

IMPORTANT: Request your accommodation on-time. Deadlines below

TOURNAMENT INFORMATION			
SITE: Estadio German Becker Av. Pablo Neruda 1110 Temuco 4780000, Araucania Chile T: +56 975 716 103		SURFACE: Outdoor Hard SURFACE BRAND: Laykold BALL: Yonex Tour (6 balls) PRACTICE COURTS: Two (2) all on different site(s) AVAILABLE FROM: Saturday 22 November STRINGING FEE: US \$15 (Cash, Credit Card, PM Deduction) FULLY EQUIPPED GYM: Gym in hotel + WU/CD area on-site ELECTR. LINE CALLING Not Provided SPECIAL EVENTS: Kids Day, Football Penalties with Professional Players TBC	LAUNDRY: On-site LAUNDRY COST: US \$12 per bag of 4 kg FOOD: Catering subcontractor, A la carte/menu FOOD COST: At cost, approx. US \$15 (Cash, Credit Card) DEPOSIT: Practice balls/towels: US \$10 (10.000 CLP) TRANSFERS: Shuttle bus every hour COMBINED: No TIME ZONE: UTC -3
2ND SITE (Practice Courts: 2)		Santa Adela, 4800000 Temuco, Araucania (7km from tournament site)	

CONTACTS			
TOURNAMENT DIRECTOR	Javier Colaneri	T: +54 115 800 0588	javicolaneri@gmail.com
ASSISTANT TD	Octavio Cattaneo	T: +54 911 4979 1296	cattaneooctavio1@gmail.com
HOTEL RESERVATIONS	Octavio Cattaneo	T: +54 911 4979 1296	cattaneooctavio1@gmail.com
TRANSPORTATION	Benjamin Pizarro Aranda	T: +56 992 328 910	bpizarroaranda@gmail.com
PRACTICE BOOKING	T: +56 992 328 910 (Benjamin Pizarro Aranda) via WhatsApp. Available from Saturday 22 November		
PLAYERS' DESK	T: +56 992 328 910 via WhatsApp. Available from Saturday 22 November		
INT. EMERGENCY NO	911	POLICE 133	AMBULANCE 131 FIRE 132
ATP STAFF ON SITE:			
ATP Supervisor	Jaime Chavez	T: +52 449 8042 546	jaime.chavez.ic@atptour.com
Qual Supervisor	Marco Romao	T: +351 919 991 728	romao35@gmail.com

DRAWS, CUTOFFS & SCHEDULE									
QUALIFYING MAIN DRAW SINGLES MAIN DRAW DOUBLES Main Draw will be made on:	Start	Final	Size	DA	WC	Q	SE	NG	2024 Cut Offs
	Sunday 23 November	-	24	20	4	-	-	-	1210
	Monday 24 November	Sunday 30 November	32	23/18	3	6	0/2	0/3	435
	Monday 24 November	Saturday 29 November	16	14	2	-	-	-	2355
Saturday 22 November at 06:00 PM local time									

ENTRY & SIGN-IN DEADLINES			
Main Draw Singles:	Wednesday 05 November 2025	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
Qualifying Draw:	Thursday 06 November 2025	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
Doubles Advance Entry:	Monday 17 November 2025	at 12:00 noon Eastern Time (Florida, USA) through ATP PlayerZone	
<u>On-site Sign-In Deadlines - via Email or Text Message:</u>		Marco Romao	romao35@gmail.com
Main Draw Doubles entry deadline:		Saturday 22 November 2025	at 12:00 noon local time
Preserved Eligibility Deadline:		Saturday 22 November 2025	from 4:00 to 6:00 p.m. local time
Alternate Sign-In for Qualifying Draw*:		Saturday 22 November 2025	from 4:00 to 6:00 p.m. local time
On-Site Alternate Sign-In*:		30 minutes before the start of qualifying matches	
*Any player with a PIF ATP Ranking (singles or doubles) and who is on-site may sign in.			
All players must sign-in (Doubles, Alternates, Lucky Losers) and/or preserve eligibility by either sending email or by phone via a text message to the Supervisor/Qual Supervisor on email and number above. The player is responsible for having his request for preserving eligibility and/or entry confirmed by the Supervisor that his e-mail or text was received in a timely manner.			
No other means of contact than those stated on the detail sheet are accepted.			

PIF ATP RANKING POINTS AND PRIZE MONEY BREAKDOWN								
PRIZE MONEY: U.S. Dollars paid through the ATP								
Tax Withheld: 20%								
	Winner	Finalist	Semi-Finalist	Quarter-F	R/16	R32	Q	Q2
Ranking Points	100	50	25	14	7	-	4	2
Singles PM	\$22 730	\$13 350	\$7 960	\$4 620	\$2 695	\$1 670	\$770	\$385
Ranking Points	100	60	36	20	-	-	-	-
Doubles PM	\$7 960	\$4 600	\$2 760	\$1 620	\$930	-	-	-

HOTEL ACCOMMODATION			
Primary Hotel: Best Western Ferrat Juan - Reusch 445 Temuco 4780000, Chile T: +56 452 887 200 Website		Distance To Site:	1.8km
		Single Room:	US \$100
		Double Room:	US \$100
		Breakfast:	Included for all
		Additional Tax:	20%

RESERVATIONS & COMPLIMENTARY ACCOMMODATION			
IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights.			
Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier.			
Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.			
Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room.			
A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized.			
For any assistance or additional information about your hotel booking contact: TOURNAMENT HOTEL RESERVATIONS person			
Tennis UNO - LINK			
Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date

Qualifying	Friday 14 November 11:59 PM local time	Thursday 20 November 11:59 PM local time	Saturday 22 November	Check out - the day after the player's last match
Singles Main Draw	Friday 14 November 11:59 PM local time	Thursday 20 November 11:59 PM local time	Saturday 22 November	Thursday 27 November check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 19 November 11:59 PM local time	Thursday 20 November 11:59 PM local time	Sunday 23 November	Wednesday 26 November check out OR the day after the player's last match check out, whichever is later**
Doubles - On-site Sign-in	Saturday 22 November 2025 3:00 PM local time	Saturday 22 November 2025 3:00 PM local time		
Alternates*	Thursday 20 November 11:59 PM local time	Thursday 20 November 11:59 PM local time	as per relevant draw	as per relevant draw

*Players moving into the Qualifying and Singles Main Draw between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.

**Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.

TRANSPORTATION

Nearest Airport: Aeropuerto de la Araucanía (ZCO). Airport pickup is NOT provided. Distance from airport to hotel is 25 km.
Contact for transportation assistance and additional information: Benjamin Pizarro Aranda (see email and tel no in CONTACTS section)

AIRPORT TO HOTEL/SITE INSTRUCTION:
Cost of Transfer: Uber approx. US \$25 and taxi approx. US \$30
Recommended Transfer: The best way to go from the airport to the hotel is taking an uber or taxi

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Chile

<https://travelhealthpro.org.uk/countries>
<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of Chile to confirm if they will be permitted to enter the country and if any special authorizations are required.

For visa requirements go to: [WEBSITE LINK](#)

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com. [WhatsApp](#) **+44 7 596 860 316** or call any of the Tour Managers.

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Revised: