



ENTRY REQUIREMENTS FOR CANADA

Please check the official Government of Canada website [HERE](#) to find out if you require a VISA or eTA to enter the country.

While the Canadian Government has been working hard to deal with the backlog of VISA applicants, we strongly advise anyone who may consider the Canadian events in their plans to begin this process as soon as possible.

Please see [FAQS - Q1](#) for further information regarding obtaining a Canadian Visa.

Revised: 27 June 2025

TOURNAMENT CONTACTS

TOURNAMENT DIRECTOR

Karl Hale
T: + 1 416 662 8869
E: khale@tenniscanada.com

TOURNAMENT MANAGER

Ryan Borczon
T: +1-647-962-0948
E: rborczon@tenniscanada.com

PLAYER SERVICES

Nicole Artuso
T: +1 416 576 6195
E: nartuso@tenniscanada.com

PRACTICE COURTS

T: +1 416 650-7897

ATP SUPERVISORS

Cedric Mourier (Sign-In)
T: +33 623 20 30 12
E: Cedric.Mourier@ATPTour.com

Roland Herfel
T: +49 173 204 4077
E: Roland.Herfel@ATPTour.com

Hans-Jurgen Ochs
T: +49 1776 452220
E: Hansjurgen.Ochs@ATPTour.com

Anne Bees
T: +1 604 880 9439
E: Anne.Bees.ic@aATPTour.com

ATP TOUR MANAGERS

Diego Pedraza Novak
T: +44 7519123575
E: Diego.Pedraza@ATPTour.com

Arnau Bruges
T: +1-904-775-9983
E: Arnau.Bruges@ATPTour.com

ATP PR
Nicola Arzani
T: +33 6 8086 2830
E: Nicola.Arzani@ATPTour.com

TOURNAMENT INFORMATION

SCHEDULE

QUALIFYING (NOTE: Only 1 Round of Qualifying Matches)

Saturday 26 July
Start time: 11:00am

MAIN DRAW

Singles: Sunday 27 July – Thursday 7 August
Doubles: Thursday 31 July – Thursday 7 August

Start times:

- Sunday 27 July – Friday 1 August: 11:00am and 7:00pm
- Saturday 2 August: 12:30pm and 7:00pm
- Sunday 3 August: 11:00am and 7:00pm
- Monday 4 August – Wednesday 6 August: 4:30pm
- Thursday 7 August: Doubles Final at 5:00pm and Singles Final at 7:30pm

OFFICIAL DRAW

Friday 25 July, at 12:00pm on-site

PRACTICE COURTS:

7 courts available from Wednesday 23 July
Hours: 9:00am – 10:00pm
T. +1 416 650 7897 | M. TBC (WhatsApp)
E. pcscheduling@tenniscanada.com

Off-site Practice Courts will be available at the following facilities:

- 4 courts at York University (5-min walk or 2-min drive from venue) which are the exact same surface as the venue
- 4 courts at the Granite Club with same court surface as the venue (20-min drive from either official hotel) which is a high-end private country club with access to Gyms, Aquatics hot tub, Active Therapy Clinic, Barbershop, Retail, and F&B outlets

SITE

Sobeys Stadium
1 Shoreham Drive
Toronto, ON M3N 3A6

[Tournament Website](#)

SURFACE Outdoor Hard

BALL Wilson US Open Extra Duty

LIVE ELC Hawkeye on all match courts

STRINGER Babolat FEE US \$30

DRAW BREAKDOWN - 2024 CUT-OFFS - POINTS & PRIZE MONEY

SINGLES ENTRY DEADLINES

MAIN DRAW SINGLES

Monday 30 June 2025 at 12pm EDT (Florida, USA time) through ATP PlayerZone. Players on the Alternate Lists will be considered a Direct Acceptance from Thursday, 10 AM (Eastern Time, USA) before the tournament. Players who move in from the Alternate Lists to the Main Draw/Qualifying that have not withdrawn by the Thursday deadline will have their withdrawal count the same way as players who were directly accepted.

QUALIFYING SINGLES

Monday 7 July 2025 at 12pm EDT (Florida, USA time) through ATP PlayerZone.

QUALIFYING ALTERNATE SIGN-IN

Friday 25 July 2025 from 4:00pm-6:00pm local time. Qualifying vacancies after the qualifying draw is made shall be filled from the Saturday sign-in, open to any ranked players eligible to compete at the event. The Saturday sign-in deadline is 30 minutes prior to the start of qualifying matches. All sign-ins are to be done by text message to the Supervisor, **Cedric Mourier, T. +33 623 20 30 12** (number to be used for sign-in only), email (Cedric.Mourier@ATPTour.com) or in person. The player is responsible for having his entry confirmed by the Supervisor.

WITHDRAWAL DEADLINE

Singles Qualifying, Singles Main Draw and Doubles Main Draw withdrawal deadline is on **Friday 25 July at 10:00am local time.** Any withdrawals occurring after this time will be considered late withdrawals.

DOUBLES ENTRY DEADLINES

Monday 14 July 2025 at 12:00pm EST (Florida, USA time) through ATP PlayerZone.

IMPORTANT: The doubles online on-site alternate sign-in takes place on **Monday 28 July from 12:01am - 3:00pm EDT (Florida, USA time)** on ATP PlayerZone to populate an Alternate List for any vacancies occurring after the withdrawal deadline and prior to the doubles draw being made. Teams who did not enter through the online on-site alternate sign-in are eligible to sign the daily alternate sign-in and are placed below those teams on the alternate list who did enter through the online method. To be eligible, those teams must sign-in on the first day of the doubles competition.

ATP TOUR POINTS & PRIZE MONEY BREAKDOWN

PRIZE MONEY: USD paid through the ATP
***TAX:** 15% Federal Tax withheld from foreign nationals

	Ranking Points Singles	Prize Money Singles	Ranking Points Doubles	Prize Money Doubles
WINNER	1000	\$1,124,360	1000	\$457,150
FINALIST	650	\$597,890	600	\$242,020
SEMI-FINALIST	400	\$332,160	360	\$129,970
QUARTER-FINALIST	200	\$189,075	180	\$65,000
ROUND OF 16	100	\$103,225	90	\$34,850
ROUND OF 32	50	\$60,400	0	\$19,050
ROUND OF 64	30	\$35,260	---	---
ROUND OF 96	10	\$23,760		
QUALIFYING	20	---	---	---
QUALIFYING 1	0	\$21,080	---	---

DRAW SIZE

MAIN DRAW SINGLES

96
(74DA + 16Q + 5WC + 1SE)

QUALIFYING SINGLES

32
(28DA + 4WC)

MAIN DRAW DOUBLES*

32
(29DA + 3WC)

2024 CUT-OFFS*

2024 SINGLES MAIN DRAW CUT-OFF:

43 - After W/D: 66

2024 SINGLES QUALIFYING CUT-OFF:

77 - After W/D: 98

2024 DOUBLES MAIN DRAW CUT-OFF:

70 - After W/D: 2

*Cut-offs From Montreal

DOUBLES DRAW

*For each of the remaining four (4) Masters 1000 events, the top 13 teams in the Team Race at the advanced entry deadline for that event, shall receive automatic Direct Acceptance into that Masters 1000 event (if not included as a Direct Acceptance on their own merit). A player can only be eligible on one team.

To qualify for automatic acceptance into the final 4 Masters 1000 events, a team must compete together as a team in each week of the 2025 season where both players were playing doubles in that week. The exception would be when they were both involved in the singles of different events.

PRIZE MONEY

*Taxes stated do not include those imposed on residents in tax-havens. Please refer to **FAQS - Q4** for additional information regarding prize money & taxes.

Prize Money will be paid via the new ATP partner platform - OFX. Please complete your OFX setup and registration on PlayerZone under **My Profile/My Prize Money/OFX Bank details** For questions, please contact Members@Support.ATPTour.com



NATIONAL BANK OPEN PRESENTED BY ROGERS
TORONTO, CANADA # 2025 - 421
MAIN DRAW
27 JULY - 7 AUGUST 2025 *Saturday Qualifying | Sunday MD
Start | Thursday MDD Start (Doubles Trial)* | Thursday Final

Prize Money US \$9,193,540



HOTEL AND TRANSPORT RESERVATIONS – ATP STAFF ON SITE

HOTEL ACCOMMODATION

Hilton Toronto

145 Richmond Street W.
Toronto, ON M5H 2L2
Canada
[Hotel Website](#)

Player Rate: Standard Room – Single
Occupancy: US \$314 (CAD \$449 + 19.78% tax).
Breakfast included

Non-Player Rate: Deluxe Room – Single
Occupancy: US \$350 (CAD \$499 + 19.78% tax).
*Breakfast is optional at the time of check-in –
should you choose not to have breakfast, the
rate is CAD \$50 cheaper

NOTE: Main draw players can choose between Hilton downtown or uptown hotels.
Qualifying players should be staying at the Hilton Markham Suites

Hilton Markham Suites

8500 Warden Avenue
Markham, ON L6G 1A5
Canada
[Hotel Website](#)

Player Rate: US \$163 (CAD \$230 + 20.52%
tax. Breakfast included for two persons

Coaches/Guest Block: US \$166 (CAD \$234 +
20.52% tax. Breakfast not included.
*Breakfast is optional upon arrival at
discounted rate of \$20++ per person

****Currency exchange rates may vary upon
check out.**

HOSPITALITY

Singles Qualifying: Starting Thursday 24 July. Minimum of 5 nights.

Singles Main Draw: Starting Thursday 24 July. Minimum of 10 nights.

Doubles Main Draw: Starting Monday 28 July. Minimum of 5 nights.

Lucky Loser: The top four (4) lucky losers to sign the Lucky Loser list each day shall
receive accommodation through each night he is eligible to be inserted into the draw.

Doubles Alternates: Rooms for the top two (2) doubles alternate team shall be
available from the night prior to the start of the doubles competition through each
night they are eligible to be inserted into the draw.

TRANSPORTATION

Airport Transportation: Pickup provided from Toronto Pearson International Airport
(YYZ) starting from Wednesday 23 July.

All main draw singles players will receive their own car to drive during their stay
(doubles teams receive 1 car).

A private jet to Cincinnati will be available for semi-Finalists and finalists (singles and
doubles) including PSTs.

ATP STAFF ON-SITE

SUPERVISOR (Sign-In)

Cedric Mourier
E: Cedric.Mourier@ATPTour.com
T: +33623 20 30 12

SUPERVISOR

Anne Bees
E: Anne.Bees.ic@ATPTour.com
T: +1 604 880 9439

PHYSIOTHERAPIST

Hans Ektvedt
E: Hans.Ektvedt@ATPTour.com
T: +44 7960 990 189

PHYSIOTHERAPIST

Julia Mast
E: Julia.Mast@ATPTour.com
T: +34 605 280 802

IT SUPPORT

Kacper Dworniczek
E: Kacper.Dworniczek@ATPTour.com
T: +48 606882947

SUPERVISOR

Hans-Juergen Ochs
E: Hansjuergen.Ochs@ATPTour.com
T: +49 1776 452220

TOUR MANAGER

Arnau Brugues
E: Arnau.Brugues@ATPTour.com
T: +1-904-775-9983

PHYSIOTHERAPIST

David Pires
E: David.Pires@ATPTour.com
T: 351 914 298 150

PHYSIOTHERAPIST

Stephane Vivier
E: Stephane.Vivier@ATPTour.com
T: +33 623 082 857

SECURITY

Mike Green
E: tomikegren@gmail.com
T: +1 951 315 8733

SUPERVISOR

Roland Herfel
E: Roland.Herfel@ATPTour.com
T: +49 173 204 4077

TOUR MANAGER

Diego Pedraza
E: Diego.Pedraza@ATPTour.com
T: +44 7519123575

PR

Nicola Arzani
E: Nicola.Arzani@ATPTour.com
T: +33 6 8086 2830

PR

Zhensu Xiao
E: Zhensu.Xiao@ATPTour.com
T: +44 7762 982180

PR

Melissa Caouki
E: Melissa.Caouki@ATPTour.com
T: +44 7557 372906

HOTEL BOOKING

Reservations: All bookings
to be made via [Tennis UNO](#)

Booking deadline: 14 July
2025 (per ATP Rule)

Queries: Haley Wallace
accommodations@tenniscanada.com

T: +1 317-418-8189

****Rooms at the Hilton
Toronto (Downtown) are
limited and available on a
first-come, first served
basis.**

TRANSPORT BOOKING

Airport Transfers: All
bookings to be made via
[Tennis UNO](#)

Queries:

Jason Tsang

Transportation@tenniscanada.com

T: +1 416 650 7097

ACCREDITATION

Credentials to be requested
via [Tennis UNO](#).

**The number of PST
members eligible to
receive tournament
accreditation is three (3)
per player.**

Queries:

Jen Ongaro
jongaro@tenniscanada.com

IMPORTANT NOTE: Prior to
requesting accreditation,
players participating in the
National Bank Open must
complete the Canada Tax
compliance obligation
document available [here](#)
and on Tennis UNO.

FAQs

The information herein is intended to convey general information only and not provide, nor be relied upon for, legal advice or opinion. The information presented is to the best of ATP’s knowledge at this time and may not reflect the most current legal developments. ATP shall not be held responsible for any inaccuracies or unexpected changes mandated by the local authorities. Players and their support teams are responsible for staying apprised of and understanding and complying with any and all applicable current government regulations.

Q1: WHAT ARE THE VISA REQUIREMENT FOR CANADA?

A1: Please check the official Government of Canada website [HERE](#) to find out if you require a VISA or eTA to enter the country.

While the Canadian Government has been working hard to deal with the backlog of VISA applicants, we strongly advise anyone who may consider the Canadian events in their plans to begin this process as soon as possible.

For Visa letters, please email Nicole Artuso (nartuso@tenniscanada.com) with the following information:

- Full name
- Country of origin
- Passport number
- Status (player, coach, etc.)

IMPORTANT: Tag your visa application (Form IMM 5257) with the special event code. In the ‘Details of Visit to Canada’ section, select: ‘Other.’ For question ‘1a) Purpose of my visit,’ enter the special event code 25NBOP into the free text box in ‘1b) Other’.

Once submitted, please ensure you send the visa application number for everyone to nartuso@tenniscanada.com.

Q2: WHICH DOCUMENTS DO PLAYERS AND THEIR TEAM MEMBERS NEED TO TRAVEL WITH? WHO CAN PROVIDE THESE DOCUMENTS?

A2: ATP can provide all players (and their nominated player support team (PST) members) planning to participate with a tournament letter of invitation, a letter of support from ATP, and proof of travel insurance (AXA) which covers Player plus one PST member (either official coach or physio).

ATP support letters can be downloaded from [Tennis UNO](#).

To request support letters, proof of insurance, or if you need your Digital ID resent to you, players should email Members@Support.ATPTour.com.

Q3: WHAT OTHER INFORMATION SHOULD PLAYERS BE AWARE OF REGARDING PRIZE MONEY AND TAXES IN CANADA?

A3: In accordance with the Canadian Income Tax Act, all amounts earned in respect of services rendered are subject to 15% withholding for income tax for non-residents of Canada. In February 2025, all players will receive a tax form from Tennis Canada declaring earnings in Canadian dollars. Tax liability in Canada is the responsibility of each player. Your options are laid out on the “ Withholding Tax Declaration ” form, available in Finance. To collect your prize money, please visit the Prize Money office in the Player’s Lounge at the venue or email prizemoney@tenniscanada.com.

Q4: WHAT ARE THE CURRENT RULES REGARDING COMMITMENT AND BONUS POOL STRUCTURE FOR THE ATP MASTER 1000 & NITTO ATP FINALS?

A4: In The ATP Tour Masters 1000 and Nitto ATP Finals 2025 Bonus Pool is currently set at USD \$21,012,500. The standings are based on total PIF ATP Ranking points earned across the ATP Tour Masters 1000 and Nitto ATP Finals events in 2025. The ATP Tour Masters 1000 and Nitto ATP Finals Bonus Pool is distributed among the top 30 players in the standings (conditions of eligibility apply).

COMMITMENT STRUCTURE: Top 30 players will be eligible for the bonus pool in 2025 based on total PIF rankings points earned at the ATP Tour Masters 1000 and Nitto ATP Finals events in 2025.

To receive 100% of the bonus pool a player must play all mandatory ATP Tour Masters 1000 events and the Nitto ATP Finals in which such player is a main draw direct acceptance.

A player’s Bonus total will be reduced by 25% for every missed Masters 1000 event. Players may fulfil on-site promotional requirements to recover 12.5% of the 25% reduction per tournament. This may be done a maximum of two times per year, and players may recover a maximum of 200,000 USD. See Bonus’ reductions below based on the number of ATP Masters 1000s missed:

Number of ATPTour Masters 1000s Tournaments Missed	Bonus Pool Reduction (no on-site promotional activities)	Bonus Pool Reduction (1 on-site promotional activities requirement fulfilled)	Bonus Pool Reduction (2 on-site promotional activities requirements fulfilled)
1	25%	12.5%	N/A
2	50%	37.5%	25%
3	75%	62.5%	50%
4 or More	100%	100%	100%

OLD COMMITMENT STRUCTURE: Under the old structure, players will keep the exemptions they accumulated through 2022. Players will not accumulate further exemptions going forward. If a player selected the New Commitment Structure, any existing exemption(s) will be removed, and the player moves into the New Commitment Structure.

IMPORTANT: This choice is for bonus compensation only. No new exemptions will be granted moving forward for those electing to keep commitment exemptions earned prior to December 31, 2022. Starting in 2023, each player can only replace Masters 1000 singles main draw results with a better score from an ATP Tour 500 or ATP Tour 250 event, when the replacing score is achieved after the Masters 1000 score that is being replaced. No players will be able to replace zero (0) point ranking penalties for missing Masters 1000 tournaments for any reason.

For a complete rule outline, please refer to the [ATP Rulebook](#), I. Circuit Regulations ; 1.07 H. ATP Tour Masters 1000 & Nitto ATP Finals Bonus Pool (pages 13-16). Contact the Tour Manager(s) working on-site if you have any questions.