

RESERVATIONS & COMPLIMENTARY ACCOMMODATION	
IMPORTANT: All players must reserve their rooms via Tennis UNO by the deadlines below. This requirement includes all players accepted into the Main and Qualifying Draws and all nights, including complimentary accommodation nights. Player accepted into both Singles and Doubles events must comply with the deadline that occurs earlier. <u>Failure to make a reservation by the relevant deadline shall result in that player's automatic forfeiture of hotel accommodations for the tournament week.</u> Failure to CANCEL or CHANGE reservation (i.e. if arriving later than Complimentary Accommodation Start Date) by the relevant deadline shall result in that player's forfeiture of hotel accommodations for nights reserved but not used. In addition, the tournament shall have the right to charge the player at the official tournament hotel's published rate for each night he did not use the room. A player still competing in either singles or doubles in the prior week's tournament must keep the tournament informed if his reservation(s) may change and confirm the final arrival date with the tournament when his travel plans are finalized. For any assistance or additional information about your hotel booking contact: TOURNAMENT HOTEL RESERVATIONS person Tennis UNO - LINK	

	Reservation Deadline	Amendment & Cancellation Deadline	Compl. Accommod. Start Date	Compl. Accommod. Finish Date
Qualifying	Friday 17 January 11:59 PM local time	Thursday 23 January 11:59 PM local time	Saturday 25 January	Check out - the day after the player's last match
Singles Main Draw	Friday 17 January 11:59 PM local time	Thursday 23 January 11:59 PM local time	Saturday 25 January	Thursday 30 January check out OR the day after the player's last match check out, whichever is later
Doubles - Advance Entry	Wednesday 22 January 11:59 PM local time	Thursday 23 January 11:59 PM local time	Sunday 26 January	Wednesday 29 January check out OR the day after the player's last match check out, whichever is later**
Doubles - On-site Sign-in	Saturday 25 January 2025 3:00 PM local time	Saturday 25 January 2025 3:00 PM local time		
Alternates*	Thursday 23 January 11:59 PM local time	Thursday 23 January 11:59 PM local time	as per relevant draw	as per relevant draw

*Players moving into the Qualifying and Singles Main Draw between the above Reservation Deadlines and Thursday prior to the tournament's start. Players moving into the draws after Thursday, must make their hotel reservation room request and notify the tournament of their arrival date without delay.

**Main draw doubles player who shares a room with another main draw doubles player shall have a minimum of six (6) nights or through the night of that player's last match, whichever is later.

TRANSPORTATION

Nearest Airport: Frankfurt (FRA) or Cologne Bonn Airport (CGN). Airport pickup is NOT provided. Distance from airport to hotel is 114km (FRA) or 94km (CGN)

Contact for transportation assistance and additional information: Achim Gras (see email and tel no in CONTACTS section)

AIRPORT TO HOTEL/SITE INSTRUCTION:

Cost of Transfer: Taxi costs around €35 - €45. Taxi from Koblenz Hauptbahnhof to the Hotel approx. €8-€10.

Recommended Transfer:

Frequent train connection from Frankfurt or Köln/Bonn Airport to Koblenz Hauptbahnhof (Hbf), approx. every 20 minutes.

- ICE 1022 then walk or taxi to hotel (to the Arena: bus 670)
- S8 – IC 2010 then walk or taxi to hotel (to the Arena: bus 670)
- RE 3 – RB 26 then walk or taxi to hotel (to the Arena: bus 670)
- ICE 316 – Bus 460 then walk or taxi to hotel (to the Arena: bus 670)
- ICE 1656 – IC 2049 then walk or taxi to hotel (to the Arena: bus 670)

ACCREDITATIONS

All credential requests must be made via [Tennis UNO](#)

TRAVEL HEALTH ADVISORY

All players are advised to check example websites below (or a travel website in your home country) and follow all health related recommendations and requirements for travelling to Germany

<https://travelhealthpro.org.uk/countries>

<https://wwwnc.cdc.gov/travel/destinations/list>

Players are also responsible for checking with the Consular Section of the country of transit and/or destination if any **COVID-19 restrictions** are enforced before travelling.

VISA

PLEASE NOTE: Border restrictions may apply.

Before entering this event, all players should check with their local Consular Service of Germany to confirm if they will be permitted to enter the country and if any special authorizations are required.

For visa requirements go to: [WEBSITE LINK](#)

Travel support documents, including a letter of invitation are available on Tennis UNO. For any further information, please contact the ATP Hotline at Members@Support.ATPTour.com, **WhatsApp +44 7 596 860 316** or call any of the Tour Managers.

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Revised: