



## TRAVEL MEASURES

**Visa Requirements:** Kazakhstan resumed 30-day visa free regime for certain countries. Citizens of all other countries must have a special visa invitation letter issued and signed by the Migration Police of Kazakhstan before applying for the E-Visa.

Refer to [Q.1 FAQs](#) for more information on supporting travel documentation and visa procedure.

Revised: 30 September 2025

## TOURNAMENT CONTACTS

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### ATP TOUR MANAGER

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### ATP PR

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## TOURNAMENT INFORMATION

### SCHEDULE

#### QUALIFYING

Saturday 11 - Sunday 12 October  
Start time: 11:00am

#### MAIN DRAW

Monday 13 - Sunday 19 October  
Start times: Monday - Friday at 11:00am & 7:00pm  
Doubles matches starting on Monday from 11:00am  
Singles not before 3:00pm  
Sunday Doubles Final at 12:00 noon  
Sunday Singles Final not before 3:00pm

#### OFFICIAL DRAW

Saturday 11 October, time TBC

#### PRACTICE COURTS

Three (3) practice courts available from Wednesday 8 October. Hours 8:00am - 9:00pm  
T: +7 7719001712

### SITE

Almaty Arena  
Nurkent micro district, 7  
Alatau district, Almaty, 050038

[Tournament Website](#)

**SURFACE** Hard (Indoor)

**BALL** Dunlop ATP

**LIVE ELC** Hawk-Eye on all match courts

**STRINGER** Tecnifibre **FEE** Free of charge

# SINGLES ENTRY DEADLINES

## MAIN DRAW SINGLES

**Monday 15 September 2025 at 12pm EST** (Florida, USA time) through ATP PlayerZone. Players on the Alternate Lists will be considered a Direct Acceptance from Thursday, 10 AM (Eastern Time, USA) before the tournament. Players who move in from the Alternate Lists to the Main Draw/Qualifying that have not withdrawn by the Thursday deadline will have their withdrawal count the same way as players who were directly accepted.

## QUALIFYING SINGLES

**Wednesday 24 September 2025 at 12pm EST** (Florida, USA time) through ATP PlayerZone.

## QUALIFYING ALTERNATE SIGN-IN DEADLINE

**Friday 10 October 2025 from 4:00pm-6:00pm local time.** Qualifying vacancies after the qualifying draw is made shall be filled from the Saturday sign-in, open to any ranked players eligible to compete at the event. The Saturday sign-in deadline is 30 minutes prior to the start of qualifying matches. All sign-ins are to be done by phone via text messaging to the Supervisor, **Andrey Kornilov, T. +998 90 1895113** (number to be used for sign-in only), or email [Andrey.Kornilov.ic@ATPTour.com](mailto:Andrey.Kornilov.ic@ATPTour.com). The player is responsible for having his entry confirmed by the Supervisor.

# DOUBLES ENTRY DEADLINE

## DOUBLES ENTRY DEADLINE

**Thursday 2 October 2025 at 12:00pm EST** (Florida, USA time) through ATP PlayerZone.

**IMPORTANT:** The doubles online on-site alternate sign-in takes place on **Friday 10 October** from **12:01am - 3:00pm EST** (Florida, USA time) on ATP PlayerZone to populate an alternate list for any vacancies occurring after the withdrawal deadline and prior to the doubles draw being made. Teams who did not enter through the online on-site alternate sign-in are eligible to sign the daily alternate sign-in and are placed below those teams on the alternate list who did enter through the online method. To be eligible, those teams must sign-in on the first day of the doubles competition.

# ATP TOUR POINTS & PRIZE MONEY BREAKDOWN

**PRIZE MONEY:** USD paid through the ATP

**TAX:** 10% for Kazakhstan citizens and 20% for foreigners

|                  | RANKING<br>POINTS<br>SINGLES | SINGLES<br>\$ | RANKING<br>POINTS<br>DOUBLES | DOUBLES<br>\$ |
|------------------|------------------------------|---------------|------------------------------|---------------|
| WINNER           | 250                          | \$160,550     | 250                          | \$55,830      |
| FINALIST         | 165                          | \$93,635      | 150                          | \$29,990      |
| SEMI-FINALIST    | 100                          | \$55,045      | 90                           | \$17,550      |
| QUARTER-FINALIST | 50                           | \$31,895      | 45                           | \$9,730       |
| ROUND 16         | 25                           | \$18,520      | 0                            | \$5,740       |
| ROUND 28         | 0                            | \$11,315      | ---                          | ---           |
| QUALIFYING       | 13                           | ---           | ---                          | ---           |
| QUALIFYING 2     | 7                            | \$5,660       | ---                          | ---           |
| QUALIFYING 1     | 0                            | \$3,085       | ---                          | ---           |

**\*\*Prize Money** will be paid through the new ATP partner platform – OFX. Please complete your OFX setup and registration on PlayerZone under **My Profile/My Prize Money/OFX Bank Details**. For any questions, please contact the ATP Hotline: [Members@Support.ATPTour.com](mailto:Members@Support.ATPTour.com)

# DRAW SIZE

## MAIN DRAW SINGLES

28  
(17DA + 4Q + 3WC + 2SE + 1LE + 1NG)

\*LE stands for Late Entry / NG stands for Next Gen Spot. For more information, please see [Q4 - FAQs](#)

## QUALIFYING SINGLES

16  
(13DA + 2WC + 1NG)

## MAIN DRAW DOUBLES

16  
(14DA + 2WC)

# WITHDRAWAL DEADLINES

**SINGLES:** Singles Main Draw and Qualifying withdrawal deadline is on **Friday 10 October at 10:00am EST** (Florida, USA time). Any withdrawals occurring after this time will be considered late withdrawals.

**DOUBLES:** Doubles withdrawal/re-pair deadline is on **Friday 10 October at 10:00am EST** (Florida, USA time). Any withdrawals occurring after this time will be considered late withdrawals.

# 2024 CUT-OFFS

## 2024 SINGLES MAIN DRAW CUT-OFF:

89 - After WD: 133

## 2024 SINGLES QUALIFYING CUT-OFF

216 - After WD: 308

## 2024 DOUBLES MAIN DRAW CUT-OFF:

207 - After WD: 218

# HOTEL ACCOMMODATION

## SWISSÔTEL WELLNESS RESORT

Tausamaly 50A, Almaty 050067, Kazakhstan  
[Hotel website](#)

**Credit card MUST be provided at check-in.**  
**Guests must check-out at front desk and settle account before departing.**

## RATES

~ US \$175 - Single Occupancy  
 ~ US \$200 - Double Occupancy

\*Breakfast and taxes included

# HOSPITALITY

**Singles Qualifying:** Starting Friday 10 October through the night of the player's last Qualifying match.

**Singles Main Draw:** Starting Saturday 11 October. Minimum of 5 nights.

**Doubles Main Draw:** Starting Saturday 11 October. Minimum of 2 nights if staying in individual rooms; minimum of 5 nights, if sharing a room with another player. Sharing rooms is not encouraged.

**Lucky Loser:** The number one (1) lucky loser to sign the Lucky Loser list each day shall receive accommodation through each night he is eligible to be inserted into the draw.

**Doubles Alternates:** Rooms for the top doubles alternate team shall be available from the night prior to the start of the doubles competition through each night they are eligible to be inserted into the draw.

# TRANSPORTATION

**Airport Transportation:** Nearest airport is Almaty International Airport (ALA). Airport pickup provided for all players starting from Wednesday 8 October. Pick up requests must be made a minimum of 48 hours prior to arrival.

- Almaty Airport to Swissôtel: 56 min (29km)
- Almaty Airport to Almaty Arena: 43 min (23km)
- Almaty Arena to Swissôtel: 27 min (10km)

**Tournament transport:** Transportation (mini buses 20 seats) will run every 15 minutes between hotel and site.

# ATP STAFF ON-SITE

## SUPERVISOR

Andrey Kornilov  
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## HOTEL BOOKING

**Reservations:** Bookings to be made via [Tennis UNO](#)

Queries: Danara Bizatayeva

E. [d.bizatayeva@ktf.kz](mailto:d.bizatayeva@ktf.kz)  
 T. +77712682607

**Booking deadline:** 29 September 2024 (per ATP rule)

## VISA

Citizens of certain countries require a visa for Kazakhstan.

Refer to [Q1.FAQs](#) for more information and instructions on visa procedure.

## TRANSPORT BOOKING

### Airport transfers:

Airport pick up requests to be made via [Tennis UNO](#)

Queries: Danara Bizatayeva

E. [d.bizatayeva@ktf.kz](mailto:d.bizatayeva@ktf.kz)  
 T. +77712682607

## ACCREDITATION

Accreditations to be requested via [Tennis UNO](#)

**The number of PST members eligible to receive tournament accreditation is three (3) per player.**

Queries: Danara Bizatayeva  
 E. [d.bizatayeva@ktf.kz](mailto:d.bizatayeva@ktf.kz)  
 T. +7 7712682607

# FAQS

THE INFORMATION HEREIN IS INTENDED TO CONVEY GENERAL INFORMATION ONLY AND NOT PROVIDE, NOR BE RELIED UPON FOR, LEGAL ADVICE OR OPINION. THE INFORMATION PRESENTED IS TO THE BEST OF ATP'S KNOWLEDGE AT THIS TIME AND MAY NOT REFLECT THE MOST CURRENT LEGAL DEVELOPMENTS. ATP SHALL NOT BE HELD RESPONSIBLE FOR ANY INACCURACIES OR UNEXPECTED CHANGES MANDATED BY THE LOCAL AUTHORITIES. PLAYERS AND THEIR SUPPORT TEAMS ARE RESPONSIBLE FOR STAYING APPRISED OF AND UNDERSTANDING AND COMPLYING WITH ANY AND ALL APPLICABLE CURRENT GOVERNMENT REGULATIONS.

## Q1: WHAT ARE THE ENTRY REQUIREMENTS FOR FOREIGN TRAVELLERS ENTERING KAZAKHSTAN?

A1: Kazakhstan resumed 30-day visa free regime for the citizens of the following countries: Russia, Belarus, Ukraine, Azerbaijan, Armenia, Moldova, Serbia, Turkey, UAE, Korea, Tajikistan, Brazil, Argentina, Ecuador, Hong Kong, Australia, Austria, Bahrain, Belgium, Bulgaria, Canada, Chile, Colombia, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Indonesia, Ireland, Israel, Italy, Japan, Kuwait, Latvia, Liechtenstein, Lithuania, Luxembourg, Malaysia, Malta, Mexico, Monaco, Netherlands, New Zealand, Norway, Oman, Philippines, Poland, Portugal, Qatar, Romania, Saudi Arabia, Singapore, Slovakia, Slovenia, Spain, Sweden, Switzerland, Thailand, United Kingdom, USA, Vatican and Vietnam.

Individuals from the above-mentioned countries do not need a visa, however you will still receive a participation letter from the Kazakhstan Tennis Federation to show as supporting documentation on arrival. The letter will be provided once your accreditation request has been submitted via [Tennis UNO](#).

Citizens of all other countries must have a special visa invitation letter issued and signed by the Migration Police of Kazakhstan before applying for the E-Visa. Players and their PST members must submit their information via an online form to receive the special confirmation/visa support letter which they will need to apply for the E-Visa.

**\*LINK: Apply for Kazakhstan visa invitation letter [HERE](#).**

**DEADLINE: Requests must be submitted no later than Sunday 28 September.**

**\*\*LINK: Once the visa invitation letter is received, please register [HERE](#).** A visa fee of US \$80 will be payable. If the application is completed successfully, you will receive the E-Visa by email within an hour.

Note: All visa recipients **MUST have at least two (2) blank pages in their passport and must travel with the passport they submitted for the visa** otherwise they will be deported. 3x4 photo is required for any visa applications.

For any queries, please contact Danara Bizatayeva, T. +7 771 2682607. EMAIL: [d.bizatayeva@ktf.kz](mailto:d.bizatayeva@ktf.kz)

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## Q2: WHICH DOCUMENTS DO PLAYERS AND THEIR TEAM MEMBERS NEED TO TRAVEL WITH? WHO CAN PROVIDE THESE DOCUMENTS?

A2: ATP can provide all players (and their nominated player support team (PST) members) planning to participate with a letter of support from ATP, and proof of travel insurance (AXA) which covers Player plus one (1) PST member (either official coach or physio).

All travel support documents can be downloaded from [Tennis UNO](#).

Players may also be required to travel with appropriate visa documents. It is each player's responsibility to check with the airline which document(s) is required for travel.

Email [Members@Support.ATPTour.com](mailto:Members@Support.ATPTour.com) or WhatsApp +447596860316 for further information, and copy of travel insurance certificate.

### Q3: WHAT ARE LATE ENTRIES AND NEXT GEN SPOTS?

#### A3: **Late Entries**

There is now a Late Entry spot at each ATP 250 event (Main Draw Singles). The entry deadline for ATP 250 Late Entry spots is Thursday, 10 AM Eastern Time, USA prior to the Monday of the tournament week. Only players with a ranking better than the original tournament entry list cut are allowed to enter. Should the Late Entry spot not be utilized, the position will go to the next eligible player on the entry list. T

To request a Late Entry, please email [Cecilia.Ghe@ATPTour.com](mailto:Cecilia.Ghe@ATPTour.com) specifying which tournament(s) you would like to enter.

#### **Next Gen Spots**

An initiative creating new playing opportunities for players aged 20 & under who break into the Top 250 of the Pepperstone ATP Rankings has been approved. Players who break into the Top 250 and are aged 20 & under will be eligible to use a limited number of opportunities at ATP 250 Main Draws and/or Qualifying. Opportunities are only available during weeks when at least 3x ATP Tour events are taking place. Draw spots will be reserved and will drop to the next highest-ranked player should they not be utilized. A maximum of 1 Next Gen (NG) spot may be awarded in one of the Main Draws of the ATP 250s held during eligible weeks. A maximum of 1 NG spot may be awarded in one of the Qualifying Draws of the ATP 250s held during eligible weeks.

Should you have any questions, please contact a Tour Manager.