swiss Power Gym, Grienbachstrasse 15, 6300 Zug (350 meters, 5min from main site)		

CONTACTS

TOURNAMENT DIRECTOR	Gabriel Okmian	T: +41 76 527 38 79	gabriel.okmian@zugopen.ch
HOTEL RESERVATIONS	Karla Miletic	T: +385 99 5932 485	karla.miletic@zugopen.ch
TRANSPORTATION	Guy Bianchini	T: +41 79 606 34 52	transportation@zugopen.ch
PRACTICE BOOKING	T: +385 99 5932 485 (Karla Miletic) via WhatsApp. Available from Friday 18 July		
PLAYERS' DESK	T: +385 99 5932 485 via WhatsApp. Available from Friday 18 July		
INT. EMERGENCY NO	112	POLICE	117
		AMBULANCE	144
		FIRE	118
ATP STAFF ON SITE:			
ATP Supervisor	Rogério Santos	T: +351 92 912 3967	rogerio.santos.ic@atptour.com
ATP Physio on site	Nahuel Zabala	T: +54 935 175 097 30	nahuel.zabala@atptour.com
ATP Physio on site	Noel Gressner	T: +1 786 200 8382	Noel.gressner@atptour.com

DRAWs, CUTOFFS & SCHEDULE

QUALIFYING MAIN DRAW SINGLES MAIN DRAW DOUBLES	Start	Final	Size	DA	WC	Q	SE	NG	2024 Cut Offs
	Sunday 20 July	-	24	20	4	-	-	-	575
	Monday 21 July	Sunday 27 July	32	23/18	3	6	0/2	0/3	319
	Monday 21 July	Saturday 26 July	16	14	2	-	-	-	251
Main Draw will be made on:		Saturday 19 July at 06:00 PM local time							

ENTRY & SIGN-IN DEADLINES

Main Draw Singles:	Monday 30 June 2025 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Qualifying Draw:	Wednesday 02 July 2025 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
Doubles Advance Entry:	Monday 14 July 2025 at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone
On-site Sign-In Deadlines - via Email or Text Message:	
Main Draw Doubles entry deadline:	
Preserved Eligibility Deadline:	
Alternate Sign-In for Qualifying Draw*:	
On-Site Alternate Sign-In*:	
*Any player with a PIF ATP Ranking (singles or doubles) and who is on-site may sign in.	
All players must sign-in (Doubles, Alternates, Lucky Losers) and/or preserve eligibility by either sending email or by phone via a text message to the Supervisor/Qual Supervisor on email and number above. The player is responsible for having his request for preserving eligibility and/or entry confirmed by the Supervisor that his e-mail or text was received in a timely manner.	
No other means of contact than those stated on the detail sheet are accepted.	

PIF ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN

PRIZE MONEY: Euros paid through the ATP								
Tax Withheld: 8%, 12 % and 16%. Percentage that will apply will depend on number of days played, total Prize Money earned and other variables. See Federica on site for more details.								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	125	64	35	16	8	-	5	3
Singles PM	€ 25,740	€ 15,150	€ 9,015	€ 5,235	€ 3,055	€ 1,890	€ 870	€ 435
Ranking Points	125	75	45	25	-	-	-	-
Doubles PM	€ 9,010	€ 5,220	€ 3,140	€ 1,840	€ 1,050	-	-	-

HOTEL ACCOMMODATION

Primary Hotel: Parkhotel Zug Industriestrasse 14 Zug 6302, Switzerland T: +41 41 727 48 48 Website	Distance To Site: 1.7 km Single Room: Approx. €133 (125 CHF) Double Room: Approx. €165 (155 CHF) Breakfast: Included for all Additional Tax: 0
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RESERVATIONS & COMPLIMENTARY ACCOMMODATION

IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights. Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.			
Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.			
Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.			
A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.			
For any assistance or additional information about your hotel booking contact: TOURNAMENT HOTEL RESERVATIONS person			
Tennis UNO - LINK			
Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date

Qualifying	Friday 11 July 11:59 PM local time	Thursday 17 July 11:59 PM local time	Saturday 19 July	Check out - the day after the player's last match
Singles Main Draw	Friday 11 July 11:59 PM local time	Thursday 17 July 11:59 PM local time	Saturday 19 July	Thursday 24 July check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 16 July 11:59 PM local time	Thursday 17 July 11:59 PM local time	Sunday 20 July	Wednesday 23 July check out OR the day after the player's last match check out, whichever is later**
Doubles - On-site Sign-in	Saturday 19 July 2025 3:00 PM local time	Saturday 19 July 2025 3:00 PM local time		
Alternates*	Thursday 17 July 11:59 PM local time	Thursday 17 July 11:59 PM local time	as per relevant draw	as per relevant draw

*Players moving into the Qualifying and Singles Main Draw between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.

**Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.

TRANSPORTATION

Nearest Airport: Zurich Airport (ZRH). Airport pickup is NOT provided. Free pickup provided for all players from Zug Train Station. Distance from airport to hotel is 45 km.

Contact for transportation assistance and additional information: **Guy Bianchini** (see email and tel no in CONTACTS section)

Train Station pickup requests must be made via [Tennis UNC](#) or WhatsApp +41 79 606 34 52

AIRPORT TO HOTEL/SITE INSTRUCTION:

Cost of Transfer:

Approx. €85 (80 CHF) for taxi & Uber

Approx. €27 (25 CHF) for train

Recommended Transfer: Train from Zurich Airport to Zug Station. There are direct trains (about 50 min) or trains with one change at Zurich Main Station (45 min total). Pick up is available from Zug Train Station to the hotel or the tournament site.

For train timetables and prices go to: <https://www.sbb.ch/en>

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Switzerland

<https://travelhealthpro.org.uk/countries>

<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of Switzerland to confirm if they will be permitted to enter the country and if any special authorizations are required.

For visa requirements go to: [WEBSITE LINK](#)

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, **WhatsApp +44 7 596 860 316** or call any of the Tour Managers.

Released: 05 June 2025

Revised: