



TRAVEL MEASURES

VISA REQUIREMENTS: Players and PST must have been granted a Temporary Activity Visa (subclass 408) to enter Australia. There is a two step process to apply for your visa.

Step 1: Request your Letter of Invitation [HERE](#)

Step 2: Once the invitation letter has been issued, apply for your visa [HERE](#).

Please select **Player Professional** as the category. You will also find information specific to your visa type on the website.

Players must allow sufficient time for their visa applications to be processed. All visa applications should be submitted before **15 November 2024**.

For Player Family Members or VIP guests, please find more information [HERE](#).

If you require assistance, please email tennis@absoluteimmigration.com

Revised: 19 December 2024

TOURNAMENT CONTACTS

DIRECTOR

Cameron Pearson

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E: CPearson@Tennis.com.au

EVENT OPERATIONS MANAGER

Alexandra Tucker

T. +61 414 866 742

E: Alexandra.tucker@tennis.com.au

PLAYER SERVICES DESK

T. +61 484 336 532 (from 23 Dec)

ATP SUPERVISOR

Hans-Juergen Ochs

T. +49 1776452220

E: Hansjuergen.Ochs@ATPTour.com

ATP TOUR MANAGER

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T. +44 7519123575

E: Diego.Pedraza@ATPTour.com

ATP PR

Rachna Nayyar

T. +91 77383 72602

E: Rachna.Nayyar@ATPTour.com

PRACTICE COURTS

Nine (9) practice courts on-site available from Monday 23 December. 12 off-site from Thursday 26 December.

Contact: Matt Richards

T. +61 7 3120 7950

TOURNAMENT INFORMATION

SCHEDULE

QUALIFYING

Saturday 28 December & Sunday 29 December

Start time: 11:00am

MAIN DRAW

Sunday 29 December - Sunday 5 January

Start times: Sunday from 11:00am. Not before

2:00pm for Singles

Monday - Friday from 11:00am. Not before 12:30pm

on Friday for Singles. Saturday at 3:00pm

Sunday Doubles Final at 2:30pm

Sunday Singles Final not before 6:30pm

OFFICIAL DRAW

Saturday 28 December, time TBC

SITE

Queensland Tennis Centre

190 King Arthur Terrace

Tennyson QLD 4105

[Tournament Website](#)

SURFACE Greenset Cushion / Outdoors

BALL Dunlop Australian Open

ELC Bolt6 on all match courts

STRINGER Tennis Lab (operational from Monday 23 December)

FEE AUD \$32

SINGLES ENTRY DEADLINES

MAIN DRAW SINGLES

Monday 2 December 2024 at 12pm EST (Florida, USA time) through ATP PlayerZone. Players on the Alternate Lists will be considered a Direct Acceptance from Thursday, 10 AM (Eastern Time, USA) before the tournament. Players who move in from the Alternate Lists to the Main Draw/Qualifying that have not withdrawn by the Thursday deadline will have their withdrawal count the same way as players who were directly accepted.

QUALIFYING SINGLES

Monday 9 December 2024 at 12pm EST (Florida, USA time) through ATP PlayerZone.

QUALIFYING ALTERNATE SIGN-IN DEADLINE

Friday 27 December 2024 from 4:00pm-6:00pm local time. Qualifying vacancies after the qualifying draw is made shall be filled from the Saturday sign-in, open to any ranked players eligible to compete at the event. The Saturday sign-in deadline is 30 minutes prior to the start of qualifying matches. All sign-ins are to be done by text message to the Supervisor, **Hans-Juergen Ochs, T. +49 1776452220** (number to be used for sign-in only), email (Hansjuergen.Ochs@ATPTour.com) or in person. The player is responsible for having his entry confirmed by the Supervisor.

DOUBLES ENTRY DEADLINE

DOUBLES ENTRY DEADLINE

Monday 16 December 2024 at 12:00pm EST (Florida, USA time) through ATP PlayerZone.

IMPORTANT: The doubles online on-site alternate sign-in takes place on **Friday 27 December from 12:01am - 3:00pm EDT** (Florida, USA time) on ATP PlayerZone to populate an alternate list for any vacancies occurring after the withdrawal deadline and prior to the doubles draw being made. Teams who did not enter through the online on-site alternate sign-in are eligible to sign the daily alternate sign-in and are placed below those teams on the alternate list who did enter through the online method. To be eligible, those teams must sign-in on the first day of the doubles competition.

ATP TOUR POINTS & PRIZE MONEY BREAKDOWN

PRIZE MONEY: US Dollars paid through the ATP
TAX: Variable

	RANKING POINTS SINGLES	SINGLES \$	RANKING POINTS DOUBLES	DOUBLES \$
WINNER	250	\$96,985	250	\$35,570
FINALIST	165	\$56,580	150	\$18,510
SEMI-FINALIST	100	\$33,055	90	\$9,770
QUARTER-FINALIST	50	\$18,685	45	\$5,450
ROUND 16	25	\$10,955	20	\$2,980
ROUND 28 / 24 (DBLS)	0	\$6,580	0	\$1,660
QUALIFYING	13	---	---	---
QUALIFYING 2	7	\$3,480	---	---
QUALIFYING 1	0	\$1,865	---	---

DRAW SIZE

MAIN DRAW SINGLES

32
(21DA + 6Q + 3WC + 1LE + 1NG)
*LE stands for Late Entry / NG stands for Next Gen Spot. For more information, please see [Q5 - FAQs](#).

QUALIFYING SINGLES

24
(19DA + 4WC + 1NG)

MAIN DRAW DOUBLES

24
(22DA + 2WC)

2024 CUT-OFFS

2024 SINGLES MAIN DRAW CUT-OFF:

60 - After WD: 90

2024SINGLES QUALIFYING CUT-OFF:

135 - After WD: 277

2024 DOUBLES MAIN DRAW CUT-OFF:

142 - After WD: 45

PRIZE MONEY

Prize Money will be paid through the new ATP partner platform – OFX.

Please complete your OFX setup and registration on PlayerZone under **My Profile/My Prize Money/OFX Bank Details**

For any questions, please contact Members@Support.ATPTour.com

HOTEL ACCOMMODATION

W BRISBANE

81 North Quay
Brisbane City QLD 4000
[Hotel website](#)

RATES

Room only from \$265 AUD/night (\$465 on 31 Dec- NYE). Includes 10% GST
Breakfast \$35/person on consumption (addit.PST rooms only)

THE WESTIN

111 Mary St, Brisbane City
QLD 4000
[Hotel website](#)

RATES

Room only from \$244 AUD / night (\$452 on 31 Dec-NYE) Includes 10% GST
Breakfast cost \$30/person on consumption (additional rooms)

MARRIOTT BRISBANE

515 Queen St, Brisbane City QLD 4000
[Hotel website](#)

RATES

Room only from \$225 AUD / night (\$330 on 31 Dec-NYE). Includes 10% GST
Breakfast \$25/person on consumption (additional PST rooms only)

***Breakfast for player room included for all occupants. All hotels are approx. 15 minutes from QTC.**

****If you plan on departing Brisbane prior to the end of your original booking, please make sure to inform the hotel or the Accommodation Office before 8:00pm on the day prior to your departure. One night's accommodation fee will be charged if the hotel is not notified the day prior to departure.**

HOSPITALITY

Singles Qualifying: Starting Friday 27 December through the night of the player's last Qualifying match.

Singles Main Draw: Starting Friday 27 December. Minimum of 5 nights.

Doubles Main Draw: Friday 27 December. Minimum of 2 nights if staying in individual rooms; minimum of 5 nights, if sharing a room with another player. Sharing rooms is not encouraged.

Lucky Loser: The number one (1) lucky loser to sign the Lucky Loser list each day shall receive accommodation through each night he is eligible to be inserted into the draw.

Doubles Alternates: Rooms for the top doubles alternate team shall be available from the night prior to the start of the doubles competition through each night they are eligible to be inserted into the draw.

TRANSPORTATION

Airport Transportation: Airport pick-up available for all players from Thursday 19 December. Nearest airport is Brisbane International (BNE) – located approximately 35 minutes away from the site and 25 minutes from tournament hotels. A shuttle service will be used in addition to cars. Official Transport (venue/hotel transport) commences Monday 23 December.

- For pre-booked arrivals into the International Airport please go to BI Transport Desk located in the arrivals hall to meet your driver.
- For pre-booked arrivals into the Domestic Terminal please go to the baggage carousel to meet your driver.

Traveling to Brisbane: Multiple direct flights arrive into Brisbane airport on a daily basis from Europe, Asia and the Americas.

Players & PST can now download the AO Transport App from the App Store by searching 'AO Transport'. Those with an active accreditation pass will be able to login using the email address provided. A One Time Password will be sent to this address to complete your login. This App will be used across all Australian Tournaments so please check the city is correct before making your booking.

ATP STAFF ON-SITE

SUPERVISOR

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SECURITY

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T. +1 951 315 8733

HOTEL BOOKING

Reservations: Bookings to be made via <https://accommodation.tennisevents.com.au/>

Queries: Belinda Zahra

E. accommodation@tennis.com.au

T. +61 434 605 127

Booking deadline: 13 December 2024

VISA

Players and PST must request a [letter of invitation](#) and [apply for a visa](#).

Queries: Absolute Immigration Tennis Help Desk

E. tennis@absoluteimmigration.com

T. +61 3 9827 3721 (press option 1)

TRANSPORT BOOKING

Arrival transfers:

Download AO Transport App.

Queries:

E. brisbanetennistransport@tennis.com.au

T. +61 7 3120 7957

For any App login issues, please contact playeraccreditation@tennis.com.au to check your pass is active.

ACCREDITATION

You will have received via email, a personalized link to complete your accreditation details. If not, or for any queries, please contact playeraccreditation@tennis.com.au

The number of PST members eligible to receive tournament accreditation is three (3) per player.

Queries:

E. brisbaneaccreditation@tennis.com.au

FAQS

THE INFORMATION HEREIN IS INTENDED TO CONVEY GENERAL INFORMATION ONLY AND NOT PROVIDE, NOR BE RELIED UPON FOR, LEGAL ADVICE OR OPINION. THE INFORMATION PRESENTED IS TO THE BEST OF ATP'S KNOWLEDGE AT THIS TIME AND MAY NOT REFLECT THE MOST CURRENT LEGAL DEVELOPMENTS. ATP SHALL NOT BE HELD RESPONSIBLE FOR ANY INACCURACIES OR UNEXPECTED CHANGES MANDATED BY THE LOCAL AUTHORITIES. PLAYERS AND THEIR SUPPORT TEAMS ARE RESPONSIBLE FOR STAYING APPRISED OF AND UNDERSTANDING AND COMPLYING WITH ANY AND ALL APPLICABLE CURRENT GOVERNMENT REGULATIONS.

Q1: WHAT ARE THE VISA REQUIREMENTS FOR FOREIGN TRAVELLERS ENTERING AUSTRALIA?

A1: Players and PST must have been granted a **Temporary Activity Visa (subclass 408)** to enter Australia. There is a two step process to apply for your visa.

Step 1: Request your Letter of Invitation [HERE](#)

Step 2: Once the invitation letter has been issued, apply for your visa [HERE](#)

Please select **Player Professional** as the category. You will also find information specific to your visa type on the website.

Players must allow sufficient time for their visa applications to be processed. All visa applications should be submitted before **15 November 2024**.

For Player Family Members or VIP guests, please find more information [HERE](#).

If you require assistance, please email tennis@absoluteimmigration.com

For assistance with visa paperwork, ATP can provide players with a copy of their 2025 travel insurance certificate.

To request support letters, proof of insurance, or if you need your Digital ID resent to you, please email Members@Support.ATPTour.com

Q2: WHICH DOCUMENTS DO PLAYERS AND THEIR TEAM MEMBERS NEED TO TRAVEL WITH? WHO CAN PROVIDE THESE DOCUMENTS?

A2: ATP can provide all players (and their nominated player support team (PST) members) with an ATP letter of support.

Please email Members@Support.ATPTour.com for all travel support documents, proof of travel insurance (AXA) which covers player plus one PST member.

It is each player's responsibility to check with the airline which document(s) is required for travel.

Q3: WHAT ARE THE NEW LIST MANAGEMENT PROCEDURES?

A3: Once the acceptance lists are finalized, lists will be frozen until Tuesday, 12 Noon, Eastern Time, USA the week before the tournament (except for Masters 1000 MDS lists). At that time, lists will be dropped for withdrawals and move as per normal until the Friday Withdrawal Deadline (10 AM, Eastern Time, USA).

Q4: WHAT ARE LATE ENTRIES AND NEXT GEN SPOTS?

A4: Late Entries.

There is now a Late Entry spot at each ATP 250 event (Main Draw Singles). The entry deadline for ATP 250 Late Entry spots is Thursday, 10 AM Eastern Time, USA prior to the Monday of the tournament week. Only players with a ranking better than the original tournament entry list cut are allowed to enter. Should the Late Entry spot not be utilized, the position will go to the next eligible player on the entry list.

To request a Late Entry, please email Cecilia.Ghe@ATPTour.com specifying which tournament(s) you would like to enter.

Next Gen Spots

An initiative creating new playing opportunities for players aged 20 & under who break into the Top 250 of the PIF ATP Rankings has been approved. Players who break into the Top 250 and are aged 20 & under will be eligible to use a limited number of opportunities at ATP 250 Main Draws and/or Qualifying. Opportunities are only available during weeks when at least 3x ATP Tour events are taking place. Draw spots will be reserved and will drop to the next highest-ranked player should they not be utilized. A maximum of 1 Next Gen (NG) spot may be awarded in one of the Main Draws of the ATP 250s held during eligible weeks. A maximum of 1 NG spot may be awarded in one of the Qualifying Draws of the ATP 250s held during eligible weeks.

Should you have any questions, please contact a Tour Manager.

Q5: CHRISTMAS DAY ARRANGEMENTS

- A5: • Tournament transport will **ONLY** be available on Christmas Day **for bookings made with at least 48 hours notice prior to arrival**. Please ensure that you book airport pickup transport requirements at the same time as your accommodation booking.

Airport pick-ups for players arriving from 24-26 December cannot be guaranteed for players who do not book in advance. **Bookings to be made via the AO Transport APP**

- Shuttles will run hourly between the tournament hotels and tennis centre on Christmas Day between 8am and 6pm. Daily schedule to be provided prior to tournament commencing.

• **No individual transport bookings will be taken for Christmas Day via the Transport APP** – transport to the tennis centre will only be provided for those who have a pre-booked practice session and will be by shuttle only.

- Practice courts will be available on Christmas Day between 9am and 5pm for **pre-booked** sessions only – please ensure you book at least 24 hours prior to secure a court.

- Please email Matt at matt.richards@tennis.com.au to make a practice booking in advance, or alternatively call +61 7 3120 7950 from Monday 23 December.

- The player restaurant will be **closed** on Christmas Day. Limited grab and go options (e.g. sandwiches, wraps etc) will be available from Player Services between 9:00am – 5:00pm, however it is recommended that players and